

ABSTRACT

This system development is the development of an application program supporting Import section of Teletech (Thailand) Limited in order to handle and control its operation by using several reports and on-line inquiries on import material status, value added tax, import expenses, etc. This new application is a computerized system which will improve the present manual system.

This project study utilizes formal structured analysis and design techniques in the first study stage. Normalization is the database design technique used. All the result tables from this process will be implemented as relational database handled by a database which will come under database management package called "Informix". The application program will be coded in Informix 4GL (4th Generation Language) and SQL (Structured Query Language). They are the features provided by this database management software.

Finally, a manual is developed in order to provide users with the comprehensive guide to transaction processing, report generating and on-line inquiry of this application.