ABSTRACT

SAKAЕ Sushi Co., Ltd. is a Japanese restaurant which provides catering service to a broad target group. Sakae Sushi is a new catering business, so a lot of procedures are required and it takes a longer time to respond to customers. Therefore, this project is developing an effective online application to facilitate the processes of catering services for Sakae Sushi.

The current existing catering services is based on the people. The manual way to present products and services included pricing which is unattractive and time consuming. It requires many people to handle the process, and has the problem of misunderstanding within the organization.

The new proposed online application; “Catering online application” is developed to replace the manual way of catering services. Products and services information are kept in the database and accessed through the online application. The customers can access through the web site for searching and ordering products and services. The online application delegates specific tasks to each department and keeps the record. It results in the reduction of the number of staffs, time and costs for the company.