

# SATISFACTION SURVEY ON AU UNIQUENESS AND IDENTITY IMPLEMENTATION

*Academic Year 2017*

**Project Advisor:**  
Preecha Methavasarakh, Ph.D.

**Project Researchers:**  
Chananton Thanakultheeladit  
Ratikorn Chuensuksomboon

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Report

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**Institute for Research and Academic Services**

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## **Preface**

The Institute for Research and Academic Services(IRAS) has conducted the Satisfaction Survey on AU Uniqueness and Identity Implementation in order to check the notion and perception toward the AU's policy implementation from AU community and market employers. Moreover, the purpose of this research study is aimed to do accordingly to meet the standard criteria and indicators which determined by the Office for National Education Standards and Quality Assessment (ONESQA) and also for the AU community future benefits.

IRAS would like to thank the AU's personnel both lecturers and staff members from various faculties and graduate schools for assisting us in collecting data from students. Finally, IRAS would like to thank all those respondents who provided valuable and useful data.

Institute for Research and Academic Services

## **Executive Summary**

The outcomes of the Satisfaction Survey on AU Uniqueness and Identities Implementation were classified into 3 dimension as follows:

- AU Uniqueness
- AU Identity Development
- AU Integrity and Social Consciousness & Discipline

**The survey was separated into 2 parts**

Part I : AU Community Satisfaction

Part II : Market Employers Satisfaction

### **Part I : AU Community Satisfaction**

The majority of AU Community had a high level satisfaction with all dimensions. As the overall result indicated that all three dimensions; AU Uniqueness, AU Identity Development and AU Integrity, Social Consciousness & Discipline; had the same mean scores of 3.95.

Students were also highly satisfied with AU Uniqueness and AU Identity Development at 3.90 and AU Integrity, Social Consciousness & Discipline were 3.91 respectively.

Lecturers were highly satisfied with AU Uniqueness at 4.25, AU Identity Development was 4.19, and AU Integrity, Social Consciousness & Discipline was 4.08 respectively.

Staff members were highly satisfied with AU Uniqueness at 4.39, AU Identity Development and AU Integrity, Social Consciousness & Discipline had the same mean scores of 4.35.

### **The Satisfaction Level of each indicator within the three dimensions.**

The result indicated that Students were highly satisfied all indicators; International University, English Competency, Entrepreneurial Spirit and Integrity, Social Consciousness & Discipline got the same mean scores of 3.91 as well as Catholic University and Ethics were 3.90.

Lecturers were highly satisfied Catholic University with the mean scores of 4.35, English Competency was 4.23 and Entrepreneurial Spirit was 4.21 respectively.

Staff members were highly satisfied with Catholic University with the mean scores of 4.43, International University was 4.36 and Integrity, Social Consciousness & Discipline was 4.35 respectively.

**Part II: Market Employers Satisfaction**

IRAS collected data from AU’s Market Employers from August 2017 to March 2018 by our respondents are 1,176 units and then holding 13 faculties of Assumption University. Assumption University’s Identity score were 4.17. Market Employer is the most satisfaction with English Proficiency’s overall score were 4.34 for the major satisfaction of English Proficiency is on Listening proficiency (score: 4.38). Ethics score were 4.10, and Entrepreneurial Spirit score were 4.06. This result reflects from Market Employer that Assumption University could be produce graduate with good language skills into the Labor Market.

**Conclusion**

The overall of stakehoders’ (students, faculty members, staff memers, and market employers) satisfaction toward AU Uniqueness and Identity score as the following table:

| Dimension  | Mean        | S.D.        | Percentage   |
|--|-------------|-------------|--------------|
| <b>AU Uniqueness</b>                                   |             |             |              |
| Catholic University                                    | 3.95        | 0.69        | 79.00        |
| International University                               | 3.95        | 0.68        | 79.00        |
| <b>Total</b>   | <b>3.95</b> | <b>0.64</b> | <b>79.00</b> |
| <b>AU Identity Development</b>                         |             |             |              |
| English Competency                                     | 4.15        | 0.28        | 83.00        |
| Ethics   | 4.03        | 0.11        | 80.60        |
| Entrepreneurial Spirit                                 | 4.01        | 0.08        | 80.20        |
| <b>Total</b>   | <b>4.06</b> | <b>0.15</b> | <b>81.20</b> |
| <b>Integrity,Social Consciousness &amp; Discipline</b> | <b>3.95</b> | <b>0.70</b> | <b>79.00</b> |

## **Table of Contents Part I**

### **Preface**

|                                      |   |
|--------------------------------------|---|
| Executive Summary                    | I |
| Introduction                         | 1 |
| Scoring and Interpretation of Scores | 4 |

### **Part I AU Community Satisfaction**

|                 |   |
|-----------------|---|
| Data collection | 6 |
| Data analysis   | 7 |

### **Appendix**

|  |    |
|--|----|
| Martin de Tours School of Management and Economics   | 15 |
| Theodore Maria School of Arts  | 17 |
| Bernadette de Lourdes School of Nursing Science  | 19 |
| Vincent Mary School of Science and Technology  | 21 |
| Vincent Mary School of Engineering   | 23 |
| School of Law  | 25 |
| School of Biotechnology  | 27 |
| Albert Laurence School of Communication Arts   | 29 |
| School of Music  | 31 |
| Montfort del Rosario School of Architecture and Design   | 33 |
| Graduate Schools of Business   | 35 |
| Graduate Schools of English  | 37 |
| Graduate Schools of Human Sciences   | 39 |
| Institute for English Language Education (IELE)  | 41 |
| Graduate Schools of e-Learning   | 43 |
| Offices Not Specified Dept.  | 45 |
| Lecturers Not Specified Dept.  | 47 |
| Questionnaire: AU Uniqueness, AU Identity Development and<br>AU Career Satisfaction/Engagement (Lecturers/Staff) | 49 |
| Questionnaire: AU Uniqueness and AU Identity Development (Students)  | 50 |

**List of Tables Part I**

**AU Community**

|          |  |    |
|----------|--|----|
| Table 1: | Number and Percentage of Faculty   | 6  |
| Table 2: | Number and Percentage of Students Respondent by General Data                             | 7  |
| Table 3: | Mean and Standard Deviation AU Uniqueness and AU Identity<br>Implementation by Dimention | 8  |
| Table 4  | Mean and Standard Deviation by Indicators and Items                                      | 9  |
| Table 5  | Mean and Standard Deviation by Academic Year   | 11 |

## **Table of Contents Part II**

### **Market Employers Satisfaction**

|                                |    |
|--------------------------------|----|
| Performance by Items           | 52 |
| AU's Identity Score            | 52 |
| Satisfaction Scoring by Aspect | 55 |
| Overall AU's Identity Scoring  | 55 |

### **Appendix**

|  |    |
|--|----|
| Martin de Tours School of Management and Economics                 | 58 |
| Theodore Maria School of Arts                                      | 60 |
| Bernadette de Lourdes School of Nursing Science                    | 62 |
| Vincent Mary School of Science and Technology                      | 64 |
| Vincent Mary School of Engineering                                 | 66 |
| School of Law  | 68 |
| School of Biotechnology  | 70 |
| Albert Laurence School of Communication Arts                       | 72 |
| School of Music  | 74 |
| Montfort del Rosario School of Architecture and Design             | 76 |
| Graduate School of Business  | 78 |
| Graduate Schools of Human Sciences                                 | 80 |
| Graduate Schools of e-Learning                                     | 82 |
| Questionnaire: AU Stakeholder Satisfaction Index (MARKET EMPLOYERS | 83 |



# Satisfaction Survey on AU Uniqueness and Identity Development

## Introduction

Assumption University (AU) was initially originated from Assumption Commercial College in 1969 as an autonomous Higher Education Institution named the Assumption School of Business. In 1972, with the approval of the Ministry of Education, it was officially established as Assumption Business Administration College or ABAC. In May 1975 it was accredited by the Ministry of University Affairs. In 1990 it was granted new status as “Assumption University” by the Ministry of University Affairs.

