

ABSTRACT

The Talingchan Veterinary Hospital is a full-service community based veterinary hospital. Now, serve totally business health by expert veterinarian with high technology apparatus through to the good care until we get customer satisfaction. Its customers receive treatment and supervision round the clock. Just as in a human hospital, Talingchan Veterinary Hospital offers customers all the preventive, diagnostic, surgical and emergency services they need to share a long and happy life with their owners. This system development project is to develop the information system of the veterinary hospital to facilitate the workflow information, which currently operates manually. The manual process causes inefficiency in work and poor customer service. This project is named “Veterinary Hospital Information System” which can called shortly “VHIS”.

The existing system is mainly based on manual system. Even though PCs in each department are connected to the local area network in the veterinary hospital, there was no information system of Talingchan Veterinary Hospital. Current work is mainly work on Microsoft Word and Microsoft Excel. There was no database to store customer and veterinary data in the hospital. The existing system leads to inefficient work and poor customer service. Other departments also get the inefficient information and also lead to poor workflow.

The proposed system “Veterinary Hospital Information System” or VHIS will be developed to be an information system of Veterinary Hospital. VHIS can boost all the veterinary processes to an efficient process that leads to good customer services.