

ABSTRACT

The purpose of this project is to identify the relationship between Quality Management Practices in Purchasing (QMPP) and Purchasing Performance (PP). The next is to examine the mediating role of Information Systems (IS) in the relationship between Quality Management Practices in Purchasing (QMPP) and Purchasing Performance (PP) within the Thai Hotel Industry.

We distributed and collected data through 100 sets of questionnaires. Our target groups were Hotels in Thailand. The questionnaire applied in this project has been used and analyzed by AMOS version 5.0

After studying this project, we found that Quality Management Practices in Purchasing (QMPP) and Information System (IS) have an impact on Purchasing Performance (PP). The results showing that are in Chapter 5.

The author believes that this research can provide even more vital information if it is used as a guideline for future researchers who are interested in Supply Chain Management.

