ABSTRACT

This project presents the analysis and design of Similana Resort office management system. This system is developed based on the job environment in resort front office. The scopes of the project cover all networks in resort and management team tasks.

The existing system is manual-based. All the tasks are coordinated through paper and verbal contact. No reports of how the progression of each concerning tasks are made except the verbal contact. There are records on tasks history that are made through computerized system.

The management team is responsible for proposing the computerized system used within the office. It starts from studying the existing system and tries to perceive the problem as much as they can on the current operation. Then, the required analysis, system design and implementation are followed.

System evaluation is also provided for better understanding on how the proposed system is worthwhile for implementing. The cost analysis has also shown that the cost for computerized system is lower than cost for traditional system.

The outcome of the proposed system is the information system that could provide the information needed by management team office and help to coordinated the job within the office well.