

# MANAGING INYENTORY MODELS FOR RAW MATERIALS OF DIE LUBRICANTS 

by

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A Final Report of the Three-Credit Course
CE 6998 Project

> Submitted in Partial Fulfillment of the Requirements for the Degree of Master of Science
> in Computer and Engineering Management
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## MANAGING INVENTORY MODELS FOR RAW MATERIALS OF DIE LUBRICANTS

## by

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Project Title $\quad$| Managing Inventory Models for Raw Materials of Die |
| :--- |
| Lubricants |

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#### Abstract

Inventory is any stored resource that is used to satisfy a current or a future need, such as raw materials and finished goods. Inventory continues to represent a major use of capital in the supply channel. Excess inventory is costly to store while insufficient inventory may result in loss of market share, which is more costly. Good management of it means keeping it at the lowest possible level consistent with the balance of costs.

There are two questions for inventory policy. First is how much to order and second is when to order. The answers of these questions are determined based upon the relevant factors that encompass setup cost (K), holding cost (h), demand (D), lead time of ordering (L), and etc.

Hanano (Thailand) Co., Ltd. is the case study company that inspires to revise the current inventory system and improve it so that it can serve changes in the future. The focus of this project is on the new inventory models formulation for the fifteen types of raw material of die lubricants. To set the new inventory policy, the combination of gathering the historical data of the relevant factors and applying the concept of deterministic inventory models in operations research to analyze the problem is necessary. Furthermore, Crystal Ball, a Microsoft ${ }^{\circledR}$ Excel add-in that provides the ability to perform a technique for simulating real-world situations involving elements of uncertainty, and CB Predictor, a Microsoft ${ }^{\circledR}$ Excel add-in that provides the ability to forecast, are applied for the calculation.

Finally, the new inventory policy for fifteen types of raw material is suggested. Formulated in the form of Microsoft ${ }^{\circledR}$ Excel, it is easy to use, controllable, flexible to change, as well as, it tends to reduce inventory costs.


## ACKNOWLEDGEMENTS

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Last but definitely not least, I wish to express sincere gratitude to Hanano (Thailand) Company Limited. Every one gave me the great cooperation in gathering and providing all necessary data I need. All I can do for my beloved company is to show my integrity of keeping the secrets on commerce, and to do my best in preparing the new inventory policy.

## Si. Gabilei Libra j,Ad

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## I. INTRODUCTION

### 1.1 Foreword

Proper inventory management may be one of the most important functions of management. Tracing several bankruptcies of construction firms and agricultural machinery manufacturers has shown that overstocking was the major contributor to failure (Turban \& Meredith 1991).

Despite the fact that excess inventories are costly to store, insufficient inventories may result in loss of market share, which is counted to be more damage. On one hand, a firm can try to reduce costs by reducing on-hand inventory levels. On the other hand, customers become dissatisfied when frequent inventory outages (called stockouts) occur. Thus companies must make the balance between low and high inventory levels. It is very important to managing their inventories.

There are two questions for inventory policy.
(1) How much to order?
(2) When to order?

The research had been done for one of the most famous companies on die lubricants and plunger lubricants, Hanano (Thailand) Co., Ltd., and the author focuses only on the ten models of die lubricant and fifteen types of raw material.

After analyzing the current inventory system of die lubricants with their raw materials and the historical data, it is founded that there are possibilities to improve the current system. The author had studied the current inventory system for die lubricants and their raw materials, new system's requirements, as well as the relevant historical data, such as sales volume (kilogram per month) of each model of die lubricants, possible lead time (day) for ordering each raw material, and etc. Finally, to answer the
two questions of inventory policy mentioned above, the new inventory models for raw materials are suggested.

To make it as close to reality as possible and to get most effectiveness from the new inventory policy, forecasting techniques are involved in this project to determine the demand for next period of time.

Moreover, 7 steps of Decision Making Process (AMOS 1981) is applied in this project to show the working processes clearly. New inventory policy formulation is written in Microsoft ${ }^{\circledR}$ Excel and easy to control. The author intends to use "Crystal Ball" software to determine the relevant variables that have probability distributions and hard to determine exactly in a single value.

### 1.2 Objectives

(1) To study and analyze problem concerning inventory in Hanano (Thailand) Co., Ltd.
(2) To provide the new inventory models on fifteen types of raw materials of die lubricants.

### 1.3 Scope

This project will focus only on ten models of die lubricants and their raw materials from the case study of Hanano (Thailand) Co., Ltd.

### 1.4 Deliverables

After finishing the project, the deliverables of the project are the following:
(1) The new inventory policy for fifteen types of raw materials of Hanano (Thailand) Co., Ltd.
(2) The calculation program written in Microsoft ${ }^{\circledR}$ Excel together with Crystal Ball add-in software for determining the relevant data about inventory model.
(3) The project report.


## II. LITERATURE REVIEW

### 2.1 Overview

Inventory is one of the most expensive and important assets to many companies, representing as much as 40 percent of total invested capital (Render \& Stair 1982).

Inventory deals with maintaining sufficient stocks of goods (e.g., parts and raw materials) that will ensure a smooth operation of a production system or a business activity. Traditionally, inventory has been viewed by business and industry as a necessary evil: too little of it may cause costly interruptions in the operation of the system, and too much of it can ruin the competitive edge and profitability of the business (Taha 1995). On one hand, a firm can try to reduce costs by reducing on-hand inventory levels. On the other hand, customers become dissatisfied when frequent inventory outages (called stockouts) occur. Thus companies must strike a balance between low and high inventory levels (Render \& Stair 1982).

Inventory is any stored resource that is used to satisfy a current or a future need. Raw materials, work-in-process, and finished goods are examples of inventory. Inventory levels for finished goods are a direct function of demand. Once we determine that demand for completed clothes dryers, for example, it is possible to use this information to determine how much sheet metal, paint, electric motors, switches, and other raw materials and work-in-process are needed to produce the finished product (Render \& Stair 1982).

Although the type of demand is a principal factor in the design of the inventory model, the following factors may also influence the way the model is formulated (Taha 1995).
(1) Lead times or delivery lags.

When an order is placed, it may be delivered instantaneously, or it may require some time before delivery is effected. The time between the placement of an order and its receipt is called lead time or delivery lag.
(2) Stock replenishment.

Although an inventory system may operate with lead times, the actual replenishment can occur instantaneously or uniformly. Instantaneous replenishment can occur when the stock is purchased from outside sources. Uniform replenishment may occur when the product is manufactured locally within the organization. In general, a system may operate with positive lead time and also with uniform stock replenishment.
(3) Time horizon.

The time horizon defines the period over which the inventory level will be controlled. This horizon may be finite or infinite, depending on the time period over which demand can be forecast reliably.
(4) Number of supply echelons.

An inventory system may consist of several (rather than one) stocking points. In some cases these stocking points are organized such that one point acts as a supply point for others. This type of operation may be repeated at different levels so that a demand point may again become a new supply point. The situation is usually referred to as a multiechelon system.
(5) Number of items.

An inventory system may involve more than one item (commodity). This case is of interest mainly if some kind of interaction exists between the
different items. For example, the items may compete for limited floor space or limited total capital.

### 2.2 Appraisal of Inventories

There are numerous reasons why inventories are present in a supply channel, yet in recent years the holding of inventories has been roundly criticized as unnecessary and wasteful. Consider why a firm might want inventories at some level in their operations, and why they would also want to keep them at a minimum (Ballou 1999).

Reasons for Inventories

Reasons for having inventories relate to customer service or to cost economies indirectly derived from them. Briefly consider some of these (Ballou 1999).

## (1) Improve Customer Service

Operating systems usually cannot be designed to economically respond to customer requests for product or services in an instantaneous manner. Inventories provide a level of product or service availability, which, when located in the proximity of the customer, can meet a high customer service requirement. The presence of these inventories to the customer may not only maintain sales but actually increase them.
(2) Reduce Costs

Although holding inventories has a cost associated with it, it can indirectly reduce operating costs in other activities and may more than offset the carrying cost.

First, holding inventories may encourage economies of production by allowing larger, longer, and more level production runs. Production output can be decoupled from the variation in demand requirements when inventories exist to act as buffers between the two.

Second, holding inventories fosters economies in purchasing and transportation. A purchasing department may buy in quantities beyond the firm's immediate needs in order to realize price-quantity discounts. The cost of holding the excess quantities until manner, transportation costs can often be reduced by shipping size results in increased inventory levels that need to be maintained at both ends of the transportation channel. The reduction in transportation costs justifies the carrying of an inventory.

Third, forward buying involves the purchasing of additional quantities of products at a lower current price rather than at higher anticipated future prices. Buying in quantities greater than immediate needs results in a larger inventory than does purchasing in quantities that more closely match immediate requirements. However, if prices are expected to rise in the future, some inventory resulting from forward buying can be justified.

Fourth, variability in the time that it takes to produce and transport goods throughout the operating channel can cause uncertainties that impact on operating costs as well as customer service levels. Inventories are frequently used at many points in the channel to buffer the effects of this variability and, thereby, help to smooth operations.

Fifth, unplanned and unanticipated shocks can befall the logistics system. Labor strikes, natural disasters, surges in demand, and delays in supplies are the types of contingencies against which inventories can afford some protection. Having some inventory at key points throughout the logistics channel allows the system to operate for a period of time while the effort of the shock can be diminished.

## Reasons against Inventories

It has been claimed that management's job is much easier having the security of inventories. Criticism for being overstocked is much more defensible than being short of supplies. The major portion of inventory carrying costs is of an opportunity cost nature and, therefore, goes unidentified in normal accounting reports. To the extent that inventory levels have been too high for the reasonable support of operations, the criticism is perhaps deserved (Ballou 1999).

Critics have challenged the holding of inventories along several lines (Ballou 1999).

First, inventories are considered wasteful. They absorb capital that might otherwise be put to better use, such as to improve productivity of competitiveness. Also, they do not contribute any direct value to the products of the firm, although they do store value.


Second, they can mask quantity problems. When quality problems surface, the tendency is to work off existing inventories to protect the capital investment. Correcting quality problems can be slow.

Finally, using inventories promotes an insular attitude about the management of the logistics channel as a whole. With inventories, it is often possible to isolate one stage of the channel from another. The opportunities arising from integrated decision making that considers the entire channel are not encouraged. Without inventories, it is difficult to avoid planning and coordinating across several echelons of the channel at one time.


Figure 2.1. Inventories Are Located at Each Echelon of the Supply Channel.


### 2.3 The Purpose of Inventory

The following is a list of the major reasons for maintaining an inventory (Turban \& Meredith 1991):
(1) Protection against fluctuating demand: Inventories are kept to meet peak demand. For example, blood is stored in hospitals in quantities sufficient to meet the needs of a major accident.
(2) Protection against delayed supply: A strike by the supplier's employees is one reason why deliveries may not arrive on time. Lack of material at the supplier level, strikes in the transportation network, or a rainstorm are other possible causes for shortages. Inventories are kept as a buffer that can be used until late deliveries arrive.
(3) Protection against inflation: Inventories are often kept as a hedge against inflation. In this case inventories are built up in anticipation of a price
increase. This speculative practice is especially common in the commodity markets (such as wheat or gold).
(4) Benefits of large quantities: Purchasing large quantities of an item often entitles the buyer to a price discount (lower per unit price). Similarly, in the case of manufacturing of large production lots, the utilization of more efficient automated equipment can be justified by the reduction in the per unit manufacturing cost.
(5) Primary basis for business: Retail operations involving customer perusal and selection require fully stocked shelves and complete inventories.
(6) Savings on ordering cost: Ordering in large quantities reduces the number of times that an order must be placed and processed. Since a fixed cost is associated with placing each order, the fewer times one places an order, the lower the total cost of ordering will be.

Other reasons: Inventories are kept for several other reasons: An inventory may improve the bargaining power of a firm with a supplier (or with its own employees) by making the company less vulnerable to delays or stoppages. Inventories also are kept so that machines can be shut down for overhauls. An inventory of labor is maintained to meet fluctuating production demands in order to reduce hiring, firing, and training costs.

### 2.4 Inventory Costs

Inventory problems are usually examined from a cost rather than from a profit standpoint. The major types of inventory costs are (Turban \& Meredith 1991):
(1) Setup cost (Ordering cost), (K)

Setup cost includes all the necessary expenses of placing orders. It is assumed to be a fixed cost per order; that is, each time an order is placed the

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same expenses occur regardless of how many units are ordered. Included in the setup cost are the clerical and paperwork expenses of purchasing, inspection, receiving, bookkeeping, and data processing that are directly related to ordering, as well as the expenses of delivery, postage, and the related overhead (such as direct telephone charges). The cost of ordering can be computed by dividing the total annual cost related to ordering by the number of orders processed that year.
(2) Holding cost (Carrying cost), (h)

The expenses of holding or carrying the inventory include such components as:
(a) Cost of capital: The interest paid on the capital invested in inventories or the opportunity cost of doing something else with the money.
(b) Storage: Cost of maintaining the storage space. This includes rental fees, lights, heat, security, and janitorial services.
(c) Storekeeping operations: Expenses such as record-keeping and taking of physical inventory.
(d) Insurance and taxes.
(e) Obsolescence and deterioration of the items stored.

All holding costs are totaled and expressed either in terms of Baht per item per unit time, or in percentage of the value of the inventory.

## $\left(^{3}\right)$ Shortage cost (Penalty cost)

Shortage costs occur when an item is out of stock and demand is unsatisfied. Depending on the item under consideration, shortage costs may include the following:
(a) In case of raw materials: costs of idled production, spoilage of products of materials, and the cost of placing and fulfilling special expediting orders.
(b) In case of finished goods: cost of "ill will" to the seller (the loss of customers) due to inability to deliver or due to late deliveries. The cost of ill will or the loss of goodwill reflects the anticipated loss of future profits due to customers' dissatisfaction.
(c) In case of replacement parts: costs of idle machines, idle labor, spoilage of materials, and delay in shipment.
(d) In other cases: the shortage of blood or ambulances may cost a life; and a shortage of fire engines may result in excessive damage caused by a fire.

Shortage may be temporary ("back order"), in which case they are eliminated when the supply arrives, or permanent in the sense that sales are lost.
(4) Item cost (Purchasing cost)

Item cost is the price paid for one unit of the commodity under consideration. It is not a direct inventory cost, the items must be eventually procured anyway, but it may be influenced by inventory decisions. For example, ordering large quantities may result in a lower per unit price due to quantity discounts.


Figure 2.2. The Variation of the Four Cost Components of the General Inventory Model as a Function of the Inventory Level.

### 2.5 The Economic Order Quantity (EOQ) and the Re-Order Point (ROP)

Basically known as inventory policy, the ultimate objective of any inventory model is to answer two questions (Taha 1997):
(1) How much to order?
(2) When to order?

The answer of the first question is determined by Economic Order Quantity (EOQ) whereas the answer of the second question is determined by Re-Order Point (ROP).

Both EOQ and ROP are normally determined by minimizing the total inventory cost that can be expressed as a function of these two variables. We can summarize the total cost of a general inventory model as a function of its principal components in the following manner (Taha 1997):


The Economic Order Quantity (EOQ)
The Economic Order Quantity (EOQ) is one of the oldest and most commonly known inventory control techniques. This technique is relatively easy to use, but it does make a number of assumptions (Render \& Stair 1982).

Assumptions of the EOQ Model
(1) Demand is known and constant.
(2) The lead time is known and constant.
(3) The receipt of inventory is instantaneous. In other words, the inventory from an order arrives in one batch, at one point in time.
(4) Quantity discounts are not possible.
(5) The only variable costs are Setup cost and Holding cost.
(6) If orders are placed at the right time, shortages can be completely avoided.

The simplest of the inventory models involves constant rate demand with instantaneous order replenishment and no shortage. Let (Taha 1997):

$$
\begin{aligned}
& \mathrm{y}=\text { Order quantity (number of units) } \\
& \mathrm{D}=\text { Demand rate (units per unit time) }
\end{aligned}
$$

Using these definitions, the inventory level follows the pattern depicted in Figure
2.3. An order size y units is placed and received instantaneously when the inventory level is zero. The stock is then depleted uniformly at the constant demand rate D . The ordering cycle for this pattern is (Taha 1997):


Figure 2.3. The Pattern of EOQ Model.

The resulting average inventory level is given as (Taha 1997)

$$
\text { Average inventory level }=\underset{2}{-} \text { units }
$$

The cost model requires two cost parameters (Taha 1997).

Setup cost associated with the placement of an order (Baht per order)

Holding cost (Baht per inventory unit per unit time)

The total cost per unit time (TCU) is thus computed as: (Taha 1997).
$\mathrm{TCU}(\mathrm{y})=\quad$ Setup cost per unit time + Holding cost per unit time
Setup cost + Holding cost per cycle to
to


The optimal value of the order quantity y is determined by minimizing $\mathrm{TCU}(\mathrm{y})$ with respect to $y$. Assuming $y$ is continuous, a necessary condition for finding the optimal value of y is: (Taha 1997)
$\frac{d T C U(y)}{d y}-K D h-o$

The condition is also sufficient because TCU(y) is convex. The solution of the equation yields the EOQ y* as: (Taha 1997)

$$
\mathrm{Y}^{*}=\frac{\overline{2 K D}}{\mathrm{~h}}
$$

The optimum inventory policy for the proposed model is summarized as: (Taha 1997)

Order $Y * \underline{l}^{\underline{2 K D}}$ units every $\mathbf{t}_{0} *=\mathbf{y} *$ time units
necessarily the case in general. To account for this situation, we define the effective lead time as (Taha 1997)

$$
L_{1}=L-n t_{o} *
$$

Where n is the largest integer not exceeding $\frac{L}{\mathbf{t}_{0} *}$. This result is justified because after n cycles of to* each, the inventory situation acts as if the interval between placing an order and receiving another is $\mathrm{L}_{\mathrm{e}}$. Thus, the Re-Order Point occurs at $\mathrm{L}_{\mathrm{e}} \mathrm{D}$ units, and the inventory policy can be restated as: (Taha 1997)

Order the quantity $y^{*}$ whenever the inventory level drops to $\mathrm{L}_{\mathrm{e}} \mathrm{D}$ units.

### 2.6 Introduction to Forecasting

Forecasting is the general term used to denote the estimation of some unknown variable in the future. All organizations need forecasts for planning purposes. While most applications of forecasting relate to the future demand for goods and services, organizations must also forecast various economic indicators, such as interest rates and production costs, demand for energy, and changes in consumer demographics. Forecasts are necessary inputs to decision models; in particular, they are key building blocks for optimization models, such as inventory model (Camm \& Evans 2000).

Forecasting is typically approached in two ways: judgmentally and quantitatively. Many forecasts are obtained by querying "experts," such as field sales managers who may have many years of experience and close relationships with customers that allow them to develop very good estimates of future demand. Fortune magazine publishes a "business confidence index," which is an opinion-based forecast of the future state of
the U.S. economy. Judgmental forecasting is useful and often the only alternative for forecasting such things as changes in technology or the demand for unique and innovative products with no prior history (Camm \& Evans 2000).

For many forecasts, such as product demand or energy requirements, some type of historical data are usually available. A stream of historical data collected at different points in time is called a time series. You see time series data every day in the daily newspaper; examples are the closing prices of the Dow Jones Industrial Average and daily temperature highs and lows. Most businesses maintain databases of time series data, such as weekly or monthly sales. Working from the assumption that the future will be an extrapolation of the past (which all mutual fund prospectuses are careful not to suggest!), quantitative forecasting methods generate forecasts based on historical time series (Camm \& Evans 2000).

Judgmental Forecasting (Subjective or Qualitative Forecasting)
The followings are the examples of judgmental forecasting method:
(1) Field Sales Force
(2) Executive Consensus
(3) Consumer Surveys / Market Research
(4) Outside Opinions
(5) Historical Analogy
(6) Delphi Technique

## Time Series Components

A basic approach to analyzing a time series is to assume that it consists of four basic components: trend, seasonal, cyclical, and irregular (Camm \& Evans 2000).
$\left({ }^{1}\right)$ Trend is gradual increase or decrease of the time series over a long period of time. For example, the stock market as a whole has exhibited as upward
trend for many decades. The populations of some cities show an upward trend, while others show a downward trend over many years. Trend is often estimated using regression analysis (mentioned later) with time as the independent variable.
(2) A repeating pattern from one year to the next is known as the seasonal component of a time series. For example, products such as hot dogs, cold medicine, air conditioners, and beer typically have demand patterns that vary over the course of a year, but repeat year after year. A seasonal component might also reflect other appropriate time intervals. For example, shopping patterns often exhibit "seasonality" over the course of a week.
(3) A cyclical component of a time series is a longer-term up or down pattern that may vary in length from as few as 2 to 10 years or more. Some examples would be interest rates and housing prices. Cyclical components are usually due to business cycles or the state of the economy.
(4) Finally, the irregular component of a time series is the remaining variation in the series that cannot be described as a trend, cyclical, or seasonal component. These fluctuations are due to random variability, occur over the short term, and are non-repetitive.

