

## **ABSTRACT**

Service Apartment Management is developed to improve the existing system of service apartment. Presently all functions of property management system operated manually which take times to serve client, many paper works to handle and unreliable data.

The proposed system was designed to help improving manual operation. The tools of structured analysis such as context diagram, data flow diagram and data dictionary are used for analysis phases, the detailed design is carried out through file design, software design, screen design and report design. The main functions of property management are check in, contract preparation, invoices, job orders/complaints and property manager's diary. The computer system will serve all these operations and produce input, process and generate output more efficiently.