

ABSTRACT

Intas Express Co., Ltd. is a freight forwarding and logistics company, which require the high performance in management. The computerized system is one critical factor for improvement and it not only improves the current problems but also brings a more efficient and effective high performance in management. As time is the main consideration for the transportation industry so the computerized system plays the role of a strong back up to the company to gain competitive advantage in the transportation industry.

The current existing delivery express system is based on manual and some computerized systems. Most data are recorded on paper, while some parts are kept in the Microsoft Excel. It requires many administrative staffs to maintain the system, and has to face the general problems of manual system, which are error-prone and having a high maintenance cost.

The new proposed system will be developed to replace the manual and some computerized systems with Intranet System. All data are kept in the database server. It will reduce the number of staffs, solve the problem of the problem of manual system, decrease the high maintenance cost, and improve the efficiency of working operation process.