This report presents three major techniques for forecasting future changes in the level of a desired variable as a function of time (Taha 1997):
(1) Moving average and weight moving average
(2) Exponential smoothing
(3) Linear regression

## Moving Average

Formula

$$
F_{n}=\frac{\sum_{i=1}^{n} D_{i}}{n}
$$

Where
$\mathrm{F}_{\mathrm{n}}=$ the forecast for the period n
$D_{i}=$ the demand in period i
the number of observation periods in the moving average

Moving average generates the forecast by computing a specified number of the most recent data. It calculates for certain periods, for example three or six months, depending on how much the forecaster desires to smoothen the demand figures. This method is useful for the short-term forecast with relatively steady demand, not exhibiting much irregular demand behavior.

There is no exact rule for selecting the moving average base, $n$. If the variations in the variable remain reasonably constant over time, a large n is recommended. Otherwise, a small value of n is advisable if the variation exhibits changing patterns. In practice, the value of n ranges between 2 and 10 .

Weight Moving Average
Formula

$$
F_{„}=>w_{l} D,
$$

Where

$$
\begin{aligned}
& \mathrm{F},,=\text { the forecast for the period } \mathrm{n} \\
& \mathrm{Di}= \text { the demand in period } \mathrm{i} \\
& \text { the number of periods in the weight moving average } \\
& \mathrm{w},= \text { the weight for the period } \mathrm{i} \\
& 0<\mathrm{w}_{\mathbf{i}}<1 \\
& \mathrm{w}_{\mathrm{t}}=1
\end{aligned}
$$

Like moving average, weight moving average is useful for the short-term forecast with relatively steady demand. To determine the number of periods and the weights assigned to each period, judgmental thinking or trial-and-error can be applied. Exponential smoothing

Formula

$$
F_{t+i}=a D_{t}+(1-a) F_{t}
$$

Where
$\mathrm{F}, \mathrm{Fl}=$ the forecast for the next period the previous for the current period
$\mathrm{D},=$ the actual demand in the current period a smoothing constant, reflecting the weight given to the most recent demand data
$0<a<1$

Exponential smoothing technique assumes that the process is constant, the same assumption used in the development of the moving average method. However, it is designed to alleviate a drawback in the moving average method, where the same weight on all the data is used in computing the average. Specifically, exponential smoothing places a larger weight on the most recent observation.

Exponential smoothing is suitable for short-term forecast. The a plays an important part to the forecast. If a equals 0 , it means that the forecast doesn't reflect the most recent demand at all. In contrast, if a is set at 1 , only the most recent demand is considered. In other words, the higher a is, the more sensitive the forecast will be to recent changes in demand. The lower a is to zero, the forecast will respond more slowly to differences between the actual demand and the forecast demand. Determination of a is subjective and judgmental. In practice, the value of a lies between 0.01 and 0.30 .

## Linear Regression

Linear Regression relates a dependent variable (e.g., demand) to an independent variable (e.g., time) in a linear equation format.

Formula

$$
y=a+b x
$$

Where
y $=$ the dependent variable
$\mathrm{x}=$ the independent variable
$\mathrm{a}=$ the y -intercept, where $\mathrm{x}=0$
b $=$ the slope of the line

The constant a and b are determined from the time series data based on the leastsquare criterion that seeks to minimize the sum of the square of the differences between the observed and the estimated values.

After some algebraic manipulations, not mentioned in this report, we obtain the following solution:


The equations show that we need to compute $b$ first, from which the value of a can be computed.

We can test how well the linear estimator $y^{*}=a+b x$ fits the raw data by computing the correlation coefficient, $r$, using the formula

Where $\quad-1<r<1$

If $r= \pm 1$, then a perfect linear fit occurs between $x$ and $y$. In general, the closer the value of $r$ to 1 , the better is the linear fit. A positive $r$ represents a direct relationship while a negative $r$ signifies an inverse relationship. If $r=0$, then $y$ and $x$ may be independent. Actually, $r=0$ is only a necessary but not sufficient condition for independence, as it is possible for two dependent variables to yield $\mathrm{r}=0$. Normally, a reasonable fit requires $0.75 \quad r<1 \in R$
Measuring Forecast Accuracy

The most important thing to remember in forecasting is that no forecast is accurate. However, some forecasts are better than others. For example, in the moving average technique, different values of n will yield different forecasts. There is no way of determining, a priori, the best value of n that provides the best forecasts. A common approach is to simply select different values of $n$, and determine how well the models would have predicted the historical data by computing a measure of how well the forecasted valued compare to the actual time series. This is referred to as goodness of fit. The forecaster would then use the value of n that provides the best fit (Camm \& Evans 2000).

Several goodness-of-fit measures are commonly used. These are based on the forecast error, which, for period n , is the difference between the observed and forecasted value (Camm \& Evans 2000):

$$
e_{t}=D_{t}-F_{t}
$$

(1) Mean Absolute Deviation (MAD)

One popular goodness-of-fit measure is the mean absolute deviation (MAD). This is the average of the absolute value of the errors for each data point for which we have observed and forecasted data. If we have $n$ such data points:

(2) Root Mean Square Error (RMSE)

Similar to a standard deviation, a second measure of goodness of fit is root mean square error (RMSE), which is defined as follows:

(3)

Mean Absolute Percentage Error (MAPE)
A third measure of fit is the mean absolute percentage error (MAPE). The percentage error for period $t$ is the difference between the actual and forecasted values divided by the actual value:

$$
P_{t}=100 x D t \frac{-F}{D_{t}}
$$

MAPE is the average of these percentage errors:

$$
M A P E={\underset{t}{t}=1}_{\boldsymbol{i} \boldsymbol{I}_{\mathrm{n}}}^{\boldsymbol{P}_{t l}}
$$

Which measure of fit one uses is largely a matter of user preference. Note however, that since RMSE uses the square of error, it places more emphasis on large errors than MAD. Also, since MAPE uses percentage errors, it is less appropriate if there are zeros or values close to zero in the data (since dividing by the actual data to get pt will result in very large numbers) (Camm \& Evans 2000).

## CB Predictor

CB Predictor is a Microsoft ${ }^{\circledR}$ Excel add-in that provides the ability to forecast. This software can determine which method of forecasting is the best (least error) for each series of data. The important indicators to measure the accuracy of forecasting are RMSE, MAD, and MAPE. The forecasting methods available in CB Predictor are shown in Table 2.1.

Table 2.1. The Forecasting Method Gallery available in CB Predictor in Various Events.

|  | Nonseasonal |  | Seasonal |  |
| :---: | :---: | :---: | :---: | :---: |
| No Trend | Single Moving | Single Exp. | Seasonal | Seasonal |
|  | Average | Smoothing | Additive | Multiplicative |
|  | Average | (SMA) | Smoothing | (SNA) |



Figure 2.5. The Forecasting Method Gallery Available in CB Predictor.

### 2.7 Introduction to Crystal Ball

Crystal Ball is a Microsoft ${ }^{\circledR}$ Excel add-in that provides the ability to perform Monte Carlo analysis (a technique for simulating real-world situations involving elements of uncertainty) on spreadsheet models. Users can make better-informed decisions based on the true probability of specific outcomes (Camm \& Evans 2000).

The student version of the Crystal Ball software allows a maximum of six assumptions and six forecasts to be defined per model. Available distribution types include uniform, normal, triangular, Poisson, exponential, and custom. One pair-wise correlation can be created per model, there are no overlay charts, simulations are limited to 1,000 trials, and the best fit function can fit a maximum of 100 points to a curve. There is no technical support, except to answer installation questions (Camm \& Evans 2000).

To determine EOQ and ROP, the most important criteria for inventory policy, Crystal Ball should be applied since it has potential to solve the problem dealing with parameters that contain probability distributions. In practice, most of variables, such as holding cost (h), lead time (L), and even setup cost (K), cannot be exactly specified in a single value. They would happen in terms of probability distributions. Using Crystal Ball to determine EOQ and ROP makes it easy to get those values as close to reality as possible. Next, the patterns of probability distributions contained in Crystal Ball will be explained (Camm \& Evans 2000).

Probability Distributions with Crystal Ball
Probability distributions are important components of many models, particularly those that involve uncertainty and risk. A probability distribution is a description of the possible values that a random variable may assume along with the probability of assuming these values. Discrete distributions describe random variables whose
outcomes are finite or countable. Continuous distributions describe random variables having an infinite number of outcomes over some range. We summarize the salient properties of common probability distributions contained in Crystal Ball, which are uniform, normal, triangular, Poisson, exponential, and custom next. Only custom distribution will not be mentioned since it has no pattern (Camm \& Evans 2000).
(1) Uniform distribution.

In the uniform distribution, all values between a fixed minimum and maximum value occur with equal likelihood. The uniform distribution is often used when little information is known about a random variable and only its range can be estimated.
(2) Normal distribution.

The familiar bell-shaped normal distribution describes many natural phenomena, such as people's IQs, uncertain inflation rates, or errors in a manufacturing process. The distribution is symmetric about the mean, and the value of the variable is more likely to be close to the mean than far away.
(3) Triangular distribution.

The triangular distribution is characterized by three parameters: minimum, maximum, and most likely value that falls between the minimum and maximum. This distribution is often used when no historical data are available and the parameters can be defined judgmentally.
(4) Poisson distribution.

The Poisson distribution describes the number of times an event occurs in a specified interval, such as the number of telephone calls arriving at a call center or number of defects per inch of a silicon wafer. The number
of possible occurrences in any unit of measurement is unlimited, the occurrences are independent, and the average number of occurrences remains constant.
( ${ }^{5}$ ) Exponential distribution.
The exponential distribution is widely used to describe events recurring at random times, such as the time between failures of machines or the time between arrivals at a service process. The distribution is not affected by previous events; that is, the future life of a given object has the same distribution, regardless of how long it has existed.
unse


Figure 2.6. Probability Distribution Gallery Available in Crystal Ball.

In Chapter II, all necessary literatures on determining inventory policy, which is the crucial concept of inventory, are explained. The author also explains further in forecasting that is important for determining future demand. To set inventory policy, data must be sufficient and reliable. A case study for this project is determining a new inventory policy of raw materials of die lubricants for Hanano (Thailand) Co., Ltd. All of the relevant data for setting an inventory policy are gathered and compiled, and all of them are shown in the next chapter.


## III. CURRENT INVENTORY SYSTEM

Due to the integrity of keeping the commercial secrets of Hanano (Thailand) Co., Ltd., some information presented in this chapter had been changed as properly as they should be. The author intends to keep the highest confidential information including the names, the formula, the sales volumes, and etc., by assuming the new ones instead.

### 3.1 About Hanano (Thailand) Co., Ltd.

Since the aim of this project is to study and analyze problem concerning inventory in Hanano (Thailand) Co., Ltd., and also, to provide the new inventory models of the raw materials of die lubricants, the author is pleased to introduce the background, management policy, product line, and roughly details about die lubricants of Hanano (Thailand) Co., Ltd. in this project.

Background
Founded in 1989 by Hanano Corporation Japan as a joint venture with Thai Partner, Hanano (Thailand) Co., Ltd. is one of the most famous manufacturers and distributors of Die Lubricant (Mold Release Agent) and Plunger Lubricant for pressure die casting field. For more than ten years Hanano Thailand has been the leading manufacturer and distributor of not only die lubricant and plunger lubricant, but also all kinds of materials and services, and industrial furnaces required for pressure die casting industry. In 2000, Hanano Thailand was relocated at the new factory at Amata Nakorn Industrial Estate, Chonburi, due to the expansion of its business line.

Today, Hanano Thailand Head Office and Factory is located at Amata Nakorn while Bangkok Office is located at $6^{\text {th }}$ floor Nation Tower, Bangna-Trad Road km 5.

## Management Policy

(1) To be the best specialist of die and plunger lubricants in pressure die casting industry.

Pressure die casting industry in South East Asian region has been growing up rapidly in accordance with the expansion of automobile market and motorcycle market during the past decade. We are the first manufacturer of die lubricant and plunger lubricant in South East Asian region as we started local production in Samutprakarn Thailand since April 1989, and we have been devoted to raise local contents ratio of our finished products for more than 10 years. Through our continuous research and study on raw materials localization, we achieved very high local contents ratio with keeping fine quality standard exactly as excellent as it is in Japan.

We have strong confidence that we are real professionals and specialists of die lubricant and plunger lubricants and we shall never stop our practice to improve technical know-how and capability to enable all die casters to be satisfied with our products and services.
"A smiling face of a die caster is our best pleasure."
(2) To be the best provider of total engineering service in pressure die casting industry.

We are always making our best effort to grow up not only as one of leading manufacturers and distributors of die lubricants, but also as the best provider of all kinds of materials and services required for pressure die casting industry in South East Asian countries.

Our basic awareness is "we are specialists of pressure die casting work as well as we are specialists of die lubricants and plunger lubricants."
(3) To be the center of "Team Hanano" company network, which contributes to the progress of pressure die casting industry in South East Asian region.

Since 1997, Thailand has become an important manufacturing base of many automobile manufacturers and a main automobile export base to the world market. This change means the real growth of aluminium die casting has started and there is no doubt on its high potentiality in the coming future. Base on this good situation, we are building our international and global working network with our group corporations in Malaysia, Indonesia, and the Philippines. In addition, we are always keeping in touch with most other countries in South East Asian region through international trading both directly and indirectly.

We steadfastly believe that South East Asian market is going to be one united market in the future and our "Team Hanano" network will try our best to construct the beautiful future of the one South East Asian market.

(1) Die Lubricants (Mold Release Agents) and Plunger Lubricants for Die Casting
(2) Tools and Factory Utilities
(3) Chemical Products
(4) Industrial Furnaces

The variety of products in pressure die casting industry that Hanano Thailand manufactures and sells make customers satisfied because they can ask Hanano Thailand to provide almost everything involved in die casting that they want. All of the products that Hanano Thailand sells can be categorized into 4 major lines as shown in product line above. Not every product does Hanano Thailand manufacture. Die lubricants, plunger lubricants, and industrial furnaces are the three major products that Hanano Thailand manufactures.

This project concentrates only on die lubricants and their raw materials.

### 3.2 Data Analysis

The principle data that the author collects are:
(1) The details about die lubricants and their raw materials, including ingredients, sales volumes, and etc.
(2) Internal expenses and external expenses occurred from ordering raw materials each time.
(3) Production time of die lubricants and lead time for delivering raw materials from the source of supplier to Hanano Thailand.

There are 10 models of die lubricant which are commercial, and each of them is mixed by the different types or different ratio from the 15 types of raw material.

The author assumes the names of 15 types of raw material which are:
(1) Raw material type 1: A
(2) Raw material type 2: B
(3) Raw material type 3: C
(4) Raw material type 4: D
(5) Raw material type 5: E
(6) Raw material type 6: F
(7) Raw material type 7: G
(8) Raw material type 8: H
(9) Raw material type 9: I
(10) Raw material type 10: J
(11) Raw material type 11: K
(12) Raw material type 12: L
(13) Raw material type 13: M
(14) Raw material type 14: N
(15) Raw material type 15: 0

Moreover, the author assumes the names of 10 models of die lubricant as well as their ingredients which are:
(1) Model 1: AA

Ingredient
A: $\quad 7.4 \%$
B: $\quad 6.0 \%$
C: $11.6 \%$
F: 6.0\%
$\mathrm{N}: ~ 0.5 \%$
Etc.: 68.5\%
(2) Model 2: BB

Ingredient
A: $13.5 \%$
B: $6.0 \%$
$\mathrm{K}: \quad 10.0 \%$
$\mathrm{N}: \quad 0.4 \%$
Etc.: 70.1\%
(3) Model 3: CC

Ingredient
C: $21.0 \%$
D: $10.5 \%$
M: $0.1 \%$
$\mathrm{N}: \quad 0.4 \%$

Etc.: 68.0\%
(4) Model 4: DD

Ingredient
A: $22.1 \%$
B: $16.8 \%$
$\mathrm{N}: \quad 0.6 \%$

Etc.: 60.5\%
(5) Model 5: EE

Ingredient
B: $8.0 \%$
D: $15.0 \%$
G: $\quad 15.0 \%$

0: $0.5 \%$

Etc.: $61.5 \%$
(6) Model 6: FF

Ingredient
E: $16.0 \%$
I: $\quad 2.6 \%$

K: $1.2 \%$
$\mathrm{N}: \quad 0.4 \%$

Etc.: 79.8\%
(7) Model 7: GG

Ingredient
A: $7.0 \%$

B: $21.0 \%$

J: $14.0 \%$
L: 6.0\%
N: $0.4 \%$
Etc.: 51.6\%
(8) Model 8: HH

Ingredient
A: $5.0 \%$
H: $25.0 \%$
O: $0.4 \%$
Etc.: 69.6\%
(9) Model 9: II

Ingredient
A: $\quad 5.0 \%$
F: $15.0 \%$
$\mathrm{N}: ~ 0.4 \%$
Etc.: 79.6\%
(10) Model 10: JJ

Ingredient
A: $12.0 \%$
I: $13.0 \%$
K: $10.0 \%$
$\mathrm{N}: \quad 0.4 \%$
Etc.: 64.6\%
The total sales volume (kg / month) for each of product from January 1999 until April 2001 is shown in Table 3.1 next.

Table 3.1. The Total Sales Volume (kg / month) for Each Model of Die Lubricants.

| Month-Year | AA | BB | CC | DD | EE | FF | GG | HH | II | JJ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |


| Jan-99 | 6968 | 0 | 1594 | 2198 | 1890 | 0 | 0 | 1422 | 0 | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Feb-99 | 8598 | 0 | 1738 | 4376 | 2270 | 0 | 90 | 1350 | 0 | 1980 |
| Mar-99 | 10050 | 0 | 2174 | 2234 | 2020 | 0 | 54 | 1368 | 0 | 810 |
| Apr-99 | 11268 | 0 | 2368 | 2034 | 1980 | 0 | 36 | 1242 | 0 | 270 |
| May-99 | 12738 | 0 | 1774 | 1360 | 1480 | 0 | 72 | 1368 | 0 | 360 |
| Jun-99 | 8686 | 0 | 2770 | 1890 | 2920 | 0 | 0 | 1332 | 0 | 360 |
| Jul-99 | 7638 | 0 | 3818 | 3476 | - 1840 | 0 | 36 | 3456 | 0 | 540 |
| Aug-99 | 10356 | 18 | 4320 | 2252 | 2020 | 0 | 0 | 306 | 0 | 540 |
| Sep-99 | 14370 | 200 | 2520 | 3826 | 2560 | 0 | 90 | 1854 | 0 | 810 |
| Oct-99 | 14482 | 400 | 3534 | 5262 | 3430 | 0 | 108 | 630 | 0 | 360 |
| Nov-99 | 11800 | 400 | 4574 | 2052 | 3260 | 0 | 288 | 2466 | 0 | 1080 |
| Dec-99 | 8988 | 200 | 6028 | 2506 | 2360 | 0 | 216 | 1026 | 0 | 756 |
| Jan-00 | 12652 | 400 | 5126 | 6544 | 2200 | 0 | 288 | 1404 | 0 | 702 |
| Feb-00 | 13206 | 54 | 3706 | 5998 | 2520 | 0 | 108 | 1224 | 0 | 1098 |
| Mar-00 | 15056 | 1000 | 4124 | 3286 | 4200 | 0 | 180 | 1404 | 1080 | 1160 |
| Apr-00 | 13976 | 1400 | 4398 | 6216 | 2560 | 200 | 288 | 918 | 0 | 854 |
| May-00 | 15098 | 836 | 5724 | 3034 | 3280 | 378 | 0 | 1286 | 0 | 1090 |
| Jun-00 | 14622 | $836$ | 6158 | 6564 | 2200 | 740 | 0 | 2362 | 54 | 890 |
| Jul-00 | 11566 | 1326 | - 4198 | 3216 | C 580 | 2000 | 144 | 398 | 2580 | 872 |
| Aug-00 | 13224 | 708 | 4396 | 5436 | -540 | 236 | - 288 | 72 | 0 | 800 |
| Sep-00 | 11738 | 1344 | 1596 | 2980 | 200 | 1532 | 54 | 180 | 1598 | 400 |
| Oct-00 | 11742 | 854 | 3506 | 2344 | 1372 | 0 | 180 | 270 | 708 | 1200 |
| Nov-00 | 11912 | 1472 | 1902 | 6146 | 3280 | 0 | 216 | 978 | 36 | 800 |
| Dec-00 | 10992 | 1344 | 3174 | 2234 | 902 | 738 | 0 | 108 | 2200 | 400 |
| Jan-01 | 12030 | 1196 | 2938 | 4328 | 400 | 630 | 270 | 90 | 2200 | 836 |
| Feb-01 | 13840 | 2180 | 4612 | 2254 | 800 | 450 | 54 | 0 | 2200 | 400 |
| Mar-01 | 17886 | 2834 | 4188 | 1144 | 0 | 1440 | 270 | 108 | 2200 | 1308 |
| Apr-01 | 17552 | 2000 | 3486 | 2054 | 400 | 1530 | 72 | 234 | 2200 | 1016 |

From Table 3.1, the data of sales volume for each of model above is the summation of sales in two packing types; can (18 kg / can) and drum (200 kg / drum). To determine the demand (kg / month) for each of them, all data are plotted into graphs to see the trends of usage (see APPENDIX B).