AU is a non-profit institution administered by the Brothers of St. Gabriel, a worldwide Catholic Religious Order, founded in France in 1705 by St. Louis Marie de Montfort, devoted to education and philanthropic activities. The Congregation has been operating many educational institutions in Thailand since 1901.

## AU Uniqueness

An International Catholic University (ICU)

1. Catholic University
  - Catholic values
  - Catholic symbols
  - Catholic leader
  - Liturgical services
2. International University
  - International programs
  - International scholars
  - International students
  - International recognition
  - Learning environment

## AU Identity 3Es

1. Ethics
  - 1.1 Integrity
  - 1.2 Social consciousness
  - 1.3 Discipline
    - Self-discipline
    - Social discipline
2. English Competency
3. Entrepreneurial Spirit
  - 3.1 Leadership
  - 3.2 Management knowledge
  - 3.3 *Labor omniavincit*

## **Uniqueness as an Institution Image**

Assumption University of Thailand is an International Catholic University whose uniqueness as an educational institution is connected to its history, charism and mission. The University was founded by the Brothers of Saint Gabriel. This order was created by Saint Louis Marie Grignon de Montfort in La Rochelle, France in 1711, who opened schools for the poor, orphans and physically challenged. Education has been its priority and charism ever since. The word charism in general refers to a gift which comes from God. In a more specific way it refers to the unique beliefs that characterize an order of the church such as the Brothers of Saint Gabriel and its dedication to education. The Brothers of Saint Gabriel began its mission in Thailand in 1901. Assumption University of Thailand, founded in 1969, (better known as ABAC from its former name of Assumption Business Administration College.) was the first university in Thailand to offer all classes in the English language. It became Thailand's first international university.

Even though it is an international university, its uniqueness is connected to its role as a Catholic university. We understand a Catholic university as a Catholic institution of higher learning characterized by shared Christian vision and goals, reflection in the light of faith, fidelity to tradition and commitment to service (Association of Catholic Universities and Colleges). It promotes Catholic values. These refer to the Gospel values expressed in the New Testament. The University emphasizes the core value of Christianity which is love.

Throughout the campuses, one encounters various Catholic symbols which express the University's charism. Throughout the university campus and its buildings and architecture there is a promotion of the teachings of Christ who proclaimed, "I am the Way, the Truth, and the Life" (John 14:6). It has also given a prominent place to the teaching of Christ concerning the value of the individual: "You are the salt of the earth... You are the light of the world..." (Matthew 5:13-14)

The university uses the statute of Our Lady as its symbol. It is a tradition handed down for centuries that Christians venerate the Mother of Christ as "the Seat of Wisdom". (Sedes Sapientiae). According to Christian belief, Christ is the wisdom seated on the Throne. This implies, on the one hand, that the Mother of Christ is the Dwelling Place of the Supreme Wisdom of all science. On the other hand, the university is the Alma Mater, or our Mother who is also the "Dwelling Place of Knowledge". In this context, "Assumption" which, besides its religious meaning in glorification of the Mother of Christ, has yet another meaning in Thai, namely "the Abode of Abiding Knowledge" Rightly, "Assumption University" is the Seat of Wisdom.

Also in connection with its charism, the University has erected statues and named buildings after St. Louis Marie Grignon de Montfort (who was the founder of the order), St. Peter, St. Paul, St. John Paul II, St. John XXIII, St. Gabriel, St. Rafael, St. Michael, St. Martin de Tours, St. Vincent Mary, Bernadette de Lourdes, Assumption, St. Philip & St. Bernard, St. Albert, St. Laurence, King David, King Solomon, and Queen of Sheba.

There is also a standard use of the Crucifix throughout the campus. The crucifix can be understood not only as the death and resurrection of Christ, but also the need of everyone to die to their body concerns and be reborn into a spiritual wisdom. This too is one role of education. These symbols can have great meaning for students of all faiths and even those who are without a religious faith.

The University has in its history recruited its Catholic leaders and presidents from the ranks of the members of the Montfort Brothers of St. Gabriel.

The University chapels hold various Liturgical services and sacramental rites. Special mass is celebrated to mark the beginning of the new academic year, Assumption Day, the feast of St. Louis Marie Grignon de Montfort, Christmas, Holy Week, Easter in addition to daily mass.

## **Identity of its Graduates**

As a Catholic university, AU emphasizes the formation process of its graduates, even as it recognizes the wide diversity of cultures and religions of its students. This formation process can be summarized by three E's.

## **Ethics**

As a Catholic institution, the University emphasizes the teaching of Ethics. This involves fostering the moral values and building the character of students through university courses, conferences and other activities and formation processes based on the promotion of Catholic values.

Among these values, the University promotes Integrity, Social Consciousness, and Discipline. Integrity refers to honesty, reliability, credibility and accountability. Social Consciousness refers to awareness of communal life with moral obligation to care, share and sacrifice for others. Discipline covers both self-discipline and social discipline. Self-discipline refers to the ability to control oneself to do things that should be done. Social discipline refers to respect for social norms and for the rights of others.

## **English Proficiency**

English Proficiency has always been a part of Assumption University's history and uniqueness. It continues to cultivate students' skills for global integration.

Assumption University prides itself as being the first international university in Thailand. It has always emphasized international programs, international scholars and students, and the importance of international recognition. An international program is understood as a program designed in line with international standards and curricula, using English as a medium of instruction, accessible to students worldwide and recognized by overseas universities and organization. The University has always made a point to seek international scholars, teachers and researchers of diverse nationalities and cultures, and has always prided itself on attracting many international students from diverse nationalities and cultures.

The University has invested heavily in its learning environment. One can see on a large scale at the Suvannabhumi campus which has materialized Brother Martin's vision of a campus in the park. It also refers to the integration of architectural design, facilities, and atmosphere conducive to learning among its international students.

International recognition refers to networking and overseas collaboration through formal memoranda of understanding with distinguished universities and organizations, including acceptance of students and graduates worldwide. The University also promotes international conferences to enhance these connections.

## **Entrepreneurial Spirit**

As a leading business university in Thailand, the creation of an entrepreneurial spirit has always been emphasized. This refers to a mindset which combines creativity with the exercise of responsible leadership, and the ability to take initiatives based on the motto: Labor omnia vincit (Labor conquers all things). This refers to the belief that human persons justify themselves and their existence by the nobility of their work which includes industrious effort, commitment, determination, and courage to face adversity. Leadership refers to personal attributes that cover positive thinking, passion for success, critical and creative thinking. Management knowledge refers to concerning managerial functions in organization.

