

ABSTRACT

This project is implemented to improve the efficiency of the existing system in Fair Tower, a condominium that belongs to G.O.S. Limited Partnership, by designing a new computerized system to replace the old manual system in front office. Therefore, this project is aimed at providing a computerized system for the staff at the front desk in order to carry out their work more efficiently and accurately.

The proposed system handles most information management in this condominium such as customer information, room information, service information room sale, room renting, bills and receipts operations, and reports for general manager.

From the expectation that there will be numerous new customers in the future since this condominium is only 100 meters from Lotus Supercenter (Sukhumvit 50 Road) and the BTS railway station (On Nut), this proposed system is very essential for this condominium and it also helps to reduce cost in the long term.