Hanano Thailand is not only a distributor, but also a manufacturer. In production of die lubricant (batch process), it takes approximately 6 hours (actual time) to produce $1,000 \mathrm{~kg}$ in a big reactor tank. It also takes the same amount of production time to produce 200 kg in a small reactor tank. Hanano Thailand has 3 big reactor tanks and 1 small reactor tank. Therefore, managing the raw materials to sufficiently supply to the production is more important than managing the finished goods stock levels.

The forecasting of sales volumes of die lubricants plays an important part to ordering raw materials. All of the sales volumes from Table 3.1 are converted into raw material consumption per month from January 1999 to April 2001, concerning each model's ingredients (see APPENDIX C), and they are also plotted into graph to see the trend (see APPENDIX D).

To determine setup cost ( K ) at Hanano Thailand, the details that must be considered consist of two major parts;
(1) External expenses (K1)

These expenses involve the costs of delivering raw materials from suppliers to Hanano Thailand, which are transportation cost, service charge, rent, document of ordering, custom formality, and etc.

The author collects these data from Hanano Thailand and describes them in Table 3.2 next. Some data are not authorized to be disclosed and they are replaced by the symbol "xx".
(2) Internal expenses (K2)

These expenses involve the costs of clerical and paperwork, telephone charge, data processing, bookkeeping, and etc. These costs have not been monitored yet. They will be assumed and shown in section 4.3.

Table 3.2. Data of External Expenses (K1) Occurred from Ordering Raw Materials.

| R/M | DATE | Q'TY | EXPENSE | COST | AVERAGE |
| :---: | :---: | :---: | :---: | ---: | :---: |
| A | - | - | - | 0 | 0 |
| B | - | - | - | 0 | 0 |
| C | - | - | - | 0 | 0 |
| D | - | - | - | 0 | 0 |
| E |  | - | - | 0 | 0 |
|  |  |  |  | 1 drum | 1 |

Table 3.2. Data of External Expenses (K1) Occurred from Ordering Raw Materials. (continued)


Table 3.2. Data of External Expenses (K1) Occurred from Ordering Raw Materials. (continued)


From Table 3.2, raw material A, B, C, D, E, I, L, M, N, and 0 do not contain any detail of external expenses of ordering (K1). It is because suppliers do not charge any cost in ordering each time. They have already charged together with the item costs (purchasing costs). The last column is the mean of all the samples of external expenses presented in Table 3.2, and they are used together with the internal expenses (K2) to determine the total setup cost (K) for each raw material. The internal expenses are described later in section 4.3.

After interviewing with Hanano Thailand, the author concludes the occurrences of production time for die lubricants and occurrences of lead time for ordering raw materials in Table 3.3 and Table 3.4 respectively.

Table 3.3. Occurrences of Production Time for Die Lubricants.

| Die Lubricant | Production Time (day) |
| :---: | :---: |
| AA | vary from 1 to 3 |
| BB | vary from 1 to 3 |
| CC | vary from 1 to 3 |
| DD | vary from 1 to 3 |
| EE | vary from 1 to 3 |
| FF | vary from 1 to 3 |
| GG | vary from 1 to 3 |
| HH | vary from 1 to 3 |
| Il | vary from 1 to 3 |
| JJ | vary from 1 to 3 |

From Table 3.3, the production time for each model of die lubricant takes one day to three days, equally every model. Normally it takes one or two days for production. Taking three days is the emergency case.

Table 3.4. Occurrences of Lead Time for Ordering Raw Materials.


From Table 3.4, since raw materials come from several sources, lead time for ordering them is different. For example, raw material B takes one day to four days for delivery while raw material E takes either seven days (if materials are available at supplier's stock) or forty five days (if materials are not available) for delivery. Raw material J and L take either fourteen days to twenty one days (by air-freight) or sixty days $\pm 5$ days (by sea-freight) for delivery.

The details of probability distribution for each type of raw materials will be considered in section 4.3.

Table 3.5. The Current Inventory Policy for Die Lubricants and Their Raw Materials.

| INVENTORY SYSTEM |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| DATA : JANUARY - DECEMBER' 2001 | HANANO ( THAILAND) CO.,LTD. |  |  |  |  |  |
| ITEM | DESCRIPTION | UNIT | RUNNING <br> AVERAGE | RE-ORDER <br> POINT | QUANTITY <br> ORDER | LEAD TIME <br> (DAY) |
| 1 | AA | CAN | 267.9 | 104.0 | $56 \times 2$ | 3 |
| 2 | AA | DRUM | 42.8 | 17.0 | $5 \times 5$ | 3 |
| 3 | BB | DRUM | 5.0 | 2.0 | 5 | 3 |
| 4 | CC | CAN | 29.9 | 12.0 | 56 | 3 |
| 5 | CC | DRUM | 16.9 | 7.0 | $5 \times 3$ | 3 |
| 6 | DD | CAN | 90.1 | 35.0 | 56 | 3 |
| 7 | DD | DRUM | 11.4 | 5.0 | $5 \times 2$ | 3 |
| 8 | EE | CAN | 56.2 | 22.0 | 56 | 3 |
| 9 | EE | DRUM | 1.8 | 1.0 | 5 | 3 |
| 10 | FF | CAN | 40.0 | 16.0 | 56 | 3 |
| 11 | GG | CAN | 8.2 | 4.0 | 10 | 3 |
| 12 | HH | CAN | 14.4 | 6.0 | 56 | 3 |
| 13 | HH | DRUM | 2.0 | 1.0 | 5 | 3 |
| 14 | II | CAN | 6.0 | 3.0 | 10 | 3 |
| 15 | JJ | CAN | 20.0 | 8.0 | 56 | 3 |
| 16 | JJ | DRUM | 4.0 | 2.0 | 5 | 3 |


| 17 | A | kg | $3,058.5$ | $1,738.0$ | 1800 | 7 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 18 | B | kg | $1,984.0 \mathrm{E}$ | $1,128.0$ | 1800 | 7 |
| 19 | C | kg | $2,606.2$ | $1,481.0$ | 1800 | 7 |
| 20 | D | kg | 193.0 | 110.0 | 960 | 7 |
| 21 | E | kg | 180.0 | 414.0 | 720 | 45 |
| 22 | F | kg | $1,002.3$ | $2,985.0$ | 2520 | 60 |
| 23 | G | kg | 193.0 | 838.0 | 1440 | 90 |
| 24 | H | kg | 129.2 | 561.0 | 1440 | 90 |
| 25 | I | kg | $1,200.0$ | 464.0 | 800 | 3 |
| 26 | J | kg | 60.2 | 180.0 | 180 | 60 |
| 27 | K | kg | 900.0 | BY ORDER | BY ORDER | 3 |
| 28 | L | kg | 11.6 | 35.0 | 180 | 60 |
| 29 | M | kg | 7.1 | 22.0 | 50 | 60 |
| 30 | N | kg | 164.3 | 94.0 | 140 | 7 |
| 31 | O | kg | 28.5 | 85.0 | 108 | 60 |

The value of running average, re-order point, order quantity, and lead time described in Table 3.5 can be considered as D, ROP, EOQ, and L consequently

### 3.4 Problem Analysis and New System's Requirements

Not only the high costs are counted to be the problem for inventory, but also the manner of operation. The current system of inventory policy for die lubricants and their raw materials has been used for many years. It works smoothly and nothing is wrong. However, Hanano Thailand aspires to revise the current system and improve it so that it can serve changes in the future.

After studying the situation and current manner of operation of inventory system at Hanano Thailand, the author concludes the major problems, which are;
(1) Not gain benefits from the potential significant data that it has.
(2) Not flexible to change.
(3) Has a trend to contain high cost of inventories.
(4) Lack of sharing information throughout other related departments.

This situation is the fact that everyone should realize and feel compelled to change. To solve those problems, the research had been done as well as a new inventory policy had been considered. The current inventory policy for die lubricants and their raw materials should be revised, scrutinized, and improved from time to time.

The new inventory policy should contain the advantages, when compared with the current policy, as the followings:
(1) More flexible, more convenient, and more systematic.
(2) Reduce processing time.
(3) Controllable and easy to use.
(4) Has a trend to reduce inventory costs.

In Chapter IV, all of the data gathered from Hanano Thailand in Chapter III are compiled and calculated to determine a new inventory policy. Some assumptions must be set to smooth the calculation, and they must be as close to reality as possible. Crystal Ball is applied to solve the probability distribution of some parameters, and also, a new program, using Microsoft ${ }^{\circledR}$ Excel, is formulated.


## IV. NEW INVENTORY POLICY FORMULATION

The previous chapter defines the background and the current inventory policy of Hanano Thailand, and also, shows the data related to the calculation determining a new inventory policy for die lubricants and their raw materials. This chapter will present how to formulate the new inventory models. The author uses Microsoft ${ }^{\circledR}$ Excel together with its add-in software named Crystal Ball to calculate the optimum EOP and ROP based on some assumptions needed to be set before calculation.

### 4.1 Setting the Assumptions

To simplify the process of calculation, setting assumptions is needed so that it makes everyone understand in the same direction the concept based on the amount of historical data in hand and their reliabilities as well as the real situation.

The author sets 10 assumptions for determining the new inventory policy, which are;

(1) No shortage is allowed.

Hanano (Thailand) Co., Ltd. has no policy to ignore any customer. Hanano Thailand will supply its products to customers as much as possible, no matter how little customer order is. Based on this concept, shortage cost (penalty cost) shall be ignored.
(2) Raw materials are concerned more than finished goods.

Since Hanano Thailand is a manufacturer, to ensure the smooth production is important (in order to get along with the first assumption; no shortage is allowed). As described in section 3.2: Data Analysis, in production of die lubricant (batch process), it takes approximately 6 hours (actual time) to produce $1,000 \mathrm{~kg}$ in a big reactor tank and the same amount of production time to produce 200 kg in a small reactor tank. Hanano

Thailand has 3 big reactor tanks and 1 small reactor tank. Therefore, managing the raw materials to ensure the smooth production is more important than managing the finished goods stock level. As long as the raw materials are in hand, the production will be fine.
(3) The new inventory policy is suggested only for the 15 types of raw materials.

According to the previous assumption, we pay attention to the raw materials more than the die lubricant itself since the root of high costs of inventory comes from buying raw materials over actual needs. The more raw materials we buy, the higher costs we take. Once the materials are in hand, they can be stocked by either keeping them as their original packing or transforming them into finished goods, packing in can (18 kg) and drum ( 200 kg ). No matter which way they are kept, rarely will their shelf-life and their holding costs (h) be effected. Sooner or later, they will be transformed into die lubricants.

The EOQ and the ROP of raw materials will be determined type by type (shown in section 4.4: New Inventory Policy).
(4) No storage limitation is concerned.

Some advanced formula for determining EOQ pay attention to the constraint of storage limitation. But it is nothing to do with the case of Hanano Thailand since its new factory, finished construction in 2000, has enough space available for keeping either finished goods (die lubricants) or their raw materials.
(5) No price discount for raw materials is concerned.

The size of the order of raw materials does not effect the price. The details of the minimum order or minimum packing for each raw material is described in section 4.4.
(6) Determining the demand for each type of raw materials (D) is based on forecasting the sales volumes of die lubricants in Table 3.1.

To determine demand for each raw material which is a necessary variable for calculation EOQ for raw materials, there are two ways of forecasting. The first is forecasting the sales volumes for each die lubricant, based on the data in Table 3.1 and APPENDIX B, then breakdown into ingredient composition to determine the raw material consumption later (see examples in APPENDIX C). Another is directly forecasting the demand for each raw material based on the historical data, after breakdown into each ingredient composition already, shown as in the graphs in APPENDIX D.

Forecasting the future demand for either finished goods or raw materials may give the results which are not much different, but it does not make any sense to forecast demand of raw materials instead of forecasting demand of products. The important fact that should be known is how much products will be sold next month, not how much raw materials will be bought. Once the forecasting of products are known, they can be converted into raw material quantities anyway. CB Predictor is applied to forecast the sales volumes of each model of die lubricant.
(7) Determining setup cost (K) is based on data in Table 3.2.

There are other cases of ordering raw materials that are not shown in Table 3.2. For the cases shown in Table 3.2, they are most likely to happen
in real situation. Based on these data, together with other conditions described in section 4.3, the author can determine the setup cost for each raw material.

Determining holding cost (h) is based on the cost per unit (Baht per kg) of each raw material, by considering the two components which are the cost of capital and storage of raw materials.

It is hardly likely that holding cost can be calculated accurately. There are too many conditions to be considered. According to section 2.4: Inventory Costs, there are five major conditions in considering holding costs; cost of capital, storage, storekeeping operations, insurance and taxes, and obsolescence and deterioration. Storekeeping operations and obsolescence and deterioration can be ignored due to the situation at Hanano Thailand. Taxes are involved in the item costs (purchasing costs), and shown in APPENDIX C as cost per unit of each raw material. Cost of capital and storage are the major constraints for determining the holding costs for each raw material (see more details in section 4.3).

Since the real sunk cost is incurred from buying raw materials, not from producing finished goods, the calculation of holding costs is done only for raw materials in order to avoid the overlapping of cost determination.

Lead time (L) of ordering raw materials is based on Table 3.4.
It is not exactly known how many days it takes for delivery materials from suppliers to Hanano Thailand. Table 3.4 shows the occurrences of mostly possible situation for delivery of raw materials. After discussion with Hanano Thailand, the author concludes the probability distributions of lead time for each raw material in section 4.3.
(10) Probability distribution of all variables are set based on the available historical data.

Because it is difficult to determine the real pattern of probability distribution for any variable, setting probability distribution of all variables, by using Crystal Ball, is determined by combining the idea of several persons who have strong experience working at Hanano Thailand. The author collects those ideas and compiles them into probability distribution forms as close to those ideas and historical data as possible.

### 4.2 Steps for New Inventory Model Formulation

The author applies the concept of 7 steps of Decision Making Process to solve the problem and to make it step-by-step, which are;
(1) Recognize the problem.

- As explained in section 3.4, the current inventory system at Hanano Thailand has no problem. However, traditionally, inventory has been viewed by business and industry as a necessary evil (Taha 1995). A firm might want inventories at some level in their operations, and they would also want to keep them at a minimum. Like Hanano Thailand, despite the fact that there is no problem caused by operation, no one can deny that the existing high costs of inventories does not count to be a problem. The current inventory policy for die lubricants and their raw materials should be revised, scrutinized, and improved from time to time. Not only the high costs that are counted to be the problem, but also the manner of operation. A new contemporary system should be considered.
(2) Define the problem.

In section 3.4, the problem that probably occurred from using the current inventory system is defined.
(a) Not gain benefits from the high potential significant data that it has.
(b) Not flexible to change.
(c) Has a trend to contain high cost of inventories
(d) Lack of sharing information throughout other related departments.
(3) Obtain relevant data.

In chapter III, the author gathers all of the relevant data needed for determining a new inventory policy, and also, discusses with several experienced persons at Hanano Thailand to compile those data as properly as possible.
(4) Evaluate and analyze data.

This step needs a tool to analyze or process the significant data collected from the third step. Each data must be accurately processed by the suitable method. In chapter II, the author describes the necessary tools for processing those data. For example, the EOQ and the ROP equations for determining an inventory policy, CB Predictor for determining forecasting techniques of the future demands, Crystal Ball for handling the data that has probability distributions.
$\left({ }^{5}\right)$ Formulate the model.
The new inventory models for raw materials are formulated based on the combination of the available historical data and the theories. In this project, the new models will be determined by the EOQ and ROP.
(6) Implement the model.

Once the new models are formulated, they have to be implemented by substituting all relevant parameters. The author simulates those models for Hanano Thailand consideration. For using them in real situation, Hanano Thailand is the only one who makes the decision, as well as adjusting them to its need.
(7) Review the model and evaluate the result.

The results are the new inventory policy of raw materials for Hanano Thailand. They can be compared with the current policies to evaluate the proper models. All results are shown in section 4.4: New Inventory Policy, and evaluated in section 5.1: Conclusion and 5.2: Recommendation.

From the 7 steps mentioned above, the author has already finished step 1 , step 2, and step 3 already. Next he will continue step 4 , step 5 , step 6 , and step 7 consequently.

### 4.3 Determine the Relevant Data

This section includes the determining of setup cost (K), demand (D), holding cost (h), and lead time (L) in order to substitute in the EOQ and ROP equations as well as to be applied with Crystal Ball in section 4.4 later. Determine setup cost (K)

From section 3.2, to determine setup cost (K) at Hanano Thailand, the details that must be considered consist of two major parts; external expenses (K1) and internal expenses (K2).
(1) External expenses.

These expenses involve the costs of delivering raw materials from suppliers to Hanano Thailand, which are transportation cost, service charge,
rent, document of ordering, custom formality, and etc. The mean of K1 are shown in Table 3.2.
(2) Internal expenses.

These expenses involve the costs of clerical and paperwork, telephone charge, data processing, bookkeeping, and etc. Since these costs have not been monitored yet, the author discussed with Hannao Thailand and assumed these costs. The details of internal expenses for each raw material are shown in Table 4.1 next.

For calculation example, the purchaser's salary is assumed to be 24,000 Baht / month, which is 1,000 Baht / day ( 1 month $=24$ working days). There are approximately 10 ordering jobs per day. So the labor expense for the internal expense is 100 Baht / order.

From Table 4.1, generally, setup cost is varied slightly. Based upon the observation of situation and historical data, the probability distribution of setup costs is uniform, equally to every raw material, with $\pm 10 \%$.
Table 4.1. Determine Setup Cost $(\mathrm{K})$ for Each Raw Material.


Determine Demand (D)
According to the sixth assumption in section 4.1; determining the demand for each type of raw materials (D) is based on forecasting the sales volumes of die lubricants, there are two parts of analysis. The first part is forecasting the sales volumes of die lubricant, and the second is determining demand of the raw materials based on those sales volumes.

Table 4.2 shows the forecasting for the sales volumes of die lubricants applying CB Predictor to determine which method of forecasting should be used, referred to Table 2.1, as well as to determine the forecast values. From Table 4.2, the period 1 to period 6 are assumed to be May 2001 to October 2001, but the actual sales in those periods will not be shown to compare with the forecast. Selecting " n " for each model is up to the decision of Hanano Thailand. The sales volume in period 1 is the representative for the demand of die lubricants which will be used for calculation next. The forecasting reports for all of the die lubricants are shown in APPENDIX E.

Once those sales volumes are forecasted, they are input to the Table 4.3 to convert to raw materials demand. In general, the demand is varied normally. The assumption for probability distribution for demands (D) is set as normal, equally to every raw material, with standard deviation (SD) $10 \%$ of the mean.