**Scoring and Interpretation of Scores**

The outcomes of the Satisfaction Survey towards AU Uniqueness and Identity Implementation are measured by the mean scores of what respondents determine the AU Community’s effort in setting and implementing the policy that helps students develop their identities. The score interval of mean scores are interpreted as follows:

| (Satisfaction) | (Scoring) |
|----------------|-----------|
| Most           | 5         |
| More           | 4         |
| Neutral        | 3         |
| Less           | 2         |
| Least          | 1         |

|      |         |   |                 |
|------|---------|---|-----------------|
| 1.00 | to 1.50 | = | very low level  |
| 1.51 | to 2.50 | = | low level       |
| 2.51 | to 3.50 | = | moderate level  |
| 3.51 | to 4.50 | = | high level      |
| 4.51 | to 5.00 | = | very high level |

# **Part I**

## **AU Community**

**Data collection**

Data collection was done by the internal self-administration of each faculty and staff members, and took 3 months period to complete in collecting the data. Overall respondents participated in this survey were 6,418 people which comprise of 5,627 students, 524 lecturers and 267 staff members.

**Table 1 Number and Percentage of Faculty**

| Faculty  | Students |         | Lecturers |         | Staff |         |
|--|----------|---------|-----------|---------|-------|---------|
|  | Count    | Percent | Count     | Percent | Count | Percent |
| Martin de Tours School of Management and Economics     | 2,300    | 40.87   | 128       | 24.43   | 14    | 5.24    |
| Theodore Maria School of Arts                          | 1,485    | 26.39   | 72        | 13.74   | 2     | 0.75    |
| Bernadette de Lourdes School of Nursing Science        | 122      | 2.17    | 16        | 3.05    | 2     | 0.75    |
| Vincent Mary School of Science and Technology          | 125      | 2.22    | 14        | 2.67    | 2     | 0.75    |
| Vincent Mary School of Engineering                     | 136      | 2.42    | 15        | 2.86    | 7     | 2.62    |
| School of Law  | 227      | 4.03    | 12        | 2.29    | -     | -       |
| School of Biotechnology                                | 58       | 1.03    | 17        | 3.24    | 4     | 1.50    |
| Albert Laurence School of Communication Arts           | 740      | 13.15   | 31        | 5.92    | 12    | 4.49    |
| School of Music  | 21       | 0.37    | 10        | 1.91    | 1     | 0.37    |
| Montfort Del Rosario School of Architecture and Design | 284      | 5.05    | 27        | 5.15    | 6     | 2.25    |
| Graduate School of Business                            | 95       | 1.69    | 10        | 1.91    | 11    | 4.12    |
| Graduate School of English                             | 4        | 0.07    | 4         | 0.76    | 2     | 0.75    |
| Graduate School of Human Sciences                      | 30       | 0.53    | 14        | 2.67    | 2     | 0.75    |
| Institute for English Language Education (IELE)        | -        | -       | 89        | 16.98   | 4     | 1.50    |
| Graduate School of eLearning                           | -        | -       | 14        | 2.67    | 11    | 4.12    |
| Not Specified Dept.                                    | -        | -       | 51        | 9.73    | 187   | 70.04   |
| Total  | 5,627    | 100     | 524       | 100     | 267   | 100     |

**Data analysis**

Researcher used the program for analyzing statistic data, SPSS for Windows, to analyze the data that presented in descriptive statistics form such as number, percentage, mean and standard deviation to descriptive the data.

**Table 2 Number and Percentage of Students Respondent by General Data**

| Students | Variable      | Characteristic | Frequency | Percent |
|----------|---------------|----------------|-----------|---------|
|          | Sex           | Male           | 2,188     | 38.88   |
|          |               | Female         | 3,439     | 61.12   |
|          |               | Total          | 5,627     | 100     |
|          | Academic Year | Freshman       | 785       | 13.95   |
|          |               | Sophomore      | 1,497     | 26.60   |
|          |               | Junior         | 1,277     | 22.69   |
|          |               | Senior         | 1,611     | 28.63   |
|          |               | Super Senior   | 325       | 5.78    |
|          |               | Master         | 132       | 2.35    |
|          |               | Total          | 5,627     | 100     |

Table 2: The Demographic information demonstarated that the total respondents were 5,627 people, 61.12% were Female and 38.88% were Male. For the year of study, it found out that Senior Students were participated in giving the feedback the most (1,611 people or equivalent to 28.63%); followed by Sophomore Students(1,497 people or equivalent to 26.60%), and the third was Junior Students (1,277 people or equivalent to 22.69%) respectively.

**Table 3 Mean and Standard Deviation AU Uniqueness and AU Identity Implementation by Dimention**

| Dimention                                   | Students<br>(n=5,627) |      | Lecturers<br>(n=524) |      | Staff<br>(n=267) |      | Overall<br>(n=6,418) |      |
|---|-----------------------|------|----------------------|------|------------------|------|----------------------|------|
|   | Mean                  | S.D. | Mean                 | S.D. | Mean             | S.D. | Mean                 | S.D. |
| AU Uniqueness                               |                       |      |                      |      |                  |      |                      |      |
| Catholic University                         | 3.90                  | 0.67 | 4.35                 | 0.69 | 4.43             | 0.61 | 3.95                 | 0.69 |
| International University                    | 3.91                  | 0.68 | 4.17                 | 0.69 | 4.36             | 0.60 | 3.95                 | 0.68 |
| Total                                       | 3.90                  | 0.63 | 4.25                 | 0.65 | 4.39             | 0.58 | 3.95                 | 0.64 |
| AU Identity Development                     |                       |      |                      |      |                  |      |                      |      |
| English Competency                          | 3.91                  | 0.72 | 4.23                 | 0.78 | 4.38             | 0.62 | 3.95                 | 0.73 |
| Ethics                                      | 3.90                  | 0.69 | 4.14                 | 0.75 | 4.32             | 0.64 | 3.94                 | 0.70 |
| Entrepreneurial Spirit                      | 3.91                  | 0.70 | 4.21                 | 0.70 | 4.34             | 0.63 | 3.95                 | 0.71 |
| Total                                       | 3.90                  | 0.64 | 4.19                 | 0.67 | 4.35             | 0.60 | 3.95                 | 0.65 |
| Integrity,Social Consciousness & Discipline | 3.91                  | 0.69 | 4.08                 | 0.76 | 4.35             | 0.61 | 3.95                 | 0.70 |
| Total                                       | 3.91                  | 0.69 | 4.08                 | 0.76 | 4.35             | 0.61 | 3.95                 | 0.70 |
| Total All                                   | 3.91                  | 0.60 | 4.20                 | 0.63 | 4.37             | 0.57 | 3.95                 | 0.61 |

Table 3: it shows the Overall AU Uniqueness and AU Identity Implementation. It appeared that there were 3 dimentions get the same mean scores of 3.95 (High); AU Uniqueness, AU Identity Development, and AU Integrity, Social Consciousness & Discipline.

Students felt high satisfaction with AU Uniqueness and AU Identity Developmentat 3.90 as well as the AU Integrity Social Consciousness & Discipline was 3.91 (High).

Lecturers gave a high satisfaction feedback in AU Uniqueness with the mean scores of 4.25, AU Identity Development was 4.19 (High), and AU Integrity, Social Consciousness & Discipline was 4.08 (High) respectively.

Staff members were also give a high satisfaction with AU Uniqueness at 4.39 and give the equavalent mean scores of 4.35 (High) in AU Identity Development and AU Integrity and Social Consciousness & Discipline.



