ABSTRACT

Electronic Data Interchange (EDI) enables organizations to send and receive standardized business communications more quickly, flexibly, cheaply and with greater security and accuracy than is possible with conventional postal services. It is not, however, merely another telecommunications advance, but rather provides a means by which organizations can introduce seamless inter-connection within and across organizational boundaries.

This paper summarizes the background and the benefits to be obtained from its integration into organizational systems and considers the future of EDI and inter organizational information systems in general. It then discuss as the organizational issues involved in implementing EDI, dispelling the myth that EDI is an issue relevant only to computer communications professionals, pointing out the fact that EDI is a major strategic opportunity which must be addressed within implementing organizations. And presents conclusion about EDI status in Thailand in both the government and the private sectors.