Table 4.2. Forecasting the Sales Volumes for Each Model of Die Lubricants, Applying CB Predictor.

| Month-Year | $\begin{aligned} & \mathrm{AA} \\ & (\mathrm{~kg}) \end{aligned}$ | $\begin{gathered} \mathrm{BB} \\ (\mathrm{~kg}) \end{gathered}$ | $\begin{aligned} & \mathrm{CC} \\ & (\mathrm{~kg}) \end{aligned}$ | $\begin{aligned} & \mathrm{DD} \\ & (\mathrm{~kg}) \end{aligned}$ | $\begin{gathered} \mathrm{EE} \\ (\mathrm{~kg}) \end{gathered}$ | $\begin{gathered} \mathrm{FF} \\ (\mathrm{~kg}) \end{gathered}$ | $\begin{aligned} & \text { GG } \\ & (\mathrm{kg}) \end{aligned}$ | $\begin{aligned} & \mathrm{HH} \\ & (\mathrm{~kg}) \end{aligned}$ | $\begin{gathered} 11 \\ (\mathrm{~kg}) \end{gathered}$ | $\begin{gathered} \mathrm{JJ} \\ (\mathrm{~kg}) \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Jan-99 | 6968 | 0 | 1594 | 2198 | 1890 | 0 | 0 | 1422 | 0 | 0 |
| Feb-99 | 8598 | 0 | 1738 | 4376 | 2270 | 0 | 90 | 1350 | 0 | 1980 |
| Mar-99 | 10050 | 0 | 2174 | 2234 | 2020 | 0 | 54 | 1368 | 0 | 810 |
| Apr-99 | 11268 | 0 | 2368 | 2034 | 1980 | 0 | 36 | 1242 | 0 | 270 |
| May-99 | 12738 | 0 | 1774 | 1360 | 1480 | 0 | 72 | 1368 | 0 | 360 |
| Jun-99 | 8686 | 0 | 2770 | 1890 | 2920 | 0 | 0 | 1332 | 0 | 360 |
| Jul-99 | 7638 | 0 | 3818 | 3476 | 1840 | 0 | 36 | 3456 | 0 | 540 |
| Aug-99 | 10356 | 18 | 4320 | 2252 | 2020 | 0 | 0 | 306 | 0 | 540 |
| Sep-99 | 14370 | 200 | 2520 | 3826 | 2560 | 0 | 90 | 1854 | 0 | 810 |
| Oct-99 | 14482 | 400 | 3534 | 5262 | 3430 | 0 | 108 | 630 | 0 | 360 |
| Nov-99 | 11800 | 400 | 4574 | 2052 | 3260 | 0 | 288 | 2466 | 0 | 1080 |
| Dec-99 | 8988 | 200 | 6028 | 2506 | 2360 | 0 | 216 | 1026 | 0 | 756 |
| Jan-00 | 12652 | 400 | 5126 | 6544 | 2200 | 0 | 288 | 1404 | 0 | 702 |
| Feb-00 | 13206 | 54 | 3706 | 5998 | 2520 | 0 | 108 | 1224 | 0 | 1098 |
| Mar-00 | 15056 | 1000 | 4124 | 3286 | 4200 | 0 | 180 | 1404 | 1080 | 1160 |
| Apr-00 | 13976 | 1400 | 4398 | 6216 | 2560 | 200 | 288 | 918 | 0 | 854 |
| May-00 | 15098 | 836 | 5724 | 3034 | 3280 | 378 | 0 | 1286 | 0 | 1090 |
| Jun-00 | 14622 | 836 | 6158 | 6564 | 2200 | 740 | 0 | 2362 | 54 | 890 |
| Jul-00 | 11566 | 1326 | 4198 | 3216 | 580 | 2000 | 144 | 398 | 2580 | 872 |
| Aug-00 | 13224 | 708 | 4396 | 5436 | 540 | 236 | 288 | 72 | 0 | 800 |
| Sep-00 | 11738 | 1344 | 1596 | 2980 | 200 | 1532 | 54 | 180 | 1598 | 400 |
| Oct-00 | 11742 | 854 | 3506 | 2344 | 1372 | 00 | - 180 | 270 | 708 | 1200 |
| Nov-00 | 11912 | 1472 | 1902 | 6146 | 3280 | 0 | 216 | 978 | 36 | 800 |
| Dec-00 | 10992 | 1344 | 3174 | 2234 | 902 | 738 | 0 | 108 | 2200 | 400 |
| Jan-01 | 12030 | 1196 | 2938 | 4328 | 400 | 630 | 270 | 90 | 0 | 836 |
| Feb-01 | 13840 | 2180 | 4612 | 2254 | 800 | 450 | 54 | 0 | 4600 | 400 |
| Mar-01 | 17886 | 2834 | 4188 | 1144 | 0 | 1440 | 270 | 108 | 0 | 1308 |
| Apr-01 | 17552 | 2000 | 3486 | 2054 | 400 | 1530 | 72 | 234 | 1400 | 1016 |
| Period 1 | 17552 | 2214 | 3724 | 2735 | 430 | 798 | 144 | 171 | 1149 | 792 |
| Period 2 | 17552 | 2364 | 3724 | 2735 | 430 | 798 | 144 | 171 | 1149 | 792 |
| Period 3 | 17552 | 2513 | 3724 | 2735 | 430 | 798 | 144 | 171 | 1149 | 792 |
| Period 4 | 17552 | 2663 | 3724 | 2735 | 430 | 798 | 144 | 171 | 1149 | 792 |
| Period 5 | 17552 | 2812 | 3724 | 2735 | 430 | 798 | 144 | 171 | 1149 | 792 |
| Period 6 | 17552 | 2962 | 3724 | 2735 | 430 | 798 | 144 | 171 | 1149 | 792 |
| Method | SMA | DES | SES | SES | SES | SMA | SES | SMA | SES | SMA |
| n | 28 | 22 | 28 | 28 | 28 | 14 | 28 | 6 | 15 | 28 |

Table 4.3. Determine the Demand for Each Raw Material Based on the Forecasting of Sales Volumes of Die Lubricants.

|  |  |  |  | A | B | C | D | E | F | G | H | 1 | J | K | L | M | N | 0 | Etc. | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| A | Ingredient |  | \% | 7.4 | 6.0 | 11.6 |  |  | 6.0 |  |  |  |  |  |  |  | 0.5 |  | 68.5 | 100.0 |
|  | Forecast | 17552 | kg/month | 1298.8 | 1053.1 | 2036.0 | 0.0 | 0.0 | 1053.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 87.8 | 0.0 | 12023.1 | 17552.0 |
| B | Ingredient |  | \% | 13.5 | 6.0 |  |  |  |  |  |  |  |  | 10.0 |  |  | 0.4 |  | 70.1 | 100.0 |
|  | Forecast | 2214 | kg/month | 298.9 | 132.8 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 221.4 | 0.0 | 0.0 | 8.9 | 0.0 | 1552.0 | 2214.0 |
| CC | Ingredient |  | \% |  |  | 21.0 | 10.5 |  |  |  |  |  |  |  |  | 0.1 | 0.4 |  | 68.0 | 100.0 |
|  | Forecast | 3724 | kg / month | 0.0 | 0.0 | 782.0 | 391.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 3.7 | 14.9 | 0.0 | 2532.3 | 3724.0 |
| DD | Ingredient |  | \% | 22.1 | 16.8 |  | $\sim$ |  |  |  |  |  |  |  |  |  | 0.6 |  | 60.5 | 100.0 |
|  | Forecast | 2735 | kg / month | 604.4 | 459.5 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 16.4 | 0.0 | 1654.7 | 2735.0 |
| EE | Ingredient |  | \% |  | 8.0 |  | 15.0 |  |  | 15.0 |  |  |  |  |  |  |  | 0.5 | 61.5 | 100.0 |
|  | Forecast | 430 | kg / month | 0.0 | 34.4 | 0.0 | 64.5 | 0.0 | 0.0 | 64.5 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 2.2 | 264.5 | 430.0 |
| FF | Ingredient |  | \% |  |  |  |  | 16.0 |  |  |  | 2.6 |  | 1.2 | $\square$ |  | 0.4 |  | 79.8 | 100.0 |
|  | Forecast | 798 | kg / month | 0.0 | 0.0 | 0.0 | 0.0 | 127.7 | 0.0 | 0.0 | 0.0 | 20.7 | 0.0 | 9.6 | 0.0 | 0.0 | 3.2 | 0.0 | 636.8 | 798.0 |
| GG | Ingredient |  | \% | 7.0 | 21.0 |  |  |  |  |  |  |  | 14.0 |  | 6.0 |  | 0.4 |  | 51.6 | 100.0 |
|  | Forecast | 144 | kg / month | 10.1 | 30.2 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 20.2 | 0.0 | 8.6 | 0.0 | 0.6 | 0.0 | 74.3 | 144.0 |
| HH | Ingredient |  | \% | 5.0 |  |  |  |  |  |  | 25.0 |  |  |  |  |  |  | 0.4 | 69.6 | 100.0 |
|  | Forecast | 171 | kg / month | 8.6 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 42.8 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.7 | 119.0 | 171.0 |
| II | Ingredient |  | \% | 5.0 |  |  |  |  | 15.0 |  |  |  |  |  |  |  | 0.4 |  | 79.6 | 100.0 |
|  | Forecast | 1149 | kg / month | 57.5 | 0.0 | 0.0 | 0.0 | 0.0 | 172.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 4.6 | 0.0 | 914.6 | 1149.0 |
| JJ | Ingredient |  | \% | 12.0 |  |  |  | * |  |  |  | 13.0 |  | 10.0 |  |  | 0.4 |  | 64.6 | 100.0 |
|  | Forecast | 792 | kg / month | 95.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 103.0 | 0.0 | 79.2 | 0.0 | 0.0 | 3.2 | 0.0 | 511.6 | 792.0 |


| 1 | Sum | kg/month | 2373 | 1710 | 2818 | 456 | 128 | 1225 | 65 | 43 | 124 | 20 | 310 | 9 | 4 | 139 | 3 | 20283 | x |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2 | Buffer | \% | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | x |
| 3 | Demand D | kg/month | 3085 | 2223 | 3663 | 592 | 166 | 1593 | 84 | 56 | 161 | 26 | 403 | 11 | 5 | 181 | 4 | 26368 | x |
| 4 | Cost per unit | B/kg | 73 | 250 | 73 | 290 | 234 | 166.67 | 376.65 | 330.86 | 140.44 | 211.11 | 43.58 | 155.62 | 68 | 660 | 674.33 | 0.8 | x |
| 5 | Estimated Cost | B/mont | 225226 | 555776 | 267435 | 171731 | 38840 | 265524 | 31582 | 18388 | 22586 | 5533 | 17573 | 1748 | 329 | 119652 | 2484 | 21094 | 1,765,5 |

## Determine Holding Cost (h)

According the to eight assumption in section 4.1; determining holding cost (h) is based on the cost per unit (Baht per kg ) of each raw material, by considering the two components which are the cost of capital and storage of raw materials. Those two components are considered by estimation.

To determine the cost of capital, the calculation is based on the interest rate and the opportunity cost. The interest rate of loaning, is approximately 8\% per year (Krung Thai Bank on September, 2001). The opportunity cost is estimated at $10 \%$ per year (Hanano Thailand judgement). By flat rate, it is equal to $18 \%$ divided by 12 months, which is $1.5 \%$ per month. Despite the fact that there is sufficient area at factory of Hanano Thailand to keep stocks, the storage is still considered as $1 \%$ per month. This estimation is based on the judgemental estimation of Hanano Thailand. Thus, the total components for holding cost are estimated at $2.5 \%$ per month.

Table 4.4 shows the calculation of holding costs for raw materials. Generally, holding cost is not much varied. Note that holding costs are not set by the probability distribution due to the potential limitation of student version of Crystal Ball (only six assumptions are allowed). So, holding cost will be determined as a single value.
Table 4.4. Determine Holding Cost (h) for Each Raw Material.


## Determine Lead Time (L)

To determine the probability distribution of lead time for each raw material, there are two possible distributions; Custom and Uniform. From the Table 4.5, the probability distributions of raw material $\mathrm{A}, \mathrm{B}, \mathrm{C}, \mathrm{D}, \mathrm{E}, \mathrm{I}, \mathrm{K}, \mathrm{N}$ are set as custom while the probability distributions of raw material $\mathrm{F}, \mathrm{G}, \mathrm{H}, \mathrm{M}, \mathrm{O}$ are set as uniform. Raw material J and L has probability distribution either 14 to 21 days or $60 \pm 5$ days, but the probability occurrance of 14 to 21 days is only $5 \%$. Therefore, the custom distribution between 14 to 21 days should be ignored and only the uniform distribution at $60 \pm 5$ days should be considered.

Since Hanano Thailand does not want to take a risk of shortage, the value of lead time assigned into ROP equation will be the pessimistic view. After that, the ROP value calculated by the ROP equation will be compared with the ROP calculated by applying Crystal Ball.
Table 4.5. Determine the Probability Distribution of Lead Time for Each Raw Material.

| Condition | Units | Raw Material |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A | B | C | D | E | F | G | H | I | J | K | L | M | N | 0 |


| (1) occurance | day | 1 | 1 | 1 | 1 | $5-7$ | - | - | - | $14-21$ | 1 | $14-21$ | - | $2-3$ | - |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| probability | - | 0.1 | 0.1 | 0.1 | 0.1 | 0.8 |  |  |  | 0.1 | 0.05 | 0.1 | 0.05 | 0.2 |  |  |
| (2) occurance | day | 2 | 2 | 2 | 2 | 45 |  |  | 2 | 60 | 2 | 60 | $4-5$ |  |  |  |
| probability | - | 0.2 | 0.2 | 0.2 | 0.2 | 0.2 |  |  |  | 0.4 | 0.95 | 0.4 | 0.95 | 0.4 |  |  |
| (3) occurance | day | 3 | 3 | 3 | 3 |  |  |  | 3 |  | 3 |  | $6-7$ |  |  |  |
| probability | - | 0.3 | 0.3 | 0.3 | 0.3 |  |  |  |  | 0.5 |  | 0.5 | 0.4 |  |  |  |
| (4) occurance | day | 4 | 4 | 4 | 4 |  |  |  |  |  |  |  |  |  |  |  |
| probability | - | 0.4 | 0.4 | 0.4 | 0.4 |  |  |  |  |  |  |  |  |  |  |  |
| Total Relative Prob. | - | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 1 | 0 |


| 2 Uniform distribution |
| :--- |
| (1) occurance  <br> (2) distribution range $(+/-)$ day <br> day  |

### 4.4 New Inventory Policy

After determining all relevant data needed for calculation of the inventory policy, all of them are substituted in the equation of EOQ and ROP. Table 4.6 shows the calculation of EOQ and ROP for raw material type A and type B, as well as the results analyzed by Crystal Ball. Note that only six assumptions are allowed in the student version of Crystal Ball.

Table 4.7 shows the final results of inventory policy for all raw materials. The frequency charts of EOQ and ROP calculated by Crystal Ball are illustrated in APPENDIX F.

Table 4.8 is the new inventory policy compared with the current policy and other interesting and necessary information for Hanano Thailand.

Table 4.6. Determine EOQ and ROP for Raw Material A and B, Analyzing by Crystal Ball.

Final Results of EOQ and ROP for Each Raw Material, Analyzing by Crystal Ball.


Table 4.8. The New Inventory Policy.
Details


From Table 4.8, the new inventory policy tends to contain inventory costs less than the current policy. For example, let's consider raw material A in Table 4.8. The current forecast for its demand per month is $3,058 \mathrm{~kg}$ and the new forecast, included $30 \%$ buffer, is $3,085 \mathrm{~kg}$ (normal distribution with $\mathrm{SD}=308.5$ ). In spite of the fact that those forecast values are close to each other, their inventory policies are much different. The EOQ (kg / order) of the current policy and the new policy is 1,800 and 662 respectively, and also, the $\operatorname{ROP}(\mathrm{kg})$ of the current policy and the new policy is 1,738 and 385 consequently. Both EOQ and ROP of the current policy are higher than the new policy, thus it makes the inventory costs of the current policy higher than the new policy also.

The costs in this case are actually holding costs. The different cost between current inventory and new inventory can be roughly calculated, however, the calculation must be performed under the same conditions, such as demand, lead time, and etc. In general, if demand ( kg / month) of one model is expected to be higher than another is, then the value of EOQ and ROP will be higher too. Likewise, if lead time (day) of one model is expected to be longer than another is, then the value of ROP will be higher as well.

Table 4.9 shows the calculation of estimated holding cost of current policy and new policy for raw material A. From section 2.5: The EOQ and the ROP, the average inventory can be determined by --Y - units. So the average inventory level of the current policy and the new policy will be $\frac{1,800 \mathrm{~kg}}{2}$ and ${ }_{2}^{662} \mathrm{~kg}$, which are 900 kg and 331 kg consequently. After the average inventory levels ( kg ) are determined, they are multiplied by their holding costs (Baht / kg / month). The results will be the estimated holding costs (Baht / month) of raw material A. Since the holding cost of the current
inventory policy is not revealed, it is assumed to apply the holding cost of the new policy, which is 1.825 Baht / kg / month.

The estimated holding costs (Baht / month) of the current policy and the new policy for raw material A are 1,643 and 604 respectively. The different cost is 1,039 Bahts / month. The result implies that, for raw material A, Hanano Thailand can save 1,039 Bahts / month if the new inventory policy is applied in stead of the current policy.

However, applying the new inventory policy in real situation will probably be confronted by some irregular or unpredictable factors that may cause the inventory policy fail, such as shortage problem. It is very important to carefully consider the most suitable inventory policy of raw materials for Hanano (Thailand) Co., Ltd. by considering the new inventory policy, the current policy, the additional information, as well as the current situation together.

Table 4.9 Estimated Holding Costs of the Current Policy and the New Policy for Raw Material A.

| Relevant Data * | Unit | Inventory Policy for Raw Material A |  |
| :---: | :---: | :---: | :---: |
|  |  | New |  |


| Setup cost | \$/ order | ลยอ? | $130 \pm 13$ |
| :---: | :---: | :---: | :---: |
| Demand | $\mathrm{kg} /$ month | 3,058 | 3,085 |
| Holding cost | \$/kg / month | ? | 1.825 |
| Lead time | day | 7 | $\begin{aligned} & 1(\text { prob. }=0.1) \\ & 2(\text { prob. }=0.2) \\ & 3(\text { prob. }=0.3) \\ & 4(\text { prob. }=0.4) \end{aligned}$ |
| EOQ (y*) | kg / order | 1,800 | 662 |
| ROP (LeD) | kg | 1,738 | 385 |
| Avg. Inventory (y*/2) | kg | 900 | 331 |
| Estimated holding cost | \$/ month | 1,643 | 604 |

## V. CONCLUSIONS AND RECOMMENDATIONS

From the previous Chapter, the new inventory policy has been already determined, and it is compared with the current one. Table 4.8 completely shows the necessary information about inventory of raw materials of die lubricants for management decision. It is the final result of this project. However, it will be reviewed in this Chapter again so that the project reaches its completeness.

### 5.1 Conclusions

Inventory deals with maintaining sufficient stocks of goods (e.g., raw materials) that will ensure a smooth operation of a production system or a business activity. Traditionally, inventory has been viewed by business and industry as a necessary evil: too little of it may cause costly interruptions in the operation of the system, and too much of it can ruin the competitive edge and profitability of the business (Taha 1995). Therefore, managing the balance between low and high inventory levels is very important to a firm.

Basically known as inventory policy, the ultimate objective of any inventory model is to answer two questions:
(1) How much to order?
(2) When to order?

The answer of the first question is determined by Economic Order Quantity (EOQ) whereas the answer of the second question is determined by Re-Order Point (ROP).

Hanano (Thailand) Co., Ltd. is the case study for this project. Its famous product is die lubricants. Ten models of die lubricant and fifteen types of raw material are considered. The new inventory policy is suggested only for the fifteen types of raw materials since they are the actual inventory costs, not finished goods. Another reason is
that Hanano Thailand is concerned with ensuring the sufficient raw materials for the production more than managing the stock levels of finished goods. Despite the fact that Hanano Thailand has the current inventory policy that works smoothly, it still aspires to revise the current system and improve it so that the system can serve changes in the future.

The new inventory policy for raw materials depends upon the EOQ and ROP while both of them depend upon the relevant historical data. The process of gathering the relevant data for determining EOQ and ROP is done under the real situation. There are four major components for determining EOQ and ROP; setup cost (K), demand (D), holding $\operatorname{cost}(\mathrm{h})$, and lead time $(\mathrm{L})$. The combination of the actual historical data and the estimation based on experience is the standard for determining those components in order to make them as close to reality as possible. Once they are determined, their values are not totally in the forms of single value. They are mostly defined in the probability distribution. The Microsoft ${ }^{\circ}$ Excel add-in that provides the ability to perform a technique for simulating real-world situations involving elements of uncertainty, Crystal Ball is applied to handle those four factors to determine the optimal EOQ and ROP.

The new inventory policy for fifteen types of raw material is suggested. It is formulated in the form of Microsoft ${ }^{\circ}$ Excel. It is easy to use, controllable, flexible to change, moreover, it tends to reduce inventory costs.

Since the accuracy of the demand forecasting is the crucial indicator to measure how good the inventory policy is, CB Predictor is utilized in forecasting the demands to get the best results (least error). It is the Microsoft ${ }^{\circ}$ Excel add-in that provides the ability to perform forecasting techniques. The major indicators that measure the accuracy of forecasting are RMSE, MAD, and MAPE.

Eventually, the new inventory policy, the current policy, the additional information, as well as the current situation should be considered together to determine the most suitable inventory policy of raw materials for Hanano (Thailand) Co., Ltd.

### 5.2 Recommendations

After this project is finished, many things still should be reviewed for further study. This section emphasizes on the recommendation about future project to enhance the new inventory model later.