Table 4 Mean and Standard Deviation by Indicators and Items

| AU Uniqueness   |  | Students<br>(n=5,627) |             | Lecturers<br>(n=524) |             | Staff<br>(n=267) |             | Overall<br>(n=6,418) |             |
|---|--|-----------------------|-------------|----------------------|-------------|------------------|-------------|----------------------|-------------|
|   |  | Mean                  | S.D.        | Mean                 | S.D.        | Mean             | S.D.        | Mean                 | S.D.        |
| <b>Catholic University</b>  |  |                       |             |                      |             |                  |             |                      |             |
| 1. AU is an International Catholic University that dedicates itself to the pursuit of Truth and knowledge.  |  |                       |             |                      |             |                  |             |                      |             |
| 2. AU follows the values of a Catholic University and appropriately displays Catholic symbols.  |  |                       |             |                      |             |                  |             |                      |             |
| 3. AU is effectively managed by Catholic Leader.  |  |                       |             |                      |             |                  |             |                      |             |
| 4. AU arranges Catholic rites and functions for the AU community and the public.  |  |                       |             |                      |             |                  |             |                      |             |
| <b>Total</b>  |  | <b>3.90</b>           | <b>0.67</b> | <b>4.35</b>          | <b>0.69</b> | <b>4.43</b>      | <b>0.61</b> | <b>3.95</b>          | <b>0.69</b> |
| <b>International University</b>   |  |                       |             |                      |             |                  |             |                      |             |
| 5. AU is an international educational institution with strong international programs.   |  |                       |             |                      |             |                  |             |                      |             |
| 6. AU has a diverse faculty of international scholars.  |  |                       |             |                      |             |                  |             |                      |             |
| 7. AU does not discriminate between Thai and international students.  |  |                       |             |                      |             |                  |             |                      |             |
| 8. AU is widely recognized by international organizations.  |  |                       |             |                      |             |                  |             |                      |             |
| 9. The overall learning environment is conducive for the students' learning.  |  |                       |             |                      |             |                  |             |                      |             |
| <b>Total</b>  |  | <b>3.91</b>           | <b>0.68</b> | <b>4.17</b>          | <b>0.69</b> | <b>4.36</b>      | <b>0.60</b> | <b>3.95</b>          | <b>0.68</b> |
| <b>Total All</b>  |  | <b>3.90</b>           | <b>0.63</b> | <b>4.25</b>          | <b>0.65</b> | <b>4.39</b>      | <b>0.58</b> | <b>3.95</b>          | <b>0.64</b> |
| <b>AU Identity Development</b>  |  |                       |             |                      |             |                  |             |                      |             |
| <b>English Competency</b>   |  |                       |             |                      |             |                  |             |                      |             |
| 1. AU has clear English language development policy to enhance the listening, speaking, reading and writing skills of students.   |  |                       |             |                      |             |                  |             |                      |             |
| 2. The promotion of these English language skills is based on AU educational plans and strategies.  |  |                       |             |                      |             |                  |             |                      |             |
| 3. AU actively encourages students to develop their English listening, speaking, reading and writing skills.  |  |                       |             |                      |             |                  |             |                      |             |
| <b>Total</b>  |  | <b>3.91</b>           | <b>0.72</b> | <b>4.23</b>          | <b>0.78</b> | <b>4.38</b>      | <b>0.62</b> | <b>3.95</b>          | <b>0.73</b> |
| <b>Ethics</b>   |  |                       |             |                      |             |                  |             |                      |             |
| 4. AU has clear policy on the development of both general moral values and professional ethical values, consisting of: integrity, prudence, fortitude, temperance and justice.                    |  |                       |             |                      |             |                  |             |                      |             |
| 5. The development of these general and moral and professional ethical values of is based on AU educational plans and strategies.   |  |                       |             |                      |             |                  |             |                      |             |
| 6. AU actively encourages students to develop these moral and professional ethical values.  |  |                       |             |                      |             |                  |             |                      |             |
| <b>Total</b>  |  | <b>3.90</b>           | <b>0.69</b> | <b>4.14</b>          | <b>0.75</b> | <b>4.32</b>      | <b>0.64</b> | <b>3.94</b>          | <b>0.70</b> |
| <b>Entrepreneurial Spirit</b>   |  |                       |             |                      |             |                  |             |                      |             |
| 7. AU has clear policy on the development of entrepreneurial spirit involving the cultivation of a creative and innovative mind, leadership skills, management knowledge, and Labor omnia vincit. |  |                       |             |                      |             |                  |             |                      |             |
| 8. The development of entrepreneurial spirit is based on AU educational plans and strategies.   |  |                       |             |                      |             |                  |             |                      |             |
| 9. AU actively encourages students to develop their entrepreneurial spirit.   |  |                       |             |                      |             |                  |             |                      |             |
| <b>Total</b>  |  | <b>3.91</b>           | <b>0.70</b> | <b>4.21</b>          | <b>0.70</b> | <b>4.34</b>      | <b>0.63</b> | <b>3.95</b>          | <b>0.71</b> |
| <b>Total All</b>  |  | <b>3.90</b>           | <b>0.64</b> | <b>4.19</b>          | <b>0.67</b> | <b>4.35</b>      | <b>0.60</b> | <b>3.95</b>          | <b>0.65</b> |

| Integrity, Social Consciousness & Discipline   | Students<br>(n=5,627) |             | Lecturers<br>(n=524) |             | Staff<br>(n=267) |             | Overall<br>(n=6,418) |             |
|--|-----------------------|-------------|----------------------|-------------|------------------|-------------|----------------------|-------------|
|  | Mean                  | S.D.        | Mean                 | S.D.        | Mean             | S.D.        | Mean                 | S.D.        |
| 1. AU encourages students to develop their integrity: honesty, reliability, credibility, and accountability. | 3.90                  | 0.82        | 4.11                 | 0.84        | 4.37             | 0.65        | 3.93                 | 0.82        |
| 2. AU fosters a social consciousness of caring, sharing and sacrifice.                                       | 3.86                  | 0.81        | 4.00                 | 0.87        | 4.36             | 0.65        | 3.89                 | 0.82        |
| 3. AU promotes self-discipline e.g. hygiene, appropriate dress, and self-control.                            | 3.94                  | 0.81        | 4.13                 | 0.87        | 4.32             | 0.67        | 3.97                 | 0.81        |
| 4. AU promotes social discipline e.g. punctuality, social norms, and respect for the rights of others.       | 3.96                  | 0.80        | 4.09                 | 0.85        | 4.34             | 0.67        | 3.99                 | 0.81        |
| <b>Total All</b>   | <b>3.91</b>           | <b>0.69</b> | <b>4.08</b>          | <b>0.76</b> | <b>4.35</b>      | <b>0.61</b> | <b>3.95</b>          | <b>0.70</b> |
| <b>Total Over All</b>  | <b>3.91</b>           | <b>0.60</b> | <b>4.20</b>          | <b>0.63</b> | <b>4.37</b>      | <b>0.57</b> | <b>3.95</b>          | <b>0.61</b> |

Table 4: AU Uniqueness and AU Identity Development were presented by indicators and items. In each indicator demonstrated that overall respondents were given the same mean scores of 3.95 (High) in Catholic University, International University, English Competency, Entrepreneurial Spirit and Integrity, Social Consciousness & Discipline with a bit difference of mean scores of 3.94 (High) in Ethics.

When considering by classification of respondents, the result shows that Students were highly satisfied with the International University, English Competency, Entrepreneurial Spirit and Integrity, Social Consciousness & Discipline with the same score of 3.91, followed by the Catholic University and Ethics at 3.90 (High).

Lecturers were also highly satisfied in each indicator; Catholic University with the mean scores of 4.35, English Competency was 4.23 and Entrepreneurial Spirit was 4.21 respectively.

