

ABSTRACT

Along with the rapid development of China's economy, the environmental problem becomes more and more significant and important. Both the individuals and Chinese government are making great efforts to improve the living environment now. Therefore, demand for environmental protection products has increased in the recent twenty years. Road cleaning vehicles also have a very high demand as an environmental protection product.

An urgent order from a customer is very critical for the company. On the basis of cross functional team theory and the supplier relationship management concept, this project focuses on the special work team and re-designs the team's working process for the company.

This special work team helps the company solve the urgent order problem through the special work team concept, which reduces the problem from both time saving and cost saving

By following the new process, the company also needs to integrate and collaborate with the suppliers to improve the response of solving urgent order problems.