There are two significant topics that will be discussed, which are;
(1) Inventory Policy for Die Lubricants

This project suggests only the new inventory policy for the fifteen types of raw material. For the ten models of die lubricant, suggesting the guideline for new inventory models formulation is noticeable.

According to the concept of inventory policy; how much to order? (determine EOQ), and when to order? (determine ROP). When applied to die lubricant production, the concept will be changed, which are; how much to produce?, and when to produce?

Hardly did EOQ of die lubricant is determined. It has a constraint about the production. Hanano Thailand has 3 big reactor tanks with production capacity $1,000 \mathrm{~kg}$ / batch, and 1 small reactor tank with capacity 200 kg / batch. To reach the economical production quantity, the production should run at the maximum capacity of reactor tank $(1,000 \mathrm{~kg}$ for big tank and 200 kg for small tank) for each batch. Therefore, EOQ ( $\mathrm{y}^{*}$ ) of die lubricants is probably assumed to be $1,000 \mathrm{~kg}$ or 200 kg depending on which tank is used.

Another important thing that should be considered is about the unit of measuring. The inventory model formulation of raw materials is different from the model formulation of die lubricants in that the unit measured for raw materials is standard in "kilogram (kg)" while the unit measured for die lubricants must be packing in "can" and "drum". Packing in can contains 18 kg and packing in drum contains 200 kg . Once the demand of each model of die lubricants is forecasted, they must be separated in can and drum. For example, the forecast of die lubricant "AA" is $17,552 \mathrm{~kg} / \mathrm{month}$. It may come from the sales of 364 cans $(6,552 \mathrm{~kg})$ plus 55 drums $(11,000 \mathrm{~kg})$. The important thing is how the sales volumes of die lubricant packing in cans and drums are determined. APPENDIX B shows the sales volume of each model of die lubricants from January 1999 to April 2001 breakdown in can, drum, and total. These data are significant in forecasting the sales volumes of die lubricants packing in can and drum.

After the EOQ ( $\mathrm{y}^{*}$ ) and demand (D) are known, ROP of each model of die lubricants can be estimated.
(2) Forecasting

The accuracy of the demand forecasting is the crucial indicator to measure how good the inventory policy is. Forecasting the demands lower than actual needs may cause shortage problems which is very dangerous, and forecasting the demands higher than actual needs can make high costs of inventory. Thus, forecasting close to the right needs is the best way to manage inventory, not just to make high buffer demands or to determine every variable within the pessimistic view. Despite the fact that CB Predictor is utilized in forecasting the demands to get the best results (least
error), there is no guarantee that the results will be closer to the actual demands than the results from other methods of forecasting or even from judgmental thinking. However, applying CB Predictor as a standard of forecasting the demand is counted to be the better starting point, which can be revised later, than assuming any forecasting technique without standard.

In this project, the author sets the assumption about determining the demand of raw materials by forecasting from the sales volume of die lubricants. In the future, forecasting should be done for both sales volume of die lubricants and consumption of raw materials. Then both results should be compared to determine which way of forecasting is better. Furthermore, the techniques of forecasting should be varied and reviewed later to compare which one is the most suitable technique (least error) for each model of die lubricant and for each type of raw material.


(3) The effective lead time

$$
\mathrm{L}_{\mathrm{e}}=\mathrm{L}-\mathrm{nt}_{o}{ }^{*}
$$

(4) The ROP $=\mathrm{Le} \times \mathrm{D}$


Trend of Usage "AA" from January 1999 to April 2001

Trend of Usage "AA".
Trend of Usage "BB" from January 1999 to April 2001

Trend of Usage "BB".


꿍 ㅇ.』. Trend of Usage "CC".
Trend of Usage "DD" from January 1999 to April 2001

Fizure B.4. Trend of Usage "DD".
(23) atunioA saws
Trend of Usage "EE" from January 1999 to April 2001

ㅍ : Trend of Usage "EE".
Trend of Usage "FF" from January 1999 to April 2001

Figure B.6. Trend of Usage "FF".

Figure B.7. Trend of Usage "GG".
Trend of Usage 'HH" from January 1999 to April 2001

品: Trend of Usage "1-IH".
Trend of Usage "II" from January 1999 to April 2001

파 Trend of Usage"II".
Trend of Usage ' JJ' from January 1999 to April 2001

४ฐ $\quad 0 \quad$ Trend of Usage "JJ".

Table C.1. Determine the Demand for Each Raw Material Based on the Actual Sales Volume of Die Lubricants in January 1999.


|  |  |  | A | B | c | $\nu$ | E | F | $\bigcirc$ | H | 1 | J | K | $!$ | N |  | N | 0 | Etc. | 10-8 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Sum | kg / moith | 1072 | 939 | 1143 | 451 | 0 | 418 | 284 | 356 | 0 | $\bigcirc$ | $0 \quad 0$ |  | 2 |  | $\varsigma$ | $\subseteq$ | 9339 | x |
| 2 | Buffer | \% | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 2 | 20 | 20 |  | 20 | 20 | 0 | x |
| 8 | O¢xaccom | ke month | 1287 | $11 ? 6$ | 18줄 | 541 | $\bigcirc$ | 502 | 86. | 427 | $\bigcirc$ | $\bigcirc$ |  | 0 | 2 |  | 25 | 18 | 9339 | $\times$ |
| 4 | Cosspar unit | $\bigcirc / \mathrm{kg}$ | 73 | 250 | 78 | 200 | 25 | 0 | 878 | 802 | Q44 | 211.11 | 43.58155 .62 |  | 68 |  | 660674.33 |  | 00 | $\times$ |
| 5 | IEstimated Cost | 5 EOW | 93950281563100129156903 |  |  |  | 0 | 885 : | . 8 | 141145 | 0 | 0 |  | 0 | 13043088 |  |  | 12250 | 7471 | 1,0 \& $\subseteq 3$ |

Table C．2．Determine the Demand for Each Raw Material Based on the Actual Sales Volume of Die Lubricants in February 1994

|  |  |  | $\wedge$ | 8 |  | $\bigcirc$ | $\bigcirc$ | $\subseteq$ | $F$ | $\bigcirc$ | 0 | 1 |  |  | $\checkmark$ |  |  | － | $N$ | N | 0 | ry， | Toin |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| H | Ingredient <br> Demand | $8598 \mathrm{~kg} / \mathrm{month}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | $\begin{array}{r} 100.00 \\ 8598.00 \end{array}$ |
| 88 | Ingredient <br> Demand | $0 \mathrm{~kg} / \mathrm{month}$ |  |  |  | のఠ | のo | Q | のD | $0$ | $00$ |  | 00 | 00 |  | 000 | $\begin{aligned} & 000 \\ & 000 \end{aligned}$ | $0 \infty$ | $0 \infty$ | $\begin{aligned} & \text { Q\&O } \\ & 000 \end{aligned}$ | $\infty$ | $\begin{aligned} & 10: 0 \\ & 0 \& 0 \end{aligned}$ | $\begin{array}{r} 100.00 \\ 0.00 \end{array}$ |
| 00 | Ingredient Demand | 1738 kg／month |  |  |  | $\begin{aligned} & 0,00 \\ & 6 A \approx 8: 80 \end{aligned}$ | $\begin{aligned} & \therefore .050 \\ & 2043 \end{aligned}$ | $0 \infty$ | $000$ |  |  |  |  | صט |  | $00$ | $0 \times$ | $000$ | のケo <br> 「ip | $\begin{aligned} & 0 \times 0 \\ & 0: 8 \end{aligned}$ | QO | 8000 | $\begin{array}{r} 100.00 \\ 1738.00 \end{array}$ |
| 00 | Ingredient <br> Demand | 4376 kg／month |  |  | $5.1$ | $170$ | $.00$ | $.000 .$ | 0. | $000$ | $0.00$ | o o. | $.00$ | $0.00$ |  | $000$ | $0.000$ | $.000$ | $1.0026$ | $\begin{gathered} 0.60 \\ 26.260 \end{gathered}$ | $0.0026$ | $\begin{array}{r} 60.50 \\ 2647.48 \end{array}$ | $\begin{array}{r} 100.00 \\ 4376.00 \end{array}$ |
| $\subseteq \Sigma$ | Ingredient Demand | 2270 kg／month |  |  |  | $0.00$ | $\begin{array}{r} 15.00 \\ 340.5 \end{array}$ | $0.00$ |  |  |  |  |  |  |  | 0.00 | $0.00$ | $0.00$ | 0.000 | $0.00 \quad 11$ | $\begin{gathered} 0.50 \\ 1.351 \end{gathered}$ | $\begin{array}{r} 61.50 \\ 1396.05 \end{array}$ | $\begin{array}{r} \hline 100.00 \\ 2270.00 \\ \hline \end{array}$ |
| ¢ | Ingredient Demand | $0 \mathrm{~kg} / \mathrm{month}$ |  |  |  | 000 | 000 | $\begin{aligned} & 000 \\ & 0000 \end{aligned}$ | 000 | $a d$ |  | 0 | no | $\begin{aligned} & 080 \\ & 0<0 \end{aligned}$ | 0 | $0 \infty$ | $\begin{aligned} & \div \infty \\ & \text { の } 08 \end{aligned}$ | $000$ | 000 | の $\perp 0$ <br> 008 | 000 | $\begin{aligned} & 3080 \\ & 008 \end{aligned}$ | $\begin{gathered} \infty \infty \\ \infty<0 \end{gathered}$ |
| 00 | Ingredient <br> Demand | $90 \mathrm{~kg} / \mathrm{month}$ |  |  |  | 000 | $000$ |  | 000 |  |  |  |  | 000 | A | $\begin{aligned} & 0 \\ & \hline 080 \end{aligned}$ | $0 \infty$ | $\begin{aligned} & 000 \\ & 3 \pm 0 \end{aligned}$ | $0 \infty$ | $\begin{aligned} & 0+\infty \\ & 0 \times 8 \end{aligned}$ | $0: 30$ | $\begin{aligned} & \text { 8: } 80 \\ & \text { +O } \mathrm{PR} \end{aligned}$ | $\begin{aligned} & 900 \\ & 8000 \end{aligned}$ |
| NN | Ingredient Demand | $1350 \mathrm{~kg} / \mathrm{month}$ |  |  |  | $0.00$ | $0.0$ | $0.00$ | $0.00$ | $0.0$ | 00 | $\begin{array}{r} 25.1 \\ 337 \end{array}$ | $\begin{aligned} & 5.00 \\ & 7.50 \end{aligned}$ | $0.00$ |  | $0.00$ | $0.00$ | $0.00$ | $0.00$ | $0.00$ | $\begin{array}{r} 0.40 \\ 5.40 \end{array}$ | $\begin{array}{r} 69.60 \\ 939.60 \end{array}$ | $\begin{array}{r} \hline 100.00 \\ 1350.00 \end{array}$ |
| \｜ | Ingredient Demand | $0 \mathrm{~kg} / \mathrm{month}$ |  |  |  |  | 000 | $0 \infty$ | $\begin{aligned} & 0 \beta \\ & 00 \mathrm{n} \\ & 0 \end{aligned}$ | $\cap$ |  |  |  | 000 |  |  |  | $000$ | OBO | $\begin{aligned} & 0: \Omega . \\ & 000 \end{aligned}$ | $000$ | $\begin{aligned} & 70,50 \\ & 000 \end{aligned}$ | $\begin{gathered} 800 \\ 000 \end{gathered}$ |
| － | Ingredient Demand | 1980 kg／month | 12.0 23 |  |  | $0.00$ | 0. | $0.00$ | $0.00$ | $0.00$ | $00 .$ | .00 | $25$ | $\begin{gathered} 13.00 \\ 7.40 \end{gathered}$ | $0.0$ | 1 | $\begin{gathered} 10.00 \\ 98.00 \end{gathered}$ | $0.00$ | $0.00$ | $\begin{gathered} 0.40 \\ 7.920 \end{gathered}$ | $0.001$ | $\begin{array}{r} 64.60 \\ 1279.08 \end{array}$ | $\begin{array}{r} 100.00 \\ 1980.00 \end{array}$ |


Determine the Demand for Each Raw Material Based on the Actual Sales Volume of Die Lubricants in March 1999.
（＂）？
0
H


|  |  |  | A | 8 | $\bigcirc$ | D | $\stackrel{7}{1}$ | F | Q | H | 1 | J | K | $\stackrel{5}{5}$ | $N$ | $N$ | $\bigcirc$ | ㄱts． | ${ }^{\text {P }}$ tal |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 8 凹 | kg／month | 140． | 11641 | $10 \leqslant 2$ | H31 | 0 | 68 | 30 | 342 | 105 | 8 | $\bigcirc$ | 3 | 2 | も | 10 | 128 | x |
| 2 | 8 \％ | \％ | 20 | 20 | 20 | 20 | 20 | 20 | 80 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 0 | x |
| 3 | 0 m 0 上 | ke month | 1088 | 1382 | $194{ }^{\text {² }}$ | 488 | 0 | 724 | 364 | 410 | 126 | $\bigcirc$ | 0 \％ | 4 | 3 | \＆ | 13 | 12460 | $\times$ |
| 4 | $\mathrm{CO} \% \mathrm{O}$ it | ：／kg | 78 | 250 | 73 | 2.0 | 234 | 166.67 | 376.65 | 330.86 | 140.44 | 211.11 | 43.58 | 55.62 | 68 | 680 | \％ 4.33 | 0 O | $\times$ |
| $\square$ | IEstimated Cost | ठ mo＇s | 123235 | 4537.6 | 42117 | 84882 |  | 20602 | 136950 | 35785 | 17746 | 120 \％ | 4236 | 005 | 177 | 08088 | 12601 | 938 | 1，296，234 |

I £C.4. Determine the Demand for Each Raw Material Based on the Actual Sales Volume of Die Lubricants in April 1999.


z C.5. Determine the Demand for Each Raw Material Based on the Actual Sales Volume of Die Lubricants in May 1999.


Determine the Demand for Each Raw Material Based on the Actual Sales Volume of Die Lubricants in June 1999.

|  |  |  | A | B | C | D | E | F | G | H |  | J | K | L | M | N | 0 | Etc． | $\bigcirc$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Ingredient |  | 7.40 | 6.00 | 11.60 |  |  |  |  |  |  |  |  |  |  | 0.50 |  | 50 | 8000 |
|  | Demand | $8686 \mathrm{~kg} / \mathrm{month}$ | 642.76 | 21.16 | 007．58 | 0.00 | 0.00 | 1.16 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 43.43 | 0.0 | 5949.91 | 910 |
| 요 | Ingredient <br> Demand | $0 \mathrm{~kg} / \mathrm{month}$ | $\begin{aligned} & 000 \\ & 000 \end{aligned}$ | $\begin{aligned} & 000 \\ & 0000 \end{aligned}$ |  | 000 | 000 |  | $0 \infty$ | 000 | $\infty$ | $\infty$ | 000 000 | 00 |  | $\begin{aligned} & 010 \\ & 000 \end{aligned}$ |  | $\begin{aligned} & 000 \\ & 000 \end{aligned}$ | $\begin{aligned} & \mathrm{OHO} \\ & \mathrm{ObO} \end{aligned}$ |
| $\infty$ | Ingredient <br> Demand | 2770 kg ／month | 000 |  | $\begin{aligned} & \text { á } \infty \\ & \text { osi }=0 \end{aligned}$ | $\begin{aligned} & 10000 \\ & 20,180 \end{aligned}$ | 000 | 000 | 000 | 000 | 000 | 000 |  |  | $\begin{aligned} & 0,0 \\ & 0_{2}{ }^{1} \end{aligned}$ | $\begin{aligned} & 0=0 \\ & 1 \text { no } \end{aligned}$ |  | $\begin{gathered} 0800 \\ 308<0 \end{gathered}$ | 100.00 2770.00 |
| $\infty$ | Ingredient Demand | 1890 kg／month | $\begin{gathered} 22.10 \\ 417 . \end{gathered}$ | $\begin{aligned} & 16.80 \\ & 9317 \end{aligned}$ | $.520$ | oo o. |  |  | 0.0 | 0.0 |  |  | O | － |  |  |  | $\begin{array}{r} 60,50 \\ 43.45 \end{array}$ | $\begin{array}{r} 100.00 \\ 1890.00 \end{array}$ |
| \＆ | Ingredient <br> Demand | $2920 \mathrm{~kg} / \mathrm{month}$ | 0.0 | $\begin{gathered} \hline 8.00 \\ 233.6 \end{gathered}$ |  | $\begin{aligned} & 15.00 \\ & 438.0 \end{aligned}$ |  | . oo |  |  | 0.00 | 0.0 |  |  | $000$ | $\text { oo } 1$ |  | $\begin{array}{r} 61.50 \\ 95.80 \end{array}$ |  |
| $\bigcirc$ | Ingredient <br> Demand | $0 \mathrm{~kg} / \mathrm{month}$ | 0.0 | 010 | $000$ | $000$ | $\begin{aligned} & 000 \\ & 000 \end{aligned}$ |  | 000 | 000 | $\bigcirc$ | $0 \times 0$ |  |  |  | $\begin{aligned} & 0100 \\ & 0100 \end{aligned}$ |  | $\begin{aligned} & 1000 \\ & 000 \end{aligned}$ | $\begin{aligned} & 1900 \\ & 000 \end{aligned}$ |
| 88 | Ingredient <br> Demand | kg／month | $000$ | $\begin{aligned} & z_{1}^{\prime}, 0 \\ & 000 \end{aligned}$ | $000$ |  | 000 | 000 | 000 | 000 | 000 | $\begin{aligned} & +^{\infty} \\ & 0,0 \end{aligned}$ | 000 |  |  | $\begin{aligned} & 0 \div 0 \\ & 000 \end{aligned}$ |  | $\begin{aligned} & \sigma_{i}=0 \\ & \infty \end{aligned}$ | $\begin{array}{r} \text { OCO } \\ 000 \end{array}$ |
| $\cdots$ | Ingredient <br> Demand | 1332 kg month | $\begin{aligned} & \text { OHO } \\ & \text { solig } \end{aligned}$ |  |  | 000 |  |  |  | $\begin{aligned} & =990^{\circ} \\ & 3000 \end{aligned}$ | 000 | 000 | のө |  |  | $00^{08}$ | $\begin{aligned} & 0 \geq 0 \\ & \mathrm{O}_{38} \end{aligned}$ | $\begin{gathered} 0080 \\ \infty 刃 0 \end{gathered}$ | $\begin{array}{r} 1000 \\ 180 \\ 1 \end{array}$ |
| $\\|$ | Ingredient <br> Demand | kg／month |  |  | 00 | $000$ | 000 | $\begin{aligned} & 000 \\ & 00 \end{aligned}$ |  | 000 | 000 | 000 | go |  | 000 | $\begin{aligned} & 010 \\ & 0,0 \end{aligned}$ |  | $\begin{aligned} & 7000 \\ & 000 \end{aligned}$ | $\begin{aligned} & \mathrm{OCO} \\ & \mathrm{OCO} \end{aligned}$ |
| 4 | Ingredient <br> Demand | $360 \mathrm{~kg} /$ month | $$ | $000$ | $000$ |  | $000$ |  |  |  | $\begin{aligned} & 18.80 \\ & +\infty 80 \end{aligned}$ | 000 | $\begin{aligned} & 080 \\ & 000 \end{aligned}$ |  |  | $0$ |  | $\begin{gathered} 0 A=0 \\ B 8 \Omega a \end{gathered}$ |  |


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| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
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| $\times$ | 2¢611 | カส | 18 | $\varepsilon$ | 0 | $\varepsilon \downarrow$ | 0 | 85 | 00t | 9てS | S20 | 0 | S 10 | L0¢1 | L8て1 | ャ0ヶt | O，ow Ox | $u$ | 0820 | $\varepsilon$ |
| $\times$ | 0 | 02 | 02 | OZ | 02 | 02 | 03 | 02 | 02 | 0 | 02 | 02 | 02 | 02 | 02 | 02 | \％ |  | เəมกด | 2 |
| $\times$ | ことミ」1 | OZ | 19 | 8 | 0 | $9 \varepsilon$ | 0 | צ¢ | 888 | $88 \dagger$ | 12E | 0 | 62\％ | 001 | 2101 | 0216 |  |  | wns | 1 |
| 18101 | 앜 | $\bigcirc$ | N | W | $?$ | H | r | 1 | H | $\bigcirc$ |  | 3 | $\bigcirc$ | $\bigcirc$ | 8 | $\checkmark$ |  |  |  |  |

Determine the Demand for Each Raw Material Based on the Actual Sales Volume of Die Lubricants in July 1999.