Staff members were highly satisfied with Catholic University with the mean scores of 4.43, International University was 4.36 and Integrity, Social Consciousness & Discipline with was 4.35 respectively.

Table 5 Mean and Standard Deviation by Academic Year

| AU Uniqueness   |  | Freshman<br>(n=785) |             | Sophomore<br>(n=1,497) |             | Junior<br>(n=1,277) |             | Senior<br>(n=1,611) |             | Super Senior<br>(n=325) |             | Master<br>(n=132) |             |
|---|--|---------------------|-------------|------------------------|-------------|---------------------|-------------|---------------------|-------------|-------------------------|-------------|-------------------|-------------|
|   |  | Mean                | S.D.        | Mean                   | S.D.        | Mean                | S.D.        | Mean                | S.D.        | Mean                    | S.D.        | Mean              | S.D.        |
| <b>Catholic University</b>  |  |                     |             |                        |             |                     |             |                     |             |                         |             |                   |             |
| 1. AU is an International Catholic University that dedicates itself to the pursuit of Truth and knowledge.  |  |                     |             |                        |             |                     |             |                     |             |                         |             |                   |             |
|   |  | 3.95                | 0.84        | 3.86                   | 0.81        | 3.92                | 0.78        | 3.93                | 0.77        | 3.80                    | 0.77        | 3.94              | 0.88        |
| 2. AU follows the values of a Catholic University and appropriately displays Catholic symbols.  |  |                     |             |                        |             |                     |             |                     |             |                         |             |                   |             |
|   |  | 3.90                | 0.85        | 3.87                   | 0.80        | 3.95                | 0.78        | 3.94                | 0.78        | 3.86                    | 0.80        | 3.88              | 0.85        |
| 3. AU is effectively managed by Catholic Leader.  |  |                     |             |                        |             |                     |             |                     |             |                         |             |                   |             |
|   |  | 3.94                | 0.86        | 3.92                   | 0.82        | 3.91                | 0.80        | 3.92                | 0.81        | 3.75                    | 0.83        | 3.89              | 0.85        |
| 4. AU arranges Catholic rites and functions for the AU community and the public.  |  |                     |             |                        |             |                     |             |                     |             |                         |             |                   |             |
|   |  | 3.89                | 0.83        | 3.85                   | 0.78        | 3.87                | 0.75        | 3.86                | 0.77        | 3.76                    | 0.84        | 3.80              | 0.89        |
| <b>Total</b>  |  | <b>3.92</b>         | <b>0.71</b> | <b>3.87</b>            | <b>0.68</b> | <b>3.91</b>         | <b>0.66</b> | <b>3.91</b>         | <b>0.66</b> | <b>3.79</b>             | <b>0.69</b> | <b>3.88</b>       | <b>0.74</b> |
| <b>International University</b>   |  |                     |             |                        |             |                     |             |                     |             |                         |             |                   |             |
| 5. AU is an international educational institution with strong international programs.   |  |                     |             |                        |             |                     |             |                     |             |                         |             |                   |             |
|   |  | 4.06                | 0.89        | 3.97                   | 0.86        | 3.96                | 0.84        | 3.99                | 0.84        | 3.96                    | 0.85        | 4.08              | 0.80        |
| 6. AU has a diverse faculty of international scholars.  |  |                     |             |                        |             |                     |             |                     |             |                         |             |                   |             |
|   |  | 3.94                | 0.88        | 3.88                   | 0.84        | 3.90                | 0.80        | 3.94                | 0.81        | 3.85                    | 0.83        | 4.00              | 0.81        |
| 7. AU does not discriminate between Thai and international students.  |  |                     |             |                        |             |                     |             |                     |             |                         |             |                   |             |
|   |  | 3.84                | 0.95        | 3.81                   | 0.93        | 3.82                | 0.92        | 3.89                | 0.91        | 3.81                    | 0.91        | 4.00              | 0.97        |
| 8. AU is widely recognized by international organizations.  |  |                     |             |                        |             |                     |             |                     |             |                         |             |                   |             |
|   |  | 3.91                | 0.84        | 3.89                   | 0.82        | 3.92                | 0.81        | 3.93                | 0.82        | 3.87                    | 0.87        | 3.91              | 0.86        |
| 9. The overall learning environment is conducive for the students' learning.  |  |                     |             |                        |             |                     |             |                     |             |                         |             |                   |             |
|   |  | 3.94                | 0.82        | 3.89                   | 0.80        | 3.92                | 0.79        | 3.91                | 0.79        | 3.86                    | 0.82        | 3.92              | 0.90        |
| <b>Total</b>  |  | <b>3.94</b>         | <b>0.71</b> | <b>3.89</b>            | <b>0.68</b> | <b>3.90</b>         | <b>0.67</b> | <b>3.93</b>         | <b>0.66</b> | <b>3.87</b>             | <b>0.67</b> | <b>3.98</b>       | <b>0.70</b> |
| <b>Total All</b>  |  | <b>3.93</b>         | <b>0.67</b> | <b>3.88</b>            | <b>0.64</b> | <b>3.91</b>         | <b>0.62</b> | <b>3.92</b>         | <b>0.61</b> | <b>3.83</b>             | <b>0.63</b> | <b>3.94</b>       | <b>0.67</b> |
| <b>AU Identity Development</b>  |  |                     |             |                        |             |                     |             |                     |             |                         |             |                   |             |
| <b>English Competency</b>   |  |                     |             |                        |             |                     |             |                     |             |                         |             |                   |             |
| 1. AU has clear English language development policy to enhance the listening, speaking, reading and writing skills of students.   |  |                     |             |                        |             |                     |             |                     |             |                         |             |                   |             |
|   |  | 3.92                | 0.90        | 3.89                   | 0.87        | 3.86                | 0.85        | 3.92                | 0.83        | 3.93                    | 0.82        | 3.99              | 0.94        |
| 2. The promotion of these English language skills is based on AU educational plans and strategies.  |  |                     |             |                        |             |                     |             |                     |             |                         |             |                   |             |
|   |  | 3.90                | 0.82        | 3.85                   | 0.80        | 3.87                | 0.80        | 3.91                | 0.76        | 3.93                    | 0.78        | 3.95              | 0.81        |
| 3. AU actively encourages students to develop their English listening, speaking, reading and writing skills.  |  |                     |             |                        |             |                     |             |                     |             |                         |             |                   |             |
|   |  | 3.98                | 0.88        | 3.92                   | 0.85        | 3.90                | 0.86        | 3.95                | 0.83        | 3.94                    | 0.79        | 4.05              | 0.84        |
| <b>Total</b>  |  | <b>3.93</b>         | <b>0.75</b> | <b>3.89</b>            | <b>0.73</b> | <b>3.88</b>         | <b>0.72</b> | <b>3.93</b>         | <b>0.70</b> | <b>3.93</b>             | <b>0.68</b> | <b>4.00</b>       | <b>0.77</b> |
| <b>Ethics</b>   |  |                     |             |                        |             |                     |             |                     |             |                         |             |                   |             |
| 4. AU has clear policy on the development of both general moral values and professional ethical values, consisting of: integrity, prudence, fortitude, temperance and justice.                    |  |                     |             |                        |             |                     |             |                     |             |                         |             |                   |             |
|   |  | 3.90                | 0.84        | 3.87                   | 0.80        | 3.89                | 0.79        | 3.93                | 0.78        | 3.85                    | 0.82        | 4.00              | 0.81        |
| 5. The development of these general and moral and professional ethical values of is based on AU educational plans and strategies.   |  |                     |             |                        |             |                     |             |                     |             |                         |             |                   |             |
|   |  | 3.85                | 0.80        | 3.87                   | 0.77        | 3.87                | 0.80        | 3.92                | 0.76        | 3.81                    | 0.84        | 3.98              | 0.80        |
| 6. AU actively encourages students to develop these moral and professional ethical values.  |  |                     |             |                        |             |                     |             |                     |             |                         |             |                   |             |
|   |  | 3.91                | 0.86        | 3.90                   | 0.82        | 3.91                | 0.81        | 3.94                | 0.79        | 3.82                    | 0.84        | 3.98              | 0.81        |
| <b>Total</b>  |  | <b>3.88</b>         | <b>0.72</b> | <b>3.88</b>            | <b>0.69</b> | <b>3.89</b>         | <b>0.68</b> | <b>3.93</b>         | <b>0.67</b> | <b>3.82</b>             | <b>0.71</b> | <b>3.98</b>       | <b>0.72</b> |
| <b>Entrepreneurial Spirit</b>   |  |                     |             |                        |             |                     |             |                     |             |                         |             |                   |             |
| 7. AU has clear policy on the development of entrepreneurial spirit involving the cultivation of a creative and innovative mind, leadership skills, management knowledge, and Labor omnia vincit. |  |                     |             |                        |             |                     |             |                     |             |                         |             |                   |             |
|   |  | 3.91                | 0.82        | 3.89                   | 0.82        | 3.91                | 0.78        | 3.93                | 0.78        | 3.88                    | 0.87        | 3.91              | 0.87        |
| 8. The development of entrepreneurial spirit is based on AU educational plans and strategies.   |  |                     |             |                        |             |                     |             |                     |             |                         |             |                   |             |
|   |  | 3.89                | 0.82        | 3.85                   | 0.80        | 3.89                | 0.79        | 3.93                | 0.77        | 3.83                    | 0.85        | 3.93              | 0.84        |
| 9. AU actively encourages students to develop their entrepreneurial spirit.   |  |                     |             |                        |             |                     |             |                     |             |                         |             |                   |             |
|   |  | 3.90                | 0.85        | 3.89                   | 0.83        | 3.93                | 0.79        | 3.95                | 0.80        | 3.88                    | 0.79        | 3.97              | 0.87        |
| <b>Total</b>  |  | <b>3.90</b>         | <b>0.73</b> | <b>3.87</b>            | <b>0.71</b> | <b>3.91</b>         | <b>0.68</b> | <b>3.94</b>         | <b>0.68</b> | <b>3.86</b>             | <b>0.73</b> | <b>3.94</b>       | <b>0.78</b> |
| <b>Total All</b>  |  | <b>3.91</b>         | <b>0.67</b> | <b>3.88</b>            | <b>0.64</b> | <b>3.90</b>         | <b>0.63</b> | <b>3.93</b>         | <b>0.61</b> | <b>3.87</b>             | <b>0.64</b> | <b>3.97</b>       | <b>0.69</b> |

