

ABSTRACT

Today every single business is information technology oriented and intends to provide the best and efficient service to the customers. OPC exclusively provides immigration services to Canada, Australia, New Zealand and Singapore. Its major function is to process applications, which requires users to fill in application forms, follow up submitted applications, and manage database of each client for a period of at least one year. The most important part of the operation is efficient, fast, and accurate processing of documents. Thus this project is aimed at examining the current system and subsequently propose a new system to achieve desired goals.

The current system can be categorized as semi-computerized as some of the information is processed manually and some using computers. The output produced manually and electronically results in many errors. Most of the data are stored on paper, while some parts are stored electronically.

The new proposed Immigration Information System will be developed to replace the current semi-computerized structure and accelerate the overall performance of the organization. The purpose of the new proposed system is to provide easy and timely access to the data and expedite the operation having better control at the back end.

The project uses Waterfall System Development Life Cycle methodology (SDLC) that consists of analysis, design, development, testing, and implementation stage.