|  |  |  | A | B | c | D | E | F | G | H |  | J | K | L | M | N | o | Etc. | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| - | Ingredient <br> Demand | $7638 \mathrm{~kg} / \mathrm{month}$ | $\begin{gathered} 7.40 \\ 565.214 \end{gathered}$ | $\begin{gathered} 6.001 \\ 458.2888 \end{gathered}$ | $\begin{aligned} & 1.60 \\ & 86.01 \end{aligned}$ | $0.00$ | $0.00$ | $\begin{array}{r} 6.00 \\ 458.28 \end{array}$ | $0.00$ |  | $0.00$ |  | 0.00 |  |  | $\begin{array}{r} 0.50 \\ 38.19 \end{array}$ | $0.005$ | $\begin{array}{r} 68.50 \\ 232.03 \end{array}$ | $\begin{array}{r} 100.00 \\ 7638.00 \end{array}$ |
| $\infty$ | Ingredient <br> Demand | kg / month | $\begin{aligned} & 9000 \\ & 900 \end{aligned}$ | $\begin{aligned} & 500 \\ & 000 \end{aligned}$ |  | 000 | 000 | 000 | $0 \infty$ | 000 | $000$ | 000 | $\begin{array}{r} 1000 \\ 000 \end{array}$ | 000 | $000$ | $\begin{aligned} & 08 \\ & 0 \infty 0 \end{aligned}$ | 008 | $\begin{aligned} & 200 \\ & 200 \end{aligned}$ | $\begin{array}{lll} 0 & 0 \\ \& & 0 \\ \hline \end{array}$ |
| 00 | Ingredient <br> Demand | 3818 kg / month | 0.00 | 0.00 | $\begin{gathered} 21.00 \\ 801.78 \end{gathered}$ | $\begin{aligned} & 10.50 \\ & 400.89 \end{aligned}$ | $0.00$ | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | $0.00$ | $0.0$ | $\begin{array}{r} 0.10 \\ 3.82 \end{array}$ | $\begin{array}{r} 0.40 \\ 15.27 \\ \hline \end{array}$ | $0.00$ | $\begin{array}{r} 68.00 \\ 2596.241 \\ \hline \end{array}$ | $\begin{array}{r} 100.00 \\ 3818.00 \end{array}$ |
| -0 | Ingredient <br> Demand | 3476 kg / month | $\begin{array}{r} 22.101 \\ 768.20 \end{array}$ | $\begin{aligned} & 16.80 \\ & 0583 . \end{aligned}$ | $.970 .$ | 00 o | oo o. |  | $0.0$ |  |  |  | o.oo |  | $.002$ | $\begin{gathered} 0.60 \\ .860 \end{gathered}$ | .00 | $\begin{array}{r} 60.50 \\ 02.98 \\ \hline \end{array}$ | $\begin{array}{r} 100.00 \\ 3476.00 \end{array}$ |
| 토 | Ingredient <br> Demand | 1840 kg / month | 0.00 | $\begin{gathered} 8.00 \\ 147.20 \end{gathered}$ | $0.00$ | $\begin{gathered} 15.00 \\ 276.00 \end{gathered}$ | $00.00$ | $0.002$ | $\begin{array}{r} 15.00 \\ 76.00 \end{array}$ | 0.00 | 0.00 | 0.00 |  | $0.00$ | $0.00$ |  |  | $\begin{array}{r} 61.50 \\ 1131,60 \\ \hline \end{array}$ | $\begin{array}{r} 100.00 \\ 1840.00 \end{array}$ |
| $15^{5}$ | r Ingredient Demand | $0 \mathrm{~kg} / \mathrm{month}$ | 080 | 000 | $000$ |  | $\begin{aligned} & 2.0 \\ & 000 \\ & \hline \end{aligned}$ | $a \infty$ | $000$ | 000 | $\begin{aligned} & Z^{\circ} \\ & 000 \end{aligned}$ | $000$ | $\begin{aligned} & 1,50 \\ & 000 \end{aligned}$ | $000$ | Q00 | $\begin{aligned} & 0 \div 0 \\ & 000 \end{aligned}$ | $0 \infty 8$ | $\begin{aligned} & 2.0 .80 \\ & 000 \end{aligned}$ | $\begin{aligned} & 000 \\ & 80 \\ & \hline \end{aligned}$ |
| 80 | Ingredient <br> Demand | $36 \mathrm{~kg} / \mathrm{month}$ | $\begin{aligned} & ? \infty \\ & \cong 0 \end{aligned}$ | $\begin{aligned} & \mathrm{Z}: 00 \\ & \approx: 50 \end{aligned}$ | $000$ | $0 \theta$ |  | 000 |  | 000 | 900 | $\begin{aligned} & 100 \\ & \text { sos } \end{aligned}$ | 000 |  | $0,0$ | $\begin{aligned} & \sigma+0 \\ & \sigma<\Delta \end{aligned}$ | এ, | $\begin{gathered} 5.30 \\ 850 \end{gathered}$ | $\begin{aligned} & \circ 00 \\ & \infty 0 \end{aligned}$ |
| กn | Ingredient Demand | $3456 \mathrm{~kg} / \mathrm{month}$ | $\begin{gathered} 5.00 \\ 172.8 \end{gathered}$ | 0.00 | $0.00$ | o.oo | $0.00$ | о.оо | oo | $\begin{aligned} & 25.00 \\ & 64.00 \\ & \hline \end{aligned}$ | $0.00$ |  | o.oo | оо | ○ o. | $\text { o } 13$ | $\begin{gathered} 0.40 \\ 3.8224 \end{gathered}$ | $\begin{array}{r} 69.60 \\ 55.38 \\ \hline \end{array}$ | $\begin{array}{r} 90 \\ 8-\infty \\ \hline \end{array}$ |
| + | Ingredient <br> Demand | $0 \quad \mathrm{~kg} / \mathrm{month}$ | $\begin{aligned} & \leq \infty \\ & の \infty \end{aligned}$ |  |  | no |  | $\begin{aligned} & 500 \\ & 0.80 \end{aligned}$ | のம | 000 | 0.00 | 000 | 000 |  | 000 | $\begin{aligned} & 0+0 \\ & 0 \times 0 \end{aligned}$ | $0 \infty$ | $\begin{aligned} & \text { 즁ㅇ } \\ & 0 \infty \\ & \hline \end{aligned}$ | $\begin{array}{r} 1800 \\ 00 \end{array}$ |
| $\infty$ | Ingredient <br> Demand | $540 \mathrm{~kg} / \mathrm{month}$ | $\begin{aligned} & i \bumpeq \infty \\ & s+\infty \end{aligned}$ | 000 | 000 | $000$ | $\infty<$ | 000 | 000 | 000 | $\because 000$ $<0: 80$ | 000 | $\begin{aligned} & 1000 \\ & 5 \rightarrow 00 \end{aligned}$ | 000 | 000 | $\begin{aligned} & a \neq 0 \\ & \cong \because 8 \end{aligned}$ | $008$ | $\begin{gathered} 8400 \\ 38820 \end{gathered}$ | $\begin{aligned} & 100.00 \\ & 540.00 \end{aligned}$ |


Determine the Demand for Each Raw Material Based on the Actual Sales Volume of Die Lubricants in August 1999


Table C.9. Determine the Demand for Each Raw Material Based on the Actual Sales Volume of Die Lubricants in September 1999.


|  |  |  | A | B | C | D | E | F | G | H | 1 | 」 | K | L | M |  | N | 0 | Etc. | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Sum | kg/month | 21321741 |  | 2196 | 649 | 0 | 862 | 384 | 464 | 105 | 13 | 101 | 5 |  | 3 | 109 | 20 | 17446 | $\times$ |
| 2 | Buffer | \% | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 |  | 20 | 20 | 0 | $\times$ |
| 3 | Demand D | kg / month | 2559 | 2089 | 2635 | 778 | 0 | 1035 | 461 | 556 | 126 | 15 | 121 | 6 |  | 3 | 131 | 24 | 17446 | $\times$ |
| 4 | Cost per unit | B/kg | 73 | 250 | 73 | 290 | 234 | 166.67 | 376.65 | 330.86 | 140.44 | 211.11 | 43.58 | 155.62 |  | 68 | 660 | 674.33 | 0.8 | $\times$ |
| 5 | Estimated Cost | B/month | '186774 | 522200 | 92380 | 25713 | 0 | 172443 | 173560 | 184024 | 17746 | 3192 | 5282 | 1008 |  | 206 | 86555 | 16359 | 13957 | 1,801,400 |

Determine the Demand for Each Raw Material Based on the Actual Sales Volume of Die Lubricants in October 1999


出 C.11. Determine the Demand for Each Raw Material Based on the Actual Sales Volume of Die Lubricants in November 1999.


出 $\quad z$ C．12．Determine the Demand for Each Raw Material Based on the Actual Sales Volume of Die Lubricants in December 1999.

|  |  | A | B | C | D | E | F | G | H | 1 | J | K | L | M | N | 0 | Etc． | デッ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| ＊ | Ingredient Demand D den | $\begin{gathered} 7.40 \\ 665.1153 \end{gathered}$ | $\begin{gathered} 6.00 \\ 39.2810 \end{gathered}$ | $\begin{array}{r} 11.60 \\ 42.61 \end{array}$ | $0.00$ | 0.00 | $\begin{array}{r} 6.00 \\ 539.28 \end{array}$ | $0.00$ | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | $\begin{array}{r} \hline 0.50 \\ 44.94 \end{array}$ | $0.00$ | $\begin{array}{r} \hline 68.50 \\ 6156.78 \end{array}$ | $\begin{array}{r} 0000 \\ 8988.00 \end{array}$ |
| 88 | Ingredient Demand $\quad 200 \mathrm{~kg} /$ month | $\begin{aligned} & 13.50 \\ & 27,00 \end{aligned}$ | $\begin{aligned} & 6.00 \\ & 12.0 \end{aligned}$ | $00.0$ | $00.0$ | $0.00$ | $0.00$ | $0.00$ | $0.00$ | $0.00$ | $0.00$ | $\begin{gathered} 10.00 \\ 20.00 \end{gathered}$ | $0.00$ | $0.00$ | $\begin{gathered} 0.40 \\ 0.80 \end{gathered}$ | $.00$ | $\begin{array}{r} 70.10 \\ 40.20 \end{array}$ | $\begin{aligned} & 100.00 \\ & 200.00 \end{aligned}$ |
| 30 | Ingredient Demand $6028 \mathrm{~kg} /$ month | 0.00 | $0.0012$ | $\begin{gathered} 21.00 \\ 265.88 \end{gathered}$ | $\begin{array}{r} 10.50 \\ 532.94 \end{array}$ | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | $\begin{aligned} & 0.10 \\ & 6.03 \end{aligned}$ | 0.40 24.11 | $0.00$ | $\begin{array}{r} \hline 68.00 \\ 4099.04 \end{array}$ | $\begin{array}{r} 100.00 \\ 6028.00 \end{array}$ |
| 00 | Ingredient <br> Demand 2506 kg／month | $\begin{gathered} 22.101 \\ 553.83 \end{gathered}$ | $\begin{aligned} & 16.80 \\ & 3421 . \end{aligned}$ | 010 | 000. | $000.0$ | oo o.o | 0.00 | $00.00$ | $0.00$ | $0.00$ |  | $0.000$ | $0.001$ | $\begin{gathered} 0.60 \\ 5.040 \end{gathered}$ | $1!$ | $\begin{array}{r} 60.50 \\ 16.13 \end{array}$ | $\begin{array}{r} 100.00 \\ 2506.00 \end{array}$ |
| OF | Ingredient Demand 2360 kg／month | 0.00 | $\begin{gathered} 8.00 \\ 188.80 \end{gathered}$ | $0.00$ | $\begin{gathered} 15.00 \\ 354.00 \end{gathered}$ | $0.00$ | 0.0035 | $\begin{array}{r} 15.00 \\ 54.00 \end{array}$ |  |  |  |  | $0.000 .$ | $.000$ | $0.0011 .$ | $\begin{aligned} & 0.50 \\ & 801 \end{aligned}$ | $\begin{array}{r} 61.50 \\ 51.40 \end{array}$ | $\begin{array}{r} 100.00 \\ 2360.00 \end{array}$ |
| io | Ingredient <br> Demand 0 <br> kg／month | 900 | 000 | 000 | $000$ | $\begin{aligned} & 300 \\ & 000 \end{aligned}$ | $0 \times 0$ | $0 \infty$ | $080$ | $\begin{aligned} & \therefore 80 \\ & 980 \end{aligned}$ | $0 \infty$ | $\begin{aligned} & \because \geq 0 \\ & 000 \end{aligned}$ | এைo | $0 \$ 0$ | $0 \div 0$ <br> 0100 | $000$ | $\begin{aligned} & 780 \\ & 200 \\ & \hline \end{aligned}$ | $\begin{array}{r} 10000 \\ 0100 \end{array}$ |
| $\infty$ | Ingredient   <br> Demand 216 $\mathrm{~kg} /$ month | $\because 00$ | $\begin{aligned} & z_{1} 0 p \\ & \approx \approx \end{aligned}$ |  | $0 \infty$ | 0008 | 000 | 000 | $000$ | 000 | $\begin{aligned} & i=00 \\ & 302 z \end{aligned}$ | 008 | $\begin{aligned} & 80^{\circ} \\ & 208 \end{aligned}$ | $000$ | の88 | $2 . \infty$ | $\begin{aligned} & 51 \% \\ & 3: 50 \\ & 7 \% \end{aligned}$ | $\begin{array}{cc} 0 & \infty \\ c_{16} \\ c_{16} & 0 \end{array}$ |
| $\mu$ | Ingredient <br> Demand 1026 kg／month | $\begin{gathered} 5.00 \\ 51.30 \end{gathered}$ | $0.00$ | $0.00$ | $0.00$ | $0.00$ | $0.00$ | $0.00$ |  |  |  |  | $0.00$ | $0.00$ | $0.00$ | $\begin{gathered} 0,40 \\ .10 \end{gathered}$ | $\begin{array}{r} 69.60 \\ 14.10 \end{array}$ | $\begin{array}{r} 100.00 \\ 1026.00 \end{array}$ |
| II | Ingredient <br> Demand $0 \quad \mathrm{~kg} /$ month | $\begin{aligned} & 0 \infty \\ & 0 \infty \end{aligned}$ | $0 \infty$ |  | $0 . \circledast$ | 000 | $\begin{aligned} & 800 \\ & 000 \end{aligned}$ | 0 の | 000 | 000 | 000 | 000 | $0 \infty$ | $000$ | $\begin{aligned} & 010 \\ & 0,0 \end{aligned}$ | $0 \infty 0$ | $\begin{array}{r} 7.80 \\ 000 \end{array}$ | $\begin{array}{lll} 0 & 0 \\ 6 \\ 0 & 0 \end{array}$ |
| $\checkmark$ | $\begin{aligned} & \text { Ingredient } \\ & \text { Demand } \end{aligned} 756 \quad \mathrm{~kg} / \text { month }$ | $\begin{aligned} & 1: \infty 0 \\ & 30 \geqslant \pi \end{aligned}$ |  | 000 | $0$ | $000$ | 000 | 000 | 000 | 800 $88: 8$ | 000 | $\begin{aligned} & 1000 \\ & 1880 \end{aligned}$ | $0 \infty$ | 000 | $\begin{aligned} & 0 \cong 0 \\ & 80 z \end{aligned}$ |  | $\begin{aligned} & 8+\infty 0 \\ & i 8888 \end{aligned}$ | $\begin{aligned} & 100.00 \\ & 756.00 \end{aligned}$ |



㨁 z C．14．Determine the Demand for Each Raw Material Based on the Actual Sales Volume of Die Lubricants in February 2000.

|  |  |  | AIBICLD | EIFIG | T－■ | ＜I | 11. | M I | NI | 0 | Etc | 「榢垵 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \} | Ingredient <br> Demand | 13206 kg／month | 7.40 6.00 11.60  <br> 977.24 792.36 1531.90 0.00 | $\begin{array}{rr\|r} \hline 6.00 & & \\ 0.00792 .36 & 0.00 & 0.00 \end{array}$ | $0.00 \quad 0.00$ | 0.00 | 0.00 | 0.00 | $\begin{array}{r} 0.50 \\ 66.03 \end{array}$ | $0.00$ | $\begin{array}{r} 68.50 \\ 9046.11 \end{array}$ | $\begin{array}{r} 100.00 \\ 13206.00 \end{array}$ |
| 88 | Ingredient <br> Demand | $54 \mathrm{~kg} / \mathrm{month}$ | $\begin{array}{llll} 03 & 008 & & \\ : 38 & 0.78 & 000 & 008 \end{array}$ | 00008000 | $000008$ | $\begin{aligned} & 000 \\ & S:= \end{aligned}$ | 000 | 00 | $\begin{aligned} & a, \hat{B} \\ & a \approx \& \end{aligned}$ | $000$ | $\begin{aligned} & 70: 0 \\ & 8 \text { co } \end{aligned}$ | $\begin{aligned} & i \infty \infty \\ & \cdots \Delta \infty \end{aligned}$ |
| 00 | Ingredient <br> Demand | $3706 \mathrm{~kg} / \mathrm{month}$ | 21.0010 .50 $0.00 \quad 0.00778 .26389 .13$ | $0.00 \quad 0.000 .000 .00$ | $0.00 \quad 0.00$ | 0.00 | 0.00 | $\begin{aligned} & 0.10 \\ & 3.71 \end{aligned}$ | $\begin{aligned} & 0.40 \\ & 14.82 \end{aligned}$ | $0.00$ | $\begin{array}{r} 68.00 \\ 2520.08 \end{array}$ | $\begin{array}{r} 100.00 \\ 3706.00 \end{array}$ |
| 00 | Ingredient <br> Demand | $5998 \mathrm{~kg} / \mathrm{month}$ | $\begin{array}{\|rr\|} 22.1016 .80 & \\ 1325.561007 .66 & 0.00 \end{array}$ |     <br> 0.00 0.00 0.00 0.00 | $0.00 \quad 0.00$ | 0.00 | 0.00 |  | $\begin{array}{r} \hline 0.60 \\ 35.99 \end{array}$ | $0.00$ | $\begin{array}{r} 60.50 \\ 3628.79 \end{array}$ | $\begin{array}{r} 100.00 \\ 5998.00 \end{array}$ |
| 5 | Ingredient <br> Demand | 2520 kg／month | $\begin{array}{cc} 8.00 & 15.00 \\ 0.00 & 201.60 \\ 0.0 .00 & 378 . \end{array}$ | ．00 0．00 0.0037 .00 378．00 0 | ． 000.000 .00 | $0.00$ | 0.000 | $.000$ | 0.50 61.50 <br> $.00 \quad 12.60$ 1549,80 |  |  | $\begin{array}{r} 100.00 \\ 2520.00 \end{array}$ |
| FC | Ingredient Demand | 0 kg i month | $008 \quad 080 \quad 000 \quad 000$ | $\begin{array}{llll} 000 & & & \\ 000 & 000 & 000 & 000 \end{array}$ | $\begin{array}{ll} \therefore 08 & \\ 000 & 000 \end{array}$ | $\begin{aligned} & 0 \\ & 0 \infty \end{aligned}$ | $000$ | $0 \infty$ | $\begin{aligned} & 0 \div 0 \\ & 0 \infty 0 \end{aligned}$ | $0 \infty$ | $\begin{array}{r} 3 \\ 0 \infty \\ 0 \infty \end{array}$ | $\begin{gathered} \infty 80 \\ 0 \infty 0 \end{gathered}$ |
| § 8 | Ingredient <br> Demand | 108 kg／month | $\begin{array}{llll} 708 & \text { zin } & 0) & 0 \\ \text { zss } & \ldots 08 & 900 & 000 \end{array}$ | $000 \quad \text { の8ை } 000 \quad 000$ | $\begin{array}{ll}  & i+\infty \\ 0 \infty & 07 \pi \end{array}$ | 008 | $\begin{aligned} & 80 \\ & 9.48 \end{aligned}$ | $0 ை 0$ | $\begin{aligned} & a \div 0 \\ & a=8 \end{aligned}$ |  | $\left.\begin{aligned} & 0 i: 80 \\ & 00:=1 \end{aligned} \right\rvert\,$ | $\begin{aligned} & c o \infty \\ & c \infty 刃 s \end{aligned}$ |
| Han | Ingredient <br> Demand | 1224 kg／month | $\begin{array}{lll} \Im B & & 0 \\ 8, B & 080 & 008 \\ 8 & 000 \end{array}$ | 00 asa 000 0380 | 00000 | 000 | $00$ | $080$ | 000 | $0+0$ $\geq \geq 0$ | $\begin{gathered} 3080 \\ 3 \approx=0 \end{gathered}$ | $\begin{array}{r} 100.00 \\ 1224.00 \end{array}$ |
|  | Ingredient <br> Demand | $0 \quad \mathrm{~kg} / \mathrm{month}$ | $\begin{array}{llll} 508 & & \\ 008 & 000 & 000 & 080 \end{array}$ | $\begin{array}{llll}  & 0001 \\ 000 & 000 & 000 & 000 \end{array}$ | $000 \quad 000$ | 000 | $0>0$ | 000 | $\begin{aligned} & 0.10 \\ & 0 \infty \end{aligned}$ | $000$ | $\begin{aligned} & \pi \approx \\ & 0.0 \end{aligned}$ | $\begin{gathered} 0000 \\ 008 \end{gathered}$ |
|  | Ingredient <br> Demand | 1098 kg／month | $\begin{aligned} & 12.00 \\ & 131,760.000 .000 .00 \end{aligned}$ | $0.000 .000 .000 .001$ | $\begin{aligned} & 13.00 \\ & 42.740 .00 \end{aligned}$ | $10.00$ <br> 09.80 |  | $0.00$ | $\begin{gathered} 0.40 \\ 4.39 \end{gathered}$ | $0.00$ | $\begin{array}{r} 64.60 \\ 709.31 \end{array}$ | $\begin{array}{r} \hline 100.00 \\ 1098.00 \end{array}$ |


| 8 8E＇1 | Ozatil | 8¢1カ1 | 1 1¢966 | $20 \varepsilon$ | OLCl | ちて 0 | $0 \% 8$ | 9şo七て | て6†してL | 8ヤ8021 | Sくロ8ら1 |  | 196992 | O 0LとてOZ | ع9Z809 | 0ع66して | 0，ош B | 1soj pәıеш！！s？ | 5 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\times$ | \％＇0 | 888 | Q | 8 | 29＇ss | $89^{\circ} \mathrm{E} \dagger$ | 11H2 | 加Ot1 | 9808E | $99.9 \angle \varepsilon$ | 29．991 | $\downarrow$ เट | 062 | 82 | $0 ¢ 2$ | 5 | $6 \times / 5$ | 10 | $\dagger$ |
| $\times$ |  | 12 | $9 \downarrow$－ | $\checkmark$ | 8 | 8\＆1 | 51 | 1－21 | L9E |  | 150 | 8 | 126 | ごさえて | \＆\＆๖乙 | $80 \varepsilon$ |  | －риег핑 | 0 |
| x | 0 | 02 | 82 | 02 | 02 | OZ | 02 | O2 | OZ | 8 | 02 | OZ | $\theta$ | 82 | 02 | 82 | \％ | јөй | 2 |
| $\times$ | 00781 | $\pm 1$ | 221 | $\dagger$ | 8 | GLI | 51 | Eわし | $90 \varepsilon$ | 820 | 262 | 0 | 81 | 802 | 802 | 1192 |  | Hins | 1 |
| $18 ; 01$ | ＇ Y | 0 | N | W | 7 | H | $r$ | 1 | H | 0 | b | $\exists$ | 0 | $\bigcirc$ | 18 | $\forall$ |  |  |  |

Table C.15. Determine the Demand for Each Raw Material Based on the Actual Sales Volume of Die Lubricants in March 2000.