| Integrity, Social Consciousness & Discipline   | Freshman<br>(n=785) |             | Sophomore<br>(n=1,497) |             | Junior<br>(n=1,277) |             | Senior<br>(n=1,611) |             | Super Senior<br>(n=325) |             | Master<br>(n=132) |             |
|--|---------------------|-------------|------------------------|-------------|---------------------|-------------|---------------------|-------------|-------------------------|-------------|-------------------|-------------|
|  | Mean                | S.D.        | Mean                   | S.D.        | Mean                | S.D.        | Mean                | S.D.        | Mean                    | S.D.        | Mean              | S.D.        |
| 1. AU encourages students to develop their integrity: honesty, reliability, credibility, and accountability. | 3.88                | 0.87        | 3.89                   | 0.82        | 3.90                | 0.81        | 3.90                | 0.79        | 3.85                    | 0.80        | 4.08              | 0.84        |
| 2. AU fosters a social consciousness of caring, sharing and sacrifice.                                       | 3.87                | 0.84        | 3.83                   | 0.82        | 3.88                | 0.81        | 3.88                | 0.79        | 3.77                    | 0.84        | 3.92              | 0.88        |
| 3. AU promotes self-discipline e.g. hygiene, appropriate dress, and self-control.                            | 3.94                | 0.81        | 3.90                   | 0.83        | 3.97                | 0.81        | 3.97                | 0.79        | 3.90                    | 0.82        | 4.07              | 0.83        |
| 4. AU promotes social discipline e.g. punctuality, social norms, and respect for the rights of others.       | 3.97                | 0.82        | 3.90                   | 0.83        | 3.98                | 0.78        | 3.99                | 0.78        | 3.89                    | 0.82        | 4.13              | 0.78        |
| <b>Total All</b>   | <b>3.92</b>         | <b>0.70</b> | <b>3.88</b>            | <b>0.70</b> | <b>3.93</b>         | <b>0.68</b> | <b>3.94</b>         | <b>0.67</b> | <b>3.85</b>             | <b>0.69</b> | <b>4.05</b>       | <b>0.69</b> |
| <b>Total Over All</b>  | <b>3.92</b>         | <b>0.63</b> | <b>3.88</b>            | <b>0.60</b> | <b>3.91</b>         | <b>0.59</b> | <b>3.93</b>         | <b>0.58</b> | <b>3.85</b>             | <b>0.60</b> | <b>3.97</b>       | <b>0.63</b> |

Table 5: AU Uniqueness and AU Identity Development by presented by classifying into each year of study. When considering by classification of respondents, Freshman were highly satisfied with the following indicators; International University and English Competency got same mean scores of 3.93, and Catholic University and Integrity, Social Consciousness & Discipline also got the resemblance score at 3.92 respectively.

The Sophomore were highly satisfied with the following indicators; International University and English Competency got the same mean scores of 3.89, Ethics and Integrity, Social Consciousness & Discipline also got same mean scores of 3.88, Catholic University and Entrepreneurial Spirit were 3.87 respectively.

The Junior were highly satisfied with Integrity, Social Consciousness & Discipline at 3.93, Catholic University and Entrepreneurial Spirit were 3.91, and International University was 3.90 respectively.

The Senior were highly satisfied with Entrepreneurial Spirit and Integrity, Social Consciousness & Discipline at same mean scores of 3.94, English Competency and Ethics were 3.93 respectively.

The Super Senior were highly satisfied with English Competency at the mean scores of 3.93, International University was 3.87 and Entrepreneurial Spirit was 3.86 respectively.

The Graduate Students were highly satisfied with Integrity, Social Consciousness & Discipline at 4.05, English Competency was 4.00, and International University and Ethics were 3.98 respectively.

