ABSTRACT

Nowadays, as we realize that the importance of the animal hospital is increasing since people love to have pets as a friend, to guard their houses, or for some other reasons. The pet's owner needs a vet to cure or take care of their pets whenever they get sick. The result of this invention is computer and computer technology.

The Small System Resource Planning System is the web-based application that facilitates the management of customer relationships and company valuable resources to be more effectively and efficiently. The SERP system consists of seven crucial functionalities: sales, purchases, inventory, accounting and General Ledger module, customer, and appointment management modules including system administration function. The system not only helps the company to reduce ineffective and tedious tasks, eliminate a certain amount of human errors, and speed up some operations which are leaded to a great reduction in operational cost, but also provide an opportunity for Phaya Thai Pet Care to offer new value-added services to customers which are leaded to both corporate income and satisfaction of customers. In conclusion, we confidently believe that with the Small Enterprise Resource Planning System, Phaya Thai Pet Care can provide better services to the clients and move several steps closer to accomplish the corporate mission.