ABSTRACT

@Forty-four, established on May 2000, is a Thai restaurant with live acoustic guitar, located on Prachachuan Rd., Bangkok. @Forty-four serves Thai food, focused on spicy food as our recommendation list. Capacity is 200 seats with 50 tables, which currently operates in full, mostly on holiday and weekend. Target groups are teenagers, college students and white-collar workers. Tuesday until Sunday from 5.00 p.m. till 2.00 a.m. is its operation time.

At present, the restaurant faces a difficulty in controlling the Ordering/Serving System since there are much more incoming customers than expected, especially on Friday and Saturday. The occurred problems can be defined as slow service, mistake-food serving and etc.

The current existing Ordering System is based on the manual system. To keep all of our customers as there are a lot of restaurants, located near by, ready to share our potential customers, this Ordering System, which is manually done since restaurant opened, must be improved.

The new proposed computerized Ordering System will be developed to replace some part of the manual Ordering System. All ordering data will be on line directly to the Cuisine and Cashier by LAN. It can minimize time-consumption, reduce the number of waiter and waitress, and get precise order, which are the main resolutions of a manual one.