# Appendix

# **Martin de Tours School of Management and Economics**

# AU Community Satisfaction

## Martin de Tours School of Management and Economics

| AU Uniqueness  | Students<br>(n=2,300) |             | Lecturers<br>(n=128) |             | Staff (n=14) |             |
|--|-----------------------|-------------|----------------------|-------------|--------------|-------------|
|  | Mean                  | S.D.        | Mean                 | S.D.        | Mean         | S.D.        |
| <b>Catholic University</b>   |                       |             |                      |             |              |             |
| AU is an International Catholic University that dedicates itself to the pursuit of Truth and knowledge.  | 3.94                  | 0.81        | 4.30                 | 0.81        | 4.43         | 0.76        |
| AU follows the values of a Catholic University and appropriately displays Catholic symbols.  | 3.94                  | 0.80        | 4.40                 | 0.77        | 4.50         | 0.65        |
| AU is effectively managed by Catholic Leader.  | 3.94                  | 0.83        | 4.32                 | 0.76        | 4.43         | 0.65        |
| AU arranges Catholic rites and functions for the AU community and the public.  | 3.88                  | 0.79        | 4.41                 | 0.69        | 4.50         | 0.65        |
| <b>Total</b>   | <b>3.93</b>           | <b>0.68</b> | <b>4.36</b>          | <b>0.66</b> | <b>4.46</b>  | <b>0.64</b> |
| <b>International University</b>  |                       |             |                      |             |              |             |
| AU is an international educational institution with strong international programs.   | 4.01                  | 0.86        | 4.17                 | 0.82        | 4.43         | 0.51        |
| AU has a diverse faculty of international scholars.  | 3.96                  | 0.82        | 4.33                 | 0.86        | 4.43         | 0.76        |
| AU does not discriminate between Thai and international students.  | 3.85                  | 0.93        | 4.20                 | 1.03        | 4.57         | 0.65        |
| AU is widely recognized by international organizations.  | 3.93                  | 0.84        | 4.04                 | 0.93        | 4.43         | 0.65        |
| The overall learning environment is conducive for the students' learning.  | 3.95                  | 0.82        | 4.12                 | 0.84        | 4.50         | 0.65        |
| <b>Total</b>   | <b>3.94</b>           | <b>0.68</b> | <b>4.17</b>          | <b>0.72</b> | <b>4.47</b>  | <b>0.55</b> |
| <b>Total All</b>   | <b>3.93</b>           | <b>0.64</b> | <b>4.25</b>          | <b>0.65</b> | <b>4.47</b>  | <b>0.57</b> |
| <b>AU Identity Development</b>   |                       |             |                      |             |              |             |
| <b>English Competency</b>  |                       |             |                      |             |              |             |
| AU has clear English language development policy to enhance the listening, speaking, reading and writing skills of students.   | 3.92                  | 0.86        | 4.18                 | 0.94        | 4.57         | 0.51        |
| The promotion of these English language skills is based on AU educational plans and strategies.  | 3.91                  | 0.80        | 4.15                 | 0.84        | 4.57         | 0.51        |
| AU actively encourages students to develop their English listening, speaking, reading and writing skills.  | 3.97                  | 0.86        | 4.19                 | 0.89        | 4.50         | 0.52        |
| <b>Total</b>   | <b>3.93</b>           | <b>0.72</b> | <b>4.17</b>          | <b>0.82</b> | <b>4.55</b>  | <b>0.50</b> |
| <b>Ethics</b>  |                       |             |                      |             |              |             |
| AU has clear policy on the development of both general moral values and professional ethical values, consisting of: integrity, prudence, fortitude, temperance and justice.                    | 3.94                  | 0.80        | 4.09                 | 0.92        | 4.43         | 0.51        |
| The development of these general and moral and professional ethical values of is based on AU educational plans and strategies.   | 3.91                  | 0.78        | 4.09                 | 0.88        | 4.50         | 0.52        |
| AU actively encourages students to develop these moral and professional ethical values.  | 3.96                  | 0.82        | 4.02                 | 0.94        | 4.36         | 0.74        |
| <b>Total</b>   | <b>3.94</b>           | <b>0.69</b> | <b>4.07</b>          | <b>0.86</b> | <b>4.43</b>  | <b>0.56</b> |
| <b>Entrepreneurial Spirit</b>  |                       |             |                      |             |              |             |
| AU has clear policy on the development of entrepreneurial spirit involving the cultivation of a creative and innovative mind, leadership skills, management knowledge, and Labor omnia vincit. | 3.96                  | 0.81        | 4.20                 | 0.76        | 4.29         | 0.61        |
| The development of entrepreneurial spirit is based on AU educational plans and strategies.   | 3.92                  | 0.80        | 4.26                 | 0.69        | 4.36         | 0.74        |
| AU actively encourages students to develop their entrepreneurial spirit.   | 3.97                  | 0.82        | 4.25                 | 0.77        | 4.29         | 0.83        |
| <b>Total</b>   | <b>3.95</b>           | <b>0.71</b> | <b>4.23</b>          | <b>0.69</b> | <b>4.31</b>  | <b>0.63</b> |
| <b>Total All</b>   | <b>3.94</b>           | <b>0.64</b> | <b>4.16</b>          | <b>0.71</b> | <b>4.43</b>  | <b>0.54</b> |
| <b>Integrity, Social Consciousness and Discipline</b>  |                       |             |                      |             |              |             |
| AU encourages students to develop their integrity: honesty, reliability, credibility, and accountability.  | 3.94                  | 0.82        | 4.07                 | 0.90        | 4.21         | 0.80        |
| AU fosters a social consciousness of caring, sharing and sacrifice.  | 3.91                  | 0.81        | 3.97                 | 0.90        | 4.43         | 0.65        |
| AU promotes self-discipline e.g. hygiene, appropriate dress, and self-control.   | 3.99                  | 0.82        | 4.19                 | 0.91        | 4.43         | 0.65        |
| AU promotes social discipline e.g. punctuality, social norms, and respect for the rights of others.  | 4.00                  | 0.80        | 4.16                 | 0.89        | 4.43         | 0.65        |
| <b>Total All</b>   | <b>3.96</b>           | <b>0.69</b> | <b>4.10</b>          | <b>0.78</b> | <b>4.38</b>  | <b>0.65</b> |
| <b>Total Overall</b>   | <b>3.94</b>           | <b>0.60</b> | <b>4.19</b>          | <b>0.65</b> | <b>4.44</b>  | <b>0.56</b> |

