

ABSTRACT

This project is a study which aims to develop sales order systems for supporting further growth. The existing information system is a manual based system. The study emphasizes on the reduction of duplicated activities and increasing control of over all operations. From the study, it was found that the proposed system should be a computerized information system.

The business has been running manually without any quality control process. This is the major problem that has caused decrease customer satisfaction. The project examines what has been done to evaluate the existing operation procedures. Then the result lead has shown the following : to enhance the efficiency and performance of the organization, minimize the operation cost and minimize the preparation time.

As we know the internet is coming to everyday life so manual systems can not support all customer needs and can not interact with customers, moreover using a computerized system can reduce many costs such as paper load and duplicate work costs. The system is also easy to manage and control a process of functions according to our requirements. It also provides an information system for making decisions because information is an important weapon in the business world. The staff can give more accurate and up-to-date information to the executives with less time and help to create more executive satisfaction.