Determine the Demand for Each Raw Material Based on the Actual Sales Volume of Die Lubricants in April 2000.


Determine the Demand for Each Raw Material Based on the Actual Sales Volume of Die Lubricants in May 2000.


|  |  |  | A | $\bigcirc$ | 0 | $\bigcirc$ | E | $F$ | $\bigcirc$ | H | 1 | J | K | L | N |  | N | 0 | Etc． | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 응 x |  | 2096 | $1: 28$ |  | $18 \times 3$ | 60 | 906 | 492 | 322 | 102 | 0 | 197 | 0 | 126 |  |  | ミ2 | 2057¢ | $\times$ |
| 3 | Suffer | \％ | 20 | 2 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 50 | 28 | 20 |  | $\bigcirc 0$ | 80 | 0 | $\times$ |
| 8 | Dexand D | We xonth | 20ヨワ | 2074 | 3544 | 1312 | 73 | 108. | 080 | 386 | 182 | 0 | 237 | 0 |  | ¢ | 10.1 | 26 | 20574 | $\times$ |
| 4 | Cos or unit | 0 O | 73 | 2.0 | 73 | な๐ | 234 | 166.67 | 376.65 | 330.86 | 140.44 | $\underline{211.11}$ | 43.58 | 55.62 |  | 88 | 660 | 674.33 | 0 or | $\times$ |
| 0 | IEstimated Cost | （0）m00th | 183586 | 518446 | 258719 | 380371 | 16983 | 181180 | 222374 | 127646 | 25537 | 0 | 18809 | 0 |  | 67 | 9638 | 17433 | 16459 | 2，059，147 |

Table C．18．Determine the Demand for Each Raw Material Based on the Actual Sales Volume of Die Lubricants in June 2000.


| レSカ＇と6でる | ELE81 | 97991 | L8S9IT ZOS |  | 0 | 1676 | 0 |  |  |  |  |  |  |  |  |  | цทบow／$¢$ | 7soう pәjeu！ış | G |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\times$ | 80 | £と＇ャ＜9 | 099 | 89 | 29＇Ģ1 | $89 . \varepsilon \square$ | いいして | カtobl | 98＇0¢ع | 99＊9LE | 29＇991 | เย乙 | 062 | $\varepsilon L$ | 092 | $\varepsilon L$ | $6 \%_{1 / 9}$ | tuan jad 1s00 | $\downarrow$ |
| x | 99622 | 92 | LLL | $L$ | 0 | 812 | 0 | 291 | 602 | 968 | ع901 | でっし | 2LLL | L898 | $\angle t 92$ | $8 \triangleright \square ¢$ |  | a puewar | $\varepsilon$ |
| $\times$ | 0 | 02 | 02 | 02 | 02 | 02 | OZ | 02 | 02 | OZ | 02 | 0 C | 02 | 02 | 02 | OZ | \％ | ј．⿰丬ny | 己 |
| x | 996 己ट | 02 | 201 | 9 | 0 | 181 | 0 | ¢ $¢$ | 169 | оє¢ | 988 | 8LL | LL6 | 6862 | 90zz | £ 182 | पुиош／ 5 ¢ | uns | $\downarrow$ |
| ［8101 | 각 | 0 | N | W | 7 | H | r | 1 | H | 9 | $\pm$ | $\exists$ | 0 | $\bigcirc$ | $g$ | $\forall$ |  |  |  |

Is C. Determine the Demand for Each Raw Material Based on the Actual Sales Volume of Die Lubricants in July 2000


|  |  |  | A | \% | $\bigcirc$ | D | E | F | G | H | 1 | J | K | L | N | N | 0 | O..c. | To al |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Sut | ke month | 280 | 1800 | 2223 | ¢ 80 | 820 | 1081 | 87 | 100 | 185 | 20 | 244 | $\bigcirc$ | 4 | 122 | 4 | 1853 | $\times$ |
| 2 | 8sfer | \% | 20 | $\bigcirc \bigcirc$ | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 30 | 20 | 20 | 20 | 0 | X |
| 8 | 080 | kg / month | 2411 | 188) | 2668 | 633 | 084 | 1297 | 10. | 11. | 198 | 24 | 2393 | 10 | 5 | 146 | 5 | 18574 | $\times$ |
| 4 | Co per unit | $\bigcirc \bigcirc$ | 73 | 250 | 78 | 290 | 234 | 166.67 | 376.65 | 330.86 | 140.44 | 211.11 | 43.58 | 155.62 | 68 | 660 | 74.33 | $0 \%$ | $\times$ |
| 5 | Estimated Cost | B/Immoth | 17300 | $\stackrel{\square}{7}$ | 3 | $\mathfrak{3 6 7 1}$ | 89856 | 216196 | 39322 | 39505 | 27868 | 510 | 12750 | 1613 | 343 | 96312 | 85 | 18 年。 | 1,0¢ ¢ 388 |

Table C.20. Determine the Demand for Each Raw Material Based on the Actual Sales Volume of Die Lubricants in August 2000


|  |  |  | A | 8 | $\bigcirc$ | 0 | E | F | 8 | H | 1 | $\checkmark$ | K | L | N | N |  | $\bigcirc$ | Eis. | TOal |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 8 \% | kowo's | 2395 | 185 | 2457 | 543 | 38 | 793 | 81 | 18 | 110 | 40 | 154 | 17 | 4 | 124 |  | 8 | 17089 | $\times$ |
| 3 | $\bigcirc$ O. Her | \% | 20 | 20 | 30 | 80 | 20 | 8) | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 |  | 20 | 0 | $\times$ |
| 8 | - $\mathrm{H}^{+}$ | ko ه๒.'n | 8884 | 2223 | 2949 | 851 | 45 | 952 | 97 | $2 \%$ | 132 | 40 | 104 | 21 | $\bigcirc$ | 149 |  | 4 | 17086 | $\times$ |
| 4 | OSE, 0 S unit | $\cap$ O | 73 | 250 | 交 | 290 | 234 | 166.67 | 376.65 | 330.86 | 140.44 | 211.11 | 43.58 | 155.62 | 68 | 660674.33 |  |  | 00 | $\times$ |
| 5 | IEstimated cost | B/mon | 209826 | 555854 | 215246 | 188818 | 10603 | 158691 | 8000 | 7147 | 10561 | 1014 | 3084 | 3227 | 359 | 98 | 8 | 2410 | 185 | 1,0 $<1,826$ |

Table C.21. Determine the Demand for Each Raw Material Based on the Actual Sales Volume of Die Lubricants in September 2000.


Determine the Demand for Each Raw Material Based on the Actual Sales Volume of Die Lubricants in November 2000.


Table C.24. Deteimine the Demand for Each Raw Material Based on the Actual Sales Volume of Die Lubricants in December 2000 .


|  |  |  | A | 8 | $\bigcirc$ | $\bigcirc$ | E | F | 0 |  | H |  | 1 | J | K |  | M |  | N | $\bigcirc$ | Etc. | T0 ${ }^{\text {d }}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | $\bigcirc \mathrm{m}$ | kg/m○th | 180 | 1108 | 1942 | 469 | 118 | 90. | 135 |  | 27 |  | 71 | 0 | 188 | $\bigcirc$ | $\bigcirc \quad 10$ |  |  | 5 | 15210 | $\times$ |
| 2 | Buffer | 9 | 20 | 20 | 20 | 20 | 20 | 30 | 20 |  | 20 |  | 20 | 20 | 20 | 20 | 20 |  | 20 | 20 | 0 | $\times$ |
| 8 | Dema 0 O | kg / month | $100^{\circ}$ | 142 ¢ | 290 | 562 | 142 | 1187 | 182 |  | 32 |  | 88 | 8 | 220 | 0 | 120 |  |  | 8 | 170 | $\times$ |
| 4 | © . . $\Upsilon$ unit | $\stackrel{\circ}{\omega}$ | 73 | 200 | 78 | æ્-○ | 234 | 166.6 | 376.6 | . 65 | 330.86 |  | 140.44 | 211.11 | 43.58155 .62 |  | 68 |  | 660674.33 |  | 08 | $\times$ |
| $\bigcirc$ | Estimated Cost. | B/morth | 144712356290 |  | 170085 |  | $33157$ | $19790$ | 611 |  | $100$ |  | 1190: | 0 | 908= | 0 | $25979032$ |  |  | 3999 | 128 | 1,254,125 |

Determine the Demand for Each Raw Material Based on the Actual Sales Volume of Die Lubricants in January 2001.



Determine the Demand for Each Raw Material Based on the Actual Sales Volume of Die Lubricants in April 2001

|  |  |  | A | в | C | D | E | F | G | H | ! | J | K | L | M | N | 0 | Etc. | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\stackrel{ }{+}$ | Ingredient <br> Demand | $17552 \mathrm{~kg} / \mathrm{month}$ | $\begin{array}{\|r\|} \hline 7.40 \\ 1298.85 \\ \hline \end{array}$ | $\begin{gathered} 6.00 \\ 1053,122 \end{gathered}$ | $\begin{gathered} \hline 11.60 \\ 036.03 \end{gathered}$ | $0.00$ | 0.00 | $\begin{array}{r} 6.00 \\ 1053.12 \end{array}$ |  |  | $0.00$ |  |  |  |  | $\begin{array}{r} \hline 0.50 \\ 87.76 \end{array}$ | 0.00 | $\begin{array}{r} 68.501 \\ 12023.12 \end{array}$ | $\begin{array}{r} 100.00 \\ 17552.00 \end{array}$ |
| 88 | Ingredient <br> Demand | $2000 \mathrm{~kg} / \mathrm{month}$ | $\begin{gathered} 13,50 \\ 270.0 \end{gathered}$ | $\begin{array}{r} 6.00 \\ 00 \quad 120 \end{array}$ | oo o. | оо о. | o o.c | $0.0$ |  | $0.00$ | 0.00 | $002$ | $\begin{gathered} 10.00 \\ 200.00 \end{gathered}$ | o.oo | $0.00$ | 0.40 . 00 |  | $\begin{array}{r} 70.10 \\ 02.00 \end{array}$ | 100.00 2000.00 |
| 00 | Ingredient <br> Demand | $3486 \mathrm{~kg} / \mathrm{month}$ |  | $0.007$ | $\begin{gathered} 21.00 \\ 32.06 \end{gathered}$ | $\begin{aligned} & 10.50 \\ & 366.0 \end{aligned}$ | . 00 | 0.00 |  |  | 0.00 | oo | оо | oo | $\begin{array}{r} 0.10 \\ 4913 \end{array}$ | $\begin{aligned} & 0.40 \\ & 3.940 \end{aligned}$ | $0=$ | $\begin{array}{r} 68.00 \\ 70.48 \end{array}$ | $\begin{array}{r} 100.00 \\ 3486.00 \end{array}$ |
| 00 | Ingredient <br> Demand | 2054 kg / month | $\begin{array}{r} 2 \% 0 \\ 4 \end{array}$ | $\begin{array}{r} 880 \\ \$>=.0 ? \end{array}$ | 000 | 000 | $0=0$ | 008 | $0 \infty$ | $0 \infty$ | Oco | 000 | 000 | $0 \infty$ | $\infty_{\infty}$ | $\begin{aligned} & 030 \\ & \boxed{20} \end{aligned}$ | の®0 | 306 zise | $\begin{array}{r} 100.00 \\ 2054.00 \end{array}$ |
| E | Ingredient <br> Demand | $400 \mathrm{~kg} / \mathrm{month}$ |  | $\begin{gathered} 8.00 \\ 032.0 \end{gathered}$ | $0.00$ | $\begin{gathered} 15.00 \\ 660 . \end{gathered}$ | $0 .$ | $00.0$ |  |  | $00.0$ | 0.00 |  | $0.00$ | $0.00$ | . 00 | $\begin{gathered} 0.50 \\ \hline .00 \end{gathered}$ | $\begin{array}{r} 61.50 \\ +6.00 \end{array}$ | $\begin{aligned} & 100.00 \\ & 400.00 \end{aligned}$ |
| F | Ingredient <br> Demand | $1530 \mathrm{~kg} / \mathrm{month}$ | 0.00 | 0.00 | $0.00$ | 00 | $\begin{aligned} & 16.00 \\ & 44.8 \end{aligned}$ | $0.00$ |  |  | $2.60$ |  | 1.20 | $0.00$ |  | $\begin{aligned} & 0.40 \\ & 120 \end{aligned}$ |  | $\begin{array}{r} 79.80 \\ 0.94 \end{array}$ | $\begin{array}{r} 100.00 \\ 1530.00 \end{array}$ |
| 86 | Ingredient <br> Demand | $72 \mathrm{~kg} / \mathrm{month}$ |  | $\begin{aligned} & \mathrm{zin} 0^{\circ} \\ & \text { 욤 } 0 \end{aligned}$ | $000$ | $\begin{aligned} & \vec{\checkmark} \\ & 0 \in 0 \end{aligned}$ | ৪০০ |  | $\infty 0$ | 000 | 000 | $\begin{aligned} & 100 \\ & 088 \end{aligned}$ | 080 | $\begin{aligned} & 80 \\ & 2 \Omega 0 \end{aligned}$ | $0 \infty 0$ | $\begin{aligned} & 0 \pm 0 \\ & 0 R \end{aligned}$ | 000 |  | 000 $\square \geq 30$ |
| NH | Ingredient <br> Demand | $234 \mathrm{~kg} / \mathrm{month}$ | $\begin{array}{r} 0 \\ \hline \end{array}$ | 000 |  | 000 |  |  | 000 | $\begin{aligned} & 2800 \\ & 0550 \end{aligned}$ | 000 | 200 | $\infty \times$ |  | $0 \infty$ | $00$ | $\begin{aligned} & 0=0 \\ & 000 \end{aligned}$ | $\begin{array}{r} 880 \\ : 580 \end{array}$ | 100.00 <br> 234.00 <br> 1 |
| 1 | Ingredient <br> Demand | $1400 \mathrm{~kg} / \mathrm{month}$ | $\begin{aligned} & 500 \\ & 2000 \end{aligned}$ |  |  | O®o |  | $\begin{array}{r} 8.50 \\ z \\ z 088 \end{array}$ | 808 | $0 \times 0$ | 000 | 000 | $0 \infty$ | $0 \infty 0$ | 0.00 | $\begin{aligned} & 0<8 \\ & 0 \approx 8 \end{aligned}$ |  | $\begin{array}{r} 7020 \\ i: \pm 0 \\ \hline \end{array}$ | $\begin{array}{r}100.00 \\ 1400.00 \\ \hline\end{array}$ |
| 4 | Ingredient <br> Demand | 1016 kg / month | $\begin{aligned} & \geq 0 \\ & \vdots 22 \end{aligned}$ | $\infty$ |  | 080 |  | 000 | の○ | 000 | $\begin{aligned} & : \geq \infty \\ & \infty 08 \end{aligned}$ | 000 | $\begin{aligned} & \infty \infty \\ & 0 \infty \end{aligned}$ | 000 | $0 \infty$ | $\begin{aligned} & 0 \leq 0 \\ & \$ 80 \end{aligned}$ |  | $\begin{aligned} & x .30 \\ & 28 \infty \leq \end{aligned}$ | $\circ$ 0 0 0 |



Trend of Usage "A" from January 1999 to April 2001

戸 Trend of Usage " A "
(I) uopdtunsuoD
Trend of Usage "B" from January 1999 to April 2001

; \& Trend of Usage "B".
Trend of Usage "C" from January 1999 to April 2001

Trend of Usage "C".
Trend of Usage 'D' from January 1999 to April 2001

Trend of Usage "D".
Trend of Usage "E" from January 1999 to April 2001

Trend of Usage "E".
$\mathrm{O}_{\mathrm{n}}$ ) uowitunsuo3
Trend of Usage "F" from January 1999 to April 2001

Trend of Usage " F ".
Trend of Usage 'G" from January 1999 to April 2001

Trend of Usage "G".