# **Theodore Maria School of Arts**



# AU Community Satisfaction

## Theodore Maria School of Arts

| AU Uniqueness   | Students<br>(n=1,485) |             | Lecturers<br>(n=72) |             | Staff (n=2) |             |
|---|-----------------------|-------------|---------------------|-------------|-------------|-------------|
|   | Mean                  | S.D.        | Mean                | S.D.        | Mean        | S.D.        |
| <b>Catholic University</b>  |                       |             |                     |             |             |             |
| 1. AU is an International Catholic University that dedicates itself to the pursuit of Truth and knowledge.  | 3.91                  | 0.79        | 4.13                | 1.10        | 5.00        | 0.00        |
| 2. AU follows the values of a Catholic University and appropriately displays Catholic symbols.  | 3.95                  | 0.79        | 4.36                | 0.88        | 5.00        | 0.00        |
| 3. AU is effectively managed by Catholic Leader.  | 3.94                  | 0.80        | 4.36                | 0.89        | 5.00        | 0.00        |
| 4. AU arranges Catholic rites and functions for the AU community and the public.  | 3.88                  | 0.78        | 4.43                | 0.82        | 4.50        | 0.71        |
| <b>Total</b>  | <b>3.92</b>           | <b>0.68</b> | <b>4.32</b>         | <b>0.80</b> | <b>4.88</b> | <b>0.18</b> |
| <b>International University</b>   |                       |             |                     |             |             |             |
| 5. AU is an international educational institution with strong international programs.   | 4.05                  | 0.83        | 4.17                | 0.86        | 4.50        | 0.71        |
| 6. AU has a diverse faculty of international scholars.  | 3.93                  | 0.81        | 4.28                | 0.74        | 4.50        | 0.71        |
| 7. AU does not discriminate between Thai and international students.  | 3.91                  | 0.90        | 4.31                | 0.88        | 4.50        | 0.71        |
| 8. AU is widely recognized by international organizations.  | 3.96                  | 0.82        | 4.14                | 0.88        | 4.50        | 0.71        |
| 9. The overall learning environment is conducive for the students' learning.  | 3.94                  | 0.77        | 4.10                | 0.82        | 4.50        | 0.71        |
| <b>Total</b>  | <b>3.96</b>           | <b>0.67</b> | <b>4.20</b>         | <b>0.70</b> | <b>4.50</b> | <b>0.71</b> |
| <b>Total All</b>  | <b>3.94</b>           | <b>0.63</b> | <b>4.25</b>         | <b>0.71</b> | <b>4.67</b> | <b>0.47</b> |
| <b>AU Identity Development</b>  |                       |             |                     |             |             |             |
| <b>English Competency</b>   |                       |             |                     |             |             |             |
| 1. AU has clear English language development policy to enhance the listening, speaking, reading and writing skills of students.   | 3.97                  | 0.83        | 4.18                | 0.94        | 5.00        | 0.00        |
| 2. The promotion of these English language skills is based on AU educational plans and strategies.  | 3.94                  | 0.78        | 4.21                | 0.89        | 5.00        | 0.00        |
| 3. AU actively encourages students to develop their English listening, speaking, reading and writing skills.  | 3.99                  | 0.83        | 4.25                | 0.88        | 5.00        | 0.00        |
| <b>Total</b>  | <b>3.97</b>           | <b>0.70</b> | <b>4.21</b>         | <b>0.85</b> | <b>5.00</b> | <b>0.00</b> |
| <b>Ethics</b>   |                       |             |                     |             |             |             |
| 4. AU has clear policy on the development of both general moral values and professional ethical values, consisting of: integrity, prudence, fortitude, temperance and justice.                    | 3.89                  | 0.80        | 4.15                | 0.73        | 5.00        | 0.00        |
| 5. The development of these general and moral and professional ethical values of is based on AU educational plans and strategies.   | 3.92                  | 0.79        | 4.25                | 0.75        | 5.00        | 0.00        |
| 6. AU actively encourages students to develop these moral and professional ethical values.  | 3.91                  | 0.81        | 4.26                | 0.77        | 5.00        | 0.00        |
| <b>Total</b>  | <b>3.91</b>           | <b>0.69</b> | <b>4.22</b>         | <b>0.69</b> | <b>5.00</b> | <b>0.00</b> |
| <b>Entrepreneurial Spirit</b>   |                       |             |                     |             |             |             |
| 7. AU has clear policy on the development of entrepreneurial spirit involving the cultivation of a creative and innovative mind, leadership skills, management knowledge, and Labor omnia vincit. | 3.91                  | 0.79        | 4.22                | 0.83        | 5.00        | 0.00        |
| 8. The development of entrepreneurial spirit is based on AU educational plans and strategies.   | 3.88                  | 0.80        | 4.28                | 0.84        | 4.50        | 0.71        |
| 9. AU actively encourages students to develop their entrepreneurial spirit.   | 3.92                  | 0.81        | 4.26                | 0.92        | 4.50        | 0.71        |
| <b>Total</b>  | <b>3.91</b>           | <b>0.71</b> | <b>4.25</b>         | <b>0.81</b> | <b>4.67</b> | <b>0.47</b> |
| <b>Total All</b>  | <b>3.93</b>           | <b>0.63</b> | <b>4.23</b>         | <b>0.72</b> | <b>4.89</b> | <b>0.16</b> |
| <b>Integrity,Social Consciousness and Discipline</b>  |                       |             |                     |             |             |             |
| 1.AU encourages students to develop their integrity: honesty, reliability, credibility, and accountability.   | 3.91                  | 0.81        | 4.08                | 0.88        | 4.50        | 0.71        |
| 2. AU fosters a social consciousness of caring, sharing and sacrifice.  | 3.88                  | 0.81        | 4.00                | 0.96        | 4.50        | 0.71        |
| 3. AU promotes self-discipline e.g. hygiene, appropriate dress, and self-control.   | 3.92                  | 0.80        | 4.03                | 0.89        | 4.50        | 0.71        |
| 4. AU promotes social discipline e.g. punctuality, social norms, and respect for the rights of others.  | 3.95                  | 0.79        | 4.10                | 0.84        | 4.50        | 0.71        |
| <b>Total All</b>  | <b>3.92</b>           | <b>0.69</b> | <b>4.05</b>         | <b>0.83</b> | <b>4.50</b> | <b>0.71</b> |
| <b>Total Overall</b>  | <b>3.93</b>           | <b>0.59</b> | <b>4.21</b>         | <b>0.69</b> | <b>4.73</b> | <b>0.39</b> |

**Bernadette de Lourdes School  
of Nursing Science**

# AU Community Satisfaction

## Bernadette de Lourdes School of Nursing Science

| AU Uniqueness   | Students<br>(n=122) |             | Lecturers<br>(n=16) |             | Staff (n=2) |             |
|---|---------------------|-------------|---------------------|-------------|-------------|-------------|
|   | Mean                | S.D.        | Mean                | S.D.        | Mean        | S.D.        |
| <b>Catholic University</b>  |                     |             |                     |             |             |             |
| 1. AU is an International Catholic University that dedicates itself to the pursuit of Truth and knowledge.  | 4.07                | 0.78        | 4.56                | 0.51        | 5.00        | 0.00        |
| 2. AU follows the values of a Catholic University and appropriately displays Catholic symbols.  | 4.11                | 0.74        | 4.56                | 0.51        | 5.00        | 0.00        |
| 3. AU is effectively managed by Catholic Leader.  | 4.03                | 0.76        | 4.38                | 0.62        | 5.00        | 0.00        |
| 4. AU arranges Catholic rites and functions for the AU community and the public.  | 3.98                | 0.78        | 4.44                | 0.51        | 5.00        | 0.00        |
| <b>Total</b>  | <b>4.05</b>         | <b>0.67</b> | <b>4.48</b>         | <b>0.49</b> | <b>5.00</b> | <b>0.00</b> |
| <b>International University</b>   |                     |             |                     |             |             |             |
| 5. AU is an international educational institution with strong international programs.   | 3.92                | 0.97        | 4.56                | 0.51        | 5.00        | 0.00        |
| 6. AU has a diverse faculty of international scholars.  | 3.90                | 0.86        | 4.38                | 0.50        | 5.00        | 0.00        |
| 7. AU does not discriminate between Thai and international students.  | 3.69                | 1.06        | 4.44                | 0.63        | 4.50        | 0.71        |
| 8. AU is widely recognized by international organizations.  | 3.92                | 0.89        | 4.56                | 0.51        | 4.50        | 0.71        |
| 9. The overall learning environment is conducive for the students' learning.  | 3.97                | 0.90        | 4.56                | 0.51        | 4.50        | 0.71        |
| <b>Total</b>  | <b>3.88</b>         | <b>0.82</b> | <b>4.50</b>         | <b>0.39</b> | <b>4.70</b> | <b>0.42</b> |
| <b>Total All</b>  | <b>3.96</b>         | <b>0.70</b> | <b>4.49</b>         | <b>0.38</b> | <b>4.83</b> | <b>0.24</b> |
| <b>AU Identity Development</b>  |                     |             |                     |             |             |             |
| <b>English Competency</b>   |                     |             |                     |             |             |             |
| 1. AU has clear English language development policy to enhance the listening, speaking, reading and writing skills of students.   | 3