

ABSTRACT

This study examined the factors that affect job satisfaction of employees of Aeronautical Radio of Thailand. The study aimed to identify perception on job satisfaction of respondents, to examine the level of satisfaction of respondents' demographic profile in terms of job satisfaction and to determine the factor that affect job satisfaction.

The Research Methodologies used were the Descriptive Method, Cross Tabulation and Percentage.

The finding shows employee perception on job satisfaction factor, level of satisfaction of respondents' demographic profile in terms of job satisfaction and factor that affect job satisfaction. The independent variables in this study were demographic profile. Demographic profile include sex, age, marital status, level of education, major of education, work position, work experience (current position), length of time working at Bangkok Air Traffic Control Department, and salary. The dependent variable is job satisfaction which concerns growth opportunity/advancement, supervision, management/policies, affiliation, nature of work, existence, achievement, work environment and feedback.

The statistical analysis revealed that most of respondents were satisfied with most variables of job satisfaction in the selected company. The only two factors that respondents had doubt and not really satisfied were Supervision and Salary/Income. Different level of respondents had different perception toward job satisfaction.

The result of finding are summarized and concluded. The recommendation based on the results and findings of this study can be the tool or information to develop and

help the organization management or any person who wants to study on the related research in the future.