## St. abri Library,Au


Trend of Usage 'K' from January 1999 to April 2001

Trend of Usage "K".
(gym) uo9duinsuo3
Trend of Usage 'L'' from January 1999 to April 2001


Trend of Usage "M" from January 1999 to April 2001

天 Trend of Usage " M ".
Trend of Usage "0" from January 1999 to April 2001



## Report for D/L Model AA - Student Version

Created: 15/10/2544 at 10:54:58

## Summary:

Number of series: 1
Periods to forecast: 6
Seasonality: none
Error Measure: RMSE
Series: ColumnC
Range: C6:C33
Method: Single Moving Average
Parameters:
Periods: 1
Error: 2111.3

Forecast:

| Date | Lower: $5 \%$ | Forecast | Upper: $95 \%$ |
| :--- | :--- | :--- | :--- |
| Period29 | 13950.31599 | 17552 | 21153.68401 |
| Period30 | 13811.78969 | 17552 | 21292.21031 |
| Period31 | 13662.18127 | 17552 | 21441.81873 |
| Period32 | 13500.10549 | 17552 | 21603.89451 |
| Period33 | 13323.93617 | 17552 | 21780.06383 |
| Period34 | 13131.75145 | 17552 | 21972.24855 |



Method Errors:

| Method | RMSE | MAD | MAPE |
| :--- | :---: | :---: | :---: |
| Best: Single Moving Average | 2111.3 | 1721.3 | $14.69 \%$ |
| 2nd: Single Exponential Smoothing | 2111.4 | 1721.5 | $14.69 \%$ |
| 3rd: Double Exponential Smoothing | 2266.7 | 1755.3 | $15.17 \%$ |
| 4th: Double Moving Average | 2497.8 | 1999.2 | $15.18 \%$ |

Method Statistics:

| Method | Durbin-Watson | Theils's U |
| :---: | :---: | :---: |
| Best: Single Moving Average | 1.817 | 1 |
| 2nd: Single Exponential Smoothing | 1.838 | 1 |
| 3rd: Double Exponential Smoothing | 1.792 | 1.01 |
| 4th: Double Moving Average | 0.861 | 1.12 |
| Method Parameters: |  |  |
| Method | Parameter | Value |
| Best: Single Moving Average | Periods | 1 |
| 2nd: Single Exponential Smoothing | Alpha | 0.999 |
| 3rd: Double Exponential Smoothing | Alpha | 0.999 |
| * | Beta | $0.092$ |
| 4th: Double Moving Average | Periods | 5 |

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## Report for D/L Model BB - Student Version

Created: 15/10/2544 at 105739

Summary:
Number of series: 1
Periods to forecast: 6
Seasonality: none
Error Measure: RMSE
Series: ColumnD
Range: D12:D33
Method: Double Exponential Smoothing
Parameters:
Alpha: 0.048
Beta: 0.999
Error: 426.77
Forecast:

| Date | Lower: $5 \%$ | Forecast | Upper: $95 \%$ |
| :--- | :--- | :--- | :--- |
| Period23 | 1478.637402 | 2214.096047 | 2949.554693 |
| Period24 | 1591.395396 | 2363.626974 | 3135.858552 |
| Period25 | 1700.282556 | 2513.157901 | 3326.033246 |
| Period26 | 1804.653741 | 2662.688827 | 3520.723914 |
| Period27 | 1903.712016 | 2812.219754 | 3720.727493 |
| Period28 | 1996.461209 | 2961.750681 | 3927.040153 |



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Method Errors:

| Method | RMSE | MAD | MAPE |
| :--- | :---: | :---: | :---: |
| Best: Double Exponential Smoothing | 426.77 | 332.77 | $59.86 \%$ |
| 2nd: Single Exponential Smoothing | 469.76 | 371.48 | $68.00 \%$ |
| 3rd: Single Moving Average | 497.21 | 405.55 | $64.45 \%$ |
| 4th: Double Moving Average | 526.66 | 409.55 | $30.43 \%$ |

Method Statistics:

| Method | Durbin-Watson | Theils's U |
| :---: | :---: | :---: |
| Best: Double Exponential Smoothing | 1.588 | 0.688 |
| 2nd: Single Exponential Smoothing | 1.966 | 0.918 |
| 3rd: Single Moving Average | 1.931 | 0.82 |
| 4th: Double Moving Average | 1.727 | 0.729 |
| - |  |  |
| Method Parameters: |  |  |
| Method | Parameter | Value |
| Best: Double Exponential Smoothing | Alpha | 0.048 |
|  | Beta | 0.999 |
| 2nd: Single Exponential Smoothing | Alpha | 0.58 |
| 3rd: Single Moving Average | Periods | 2 |
| 4th: Double Moving Average | Periods | 6 |

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## Report for D/L Model CC - Student Version

Created: 1511012544 at 10:58:32

Summary:
Number of series: 1
Periods to forecast: 6
Seasonality: none
Error Measure: RMSE

## Series: ColumnE

Range: E6:E33
Method: Single Exponential Smoothing
Parameters:
Alpha: 0.608
Error: 1129.9
Forecast:

| Date | Lower: $5 \%$ | Forecast | Upper: $95 \%$ |
| :--- | :--- | :--- | :--- |
| Period29 | 1796.493132 | 3724.006381 | 5651.519631 |
| Period30 | 1722.358007 | 3724.006381 | 5725.654756 |
| Period31 | 1642.292072 | 3724.006381 | 5805.720691 |
| Period32 | 1555.553975 | 3724.006381 | 5892.458787 |
| Period33 | 1461.273436 | 3724.006381 | 5986.739326 |
| Period34 | 1358.421939 | 3724.006381 | 6089.590824 |



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Method Errors:

| Method | RMSE | MAD | MAPE |
| :--- | :---: | :---: | :---: |
| Best: Single Exponential Smoothing | 1129.9 | 906.86 | $29.27 \%$ |
| 2nd: Double Exponential Smoothing | 1149.6 | 898.22 | $29.92 \%$ |
| 3rd: Single Moving Average | 1175.7 | 976.58 | $30.01 \%$ |
| 4th: Double Moving Average | 1461.5 | 1185.8 | $34.63 \%$ |

Method Statistics:

| Method | Durbin-Watson | Theils's U |
| :---: | :---: | :---: |
| Best: Single Exponential Smoothing | - 1.902 | 0.798 |
| 2nd: Double Exponential Smoothing | 1.885 | 0.732 |
| 3rd: Single Moving Average | 1.574 | 0.763 |
| 4th: Double Moving Average | 1.883 | 1.122 |
| Method Parameters: |  |  |
|  |  |  |
| Method | Parameter | Value |
| Best: Single Exponential Smoothing | Alpha | 0.608 |
| 2nd: Double Exponential Smoothing | Alpha | 0.597 |
|  | Beta | 0.001 |
| 3rd: Single Moving Average | Periods | * |
| 4th: Double Moving Average | Periods 9 | 2 |

# Report for D/L Model DD - Student Version 

Created: 15/10/2544 at 10:59:06

## Summary:

Number of series: 1
Periods to forecast: 6
Seasonality: none
Error Measure: RMSE

Series: ColumnF
Range: F6:F33

Method: Single Exponential Smoothing
Parameters:
Alpha: 0.245
Error: 1724.6

Forecast:

| Date | Lower: $5 \%$ | Forecast | Upper: $95 \%$ |
| :--- | :--- | :--- | :--- |
| Period29 | -206.6420435 | 2735.420294 | 5677.482632 |
| Period30 | -319.7982873 | 2735.420294 | 5790.638876 |
| Period31 | -442.0070305 | 2735.420294 | 5912.847619 |
| Period32 | -574.3998357 | 2735.420294 | 6045.240425 |
| Period33 | -718.3050588 | 2735.420294 | 6189.145648 |
| Period34 | -875.2925748 | 2735.420294 | 6346.133164 |



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Method Errors:

| Method | RMSE | MAD | MAPE |
| :--- | ---: | ---: | ---: |
| Best: Single Exponential Smoothing | 1724.6 | 1522.5 | $49.70 \%$ |
| 2nd: Single Moving Average | 1726.6 | 1565.8 | $50.34 \%$ |
| 3rd: Double Moving Average | 1740 | 1543.7 | $52.51 \%$ |
| 4th: Double Exponential Smoothing | 2289.5 | 2026.6 | $73.93 \%$ |

Method Statistics:

| Method | Durbin-Watson | Theils's U |
| :---: | :---: | :---: |
| Best: Single Exponential Smoothing | 2.3 | 0.826 |
| 2nd: Single Moving Average | 2.342 | 0.786 |
| 3rd: Double Moving Average | 2.799 | 0.62 |
| 4th: Double Exponential Smoothing | 2.017 | 1.082 |
| Method Parameters: |  |  |
| Method | Parameter | Value |
| Best: Single Exponential Smoothing | Alpha | 0.245 |
| 2nd: Single Moving Average | Periods | 5 |
| 3rd: Double Moving Average | Periods | 7 |
| 4th: Double Exponential Smoothing | Alpha | $0.475$ |
| S | Beta 969 | 2 0.408 |

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## Report for D/L Model EE - Student Version

Created: 15/10/2544 at 10:59:37

Summary:
Number of series: 1
Periods to forecast: 6
Seasonality: none
Error Measure: RMSE

Series: ColumnG
Range: G6:G33
Method: Single Exponential Smoothing
Parameters:
Alpha: 0.486
Error: 953.60

Forecast:


| Date | Lower: $5 \%$ | Forecast | Upper: 95\% |
| :--- | :--- | :--- | :--- |
| Period29 | -1196.997708 | 429.7657566 | 2056.529221 |
| Period30 | -1259.565534 | 429.7657566 | 2119.097047 |
| Period31 | -1327.138785 | 429.7657566 | 2186.670298 |
| Period32 | -1400.343141 | 429.7657566 | 2259.874654 |
| Period33 | -1479.913093 | 429.7657566 | 2339.444606 |
| Period34 | -1566.716677 | 429.7657566 | 2426.248191 |



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Method Errors:

| Method | RMSE | MAD | MAPE |
| :--- | ---: | ---: | ---: |
| Best: Single Exponential Smoothing | 953.6 | 752.46 | $75.58 \%$ |
| 2nd: Single Moving Average | 1010.4 | 796.67 | $61.78 \%$ |
| 3rd: Double Exponential Smoothing | 1051.1 | 815.08 | $96.02 \%$ |
| 4th: Double Moving Average | 1201.9 | 874.9 | $157.17 \%$ |

Method Statistics:

| Method | Durbin-Watson | Theils's U |
| :---: | :---: | :---: |
| Best: Single Exponential Smoothing | - 1.725 | 0.804 |
| 2nd: Single Moving Average | 2.465 | 1 |
| 3rd: Double Exponential Smoothing | 1.105 | 0.797 |
| 4th: Double Moving Average | 0.947 | 0.766 |
| Method Parameters: |  |  |
|  |  |  |
| Method | Parameter | Value |
| Best: Single Exponential Smoothing | Alpha | 0.486 |
| 2nd: Single Moving Average | Periods | 1 |
| 3rd: Double Exponential Smoothing | Alpha Vin | 0.065 |
| * | Beta | *f 0.999 |
| 4th: Double Moving Average | Periods 9 | 8 |

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## Report for D/L Model FF - Student Version

Created: 15/10/2544 at 11:00:12
Summary:
Number of series: 1
Periods to forecast: 6
Seasonality: none
Error Measure: RMSE
Series: ColumnH
Range: H2O:H33
Method: Single Moving Average
Parameters:
Periods: 6
Error: 710.30

Forecast:

| Date | Lower: $5 \%$ | Forecast | Upper: $95 \%$ |
| :--- | :--- | :--- | :--- | :--- |
| Period15 | -460.3310353 | 798 | 2056.331035 |
| Period16 | -565.1919549 | 798 | 2161.191955 |
| Period17 | -689.1184962 | 798 | 2285.118496 |
| Period18 | -837.8303459 | 798 | 2433.830346 |
| Period19 | -1019.589273 | 798 | 2615.589273 |
| Period20 | -1246.787932 | 798 | 2842.787932 |



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Method Errors:

| Method | RMSE | MAD | MAPE |
| :--- | ---: | ---: | ---: |
| Best: Single Moving Average | 710.3 | 584.67 | $37.37 \%$ |
| 2nd: Single Exponential Smoothing | 739.43 | 612.64 | $78.30 \%$ |
| 3rd: Double Exponential Smoothing | 782.9 | 592.24 | $89.91 \%$ |
| 4th: Double Moving Average | 896.06 | 679.83 | $152.81 \%$ |

Method Statistics:

| Method | Durbin-Watson | Theils's U |
| :---: | :---: | :---: |
| Best: Single Moving Average | - 1.183 | 0.885 |
| 2nd: Single Exponential Smoothing | 1.998 | 0.821 |
| 3rd: Double Exponential Smoothing | 2.256 | 0.463 |
| 4th: Double Moving Average | 1.603 | 0.342 |
| Method Parameters: |  |  |
| Method | Parameter | Value |
| Best: Single Moving Average | Periods | -6 |
| 2nd: Single Exponential Smoothing | Alpha | 0.319 |
| 3rd: Double Exponential Smoothing | Alpha | 0.471 |
| * | Beta | * 0.001 |
| 4th: Double Moving Average | Periods ${ }_{6}$ | 3 |

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## Report for D/L Model GG - Student Version

Created: 15110 )2544 at 11:00:35

Summary:
Number of series: 1
Periods to forecast: 6
Seasonality: none
Error Measure: RMSE
Series: Columnl
Range: 16:133
Method: Single Exponential Smoothing
Parameters:
Alpha: 0.223
Error: 109.32

Forecast:

| Date | Lower: 5\% | Forecast | Upper: 95\% |
| ---: | :--- | :--- | :--- |
| Period29 | -42.65628191 | 143.8323229 | 330.3209277 |
| Period30 | -49.82892056 | 143.8323229 | 337.4935663 |
| Period31 | -57.57537029 | 143.8323229 | 345.240016 |
| Period32 | -65.96735751 | 143.8323229 | 353.6320033 |
| Period33 | -75.08908274 | 143.8323229 | 362.7537285 |
| Period34 | -85.04005573 | 143.8323229 | 372.7047015 |



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Method Errors:

| Method | RMSE | MAD | MAPE |
| :--- | ---: | ---: | ---: |
| Best: Single Exponential Smoothing | 109.32 | 92.191 | $65.93 \%$ |
| 2nd: Single Moving Average | 111.04 | 97.938 | $65.58 \%$ |
| 3rd: Double Exponential Smoothing | 135.3 | 119.2 | $115.36 \%$ |
| 4th: Double Moving Average | 141.76 | 116.27 | $78.74 \%$ |

Method Statistics:

| Method | Durbin-Watson | Theils's U |
| :---: | :---: | :---: |
| Best: Single Exponential Smoothing | $=\mathrm{C} .193$ | 0.752 |
| 2nd: Single Moving Average | 2.763 | 0.608 |
| 3rd: Double Exponential Smoothing | 2.091 | - 1.216 |
| 4th: Double Moving Average | 2.314 | 0.824 |
| Method Parameters: |  |  |
| Method | Parameter | Value |
| Best: Single Exponential Smoothing | Alpha | 0.223 |
| 2nd: Single Moving Average | Periods | 13 |
| 3rd: Double Exponential Smoothing | Alpha | 0.467 |
| * | Beta | * 0.232 |
| 4th: Double Moving Average | Periods 6 | 24 |

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## Report for D/L Model HH - Student Version

Created: 15/10/2544 at 11:02:44

Summary:
Number of series: 1
Periods to forecast: 6
Seasonality: none
Error Measure: RMSE
Series: ColumnJ
Range: J28:J33
Method: Single Moving Average
Parameters:
Periods: 2
Error: 250.69

Forecast:

| Date | Lower: $5 \%$ | Forecast |
| :--- | :--- | :--- |
| Period7 | -323.8592012 | 171 |
| Period8 | -447.5740015 | 171 |
| Period9 | -653.7653354 | 789.5740015 |
| Period10 | -1066.148003 | 171 |
| Period 11 | -2303.296006 | 171 |
| Period 12 |  | 171 |



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Method Errors:

| Method | RMSE | MAD | MAPE |
| :--- | ---: | ---: | ---: |
| Best: Single Moving Average | 250.69 | 198.75 | $212.86 \%$ |
| 2nd: Double Moving Average | 351.16 | 292.5 | $102.24 \%$ |
| 3rd: Single Exponential Smoothing | 398.22 | 242.58 | $245.08 \%$ |
| 4th: Double Exponential Smoothing | 433.15 | 269.4 | $365.68 \%$ |

Method Statistics:

| Method | Durbin-Watson | Theils's U |
| :---: | :---: | :---: |
| Best: Single Moving Average | 0.657 | 1.3 |
| 2nd: Double Moving Average | 0.485 | 1.321 |
| 3rd: Single Exponential Smoothing | 1.924 | 1.001 |
| 4th. Double Exponential Smoothing | 0.9 | 0.384 |
| Method Parameters: |  |  |
|  |  |  |
| Method | Parameter | Value |
| Best: Single Moving Average | Periods | 2 |
| 2nd: Double Moving Average | Periods | 2 |
| 3rd: Single Exponential Smoothing | Alpha VINC | 0.999 |
| 4th: Double Exponential Smoothing | Alpha | * 0.932 |
|  | Beta 969 | 0.999 |

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## Report for D/L Model II - Student Version

## Created: 15/10/2544 at 11:03:50

Summary:
Number of series: 1
Periods to forecast: 6
Seasonality: none
Error Measure: RMSE

Series: Column K
Range: K19:K33
Method: Single Exponential Smoothing
Parameters:
Alpha: 0.163
Error: 1462.4
Forecast:

| Date | Lower: $5 \%$ | Forecast | Upper: $95 \%$ |
| :--- | :--- | :--- | :--- |
| Period16 | -1428.049244 | 1149.44302 | 3726.935285 |
| Period17 | -1626.31788 | 1149.44302 | 3925.203921 |
| Period18 | -1857.631288 | 1149.44302 | 4156.517329 |
| Period19 | -2131.00168 | 1149.44302 | 4429.887721 |
| Period20 | -2459.04615 | 1149.44302 | 4757.932191 |
| Period2। | -2859.989391 | 1149.44302 | 5158.875432 |



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Method Errors:

| Method | RMSE | MAD | MAPE |
| :--- | ---: | ---: | ---: |
| Best: Single Exponential Smoothing | 1462.4 | 1022.6 | $250.41 \%$ |
| 2nd: Single Moving Average | 1576.2 | 1161.7 | $400.79 \%$ |
| 3rd: Double Exponential Smoothing | 1864 | 1593.9 | $661.04 \%$ |
| 4th: Double Moving Average | 2147 | 1842.8 | $869.92 \%$ |

Method Statistics:


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## Report for D/L Model JJ - Student Version

## Created: 15110/2544 at 110522

Summary:
Number of series: 1
Periods to forecast: 6
Seasonality: none
Error Measure: RMSE

Series: ColumnL
Range: L6:L33
Method: Single Moving Average
Parameters:
Periods: 5
Error: 303.84

Forecast:

| Date | Lower: $5 \%$ | Forecast | Upper: $95 \%$ |
| :---: | ---: | ---: | :---: |
| Period29 | 273.6733938 | 792 | 1310.326606 |
| Period30 | 253.7377551 | 792 | 1330.262245 |
| Period31 | 232.2072653 | 792 | 1351.792735 |
| Period32 | 208.882568 | 792 | 1375.117432 |
| Period33 | 183.5296362 | 792 | 1400.470364 |
| Period34 | 155.8718924 | 792 | 1428.128108 |



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Method Errors:

| Method | RMSE | MAD | MAPE |
| :--- | ---: | ---: | ---: |
| Best: Single Moving Average | 303.84 | 254.9 | $38.01 \%$ |
| 2nd: Double Moving Average | 324.15 | 260.56 | $35.57 \%$ |
| 3rd: Single Exponential Smoothing | 479.98 | 303.5 | $40.41 \%$ |
| 4th: Double Exponential Smoothing | 807.89 | 525.79 | $81.48 \%$ |

Method Statistics:




Figure F.1. EOQ Frequency Chart of Raw Material A.

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Forecast: ROP of Raw Material A
Frequency Chart


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Figure F.2. ROP Frequency Chart of Raw Material A.

## 1 Outlier

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18.7
12.5
6.25


Figure F.3. EOQ Frequency Chart of Raw Material B.



Figure F.4. ROP Frequency Chart of Raw Material B.

Crystal Ball Student Version Not for Commercial Use 1,000 Trials

022 -

Forecast: EOQ of Raw Material C

## Frequency Chart



Figure F.5. EOQ Frequency Chart of Raw Material C.


Figure F.6. ROP Frequency Chart of Raw Material C.

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Forecast: EOQ of Raw Material D

## Frequency Chart



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3 Outliers

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1.5
5.75

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Figure F.7. EOQ Frequency Chart of Raw Material D.
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Forecast: ROP of Raw Material D

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Figure F.8. ROP Frequency Chart of Raw Material D.

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Figure F.9. EOQ Frequency Chart of Raw Material E.


Figure F.10. ROP Frequency Chart of Raw Material E.


Figure F.11. EOQ Frequency Chart of Raw Material F.


Figure F.12. ROP Frequency Chart of Raw Material F.


Figure F.13. EOQ Frequency Chart of Raw Material G.


Figure F.14. ROP Frequency Chart of Raw Material G.


Figure F.15. EOQ Frequency Chart of Raw Material H.


Figure F.16. ROP Frequency Chart of Raw Material H.


Figure F.17. EOQ Frequency Chart of Raw Material I.


Figure F.18. ROP Frequency Chart of Raw Material I.


Figure F.19. EOQ Frequency Chart of Raw Material J.


Figure F.20. ROP Frequency Chart of Raw Material J.

Crystal Ball Student Version Not for Commercial Use 1,000 Trials
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## Forecast: EOQ of Raw Material K

## Frequency Chart

## 3 Outliers

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15.7
0.1

O
.005 5.25


Figure F.21. EOQ Frequency Chart of Raw Material K.


Figure F.22. ROP Frequency Chart of Raw Material K.


Figure F.23. EOQ Frequency Chart of Raw Material L.


Figure F.24. ROP Frequency Chart of Raw Material L.


Figure F.25. EOQ Frequency Chart of Raw Material M.


Figure F.26. ROP Frequency Chart of Raw Material M.


Figure F.27. EOQ Frequency Chart of Raw Material N.

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Figure F.28. ROP Frequency Chart of Raw Material N.


Figure F.29. EOQ Frequency Chart of Raw Material 0.


Figure F.30. ROP Frequency Chart of Raw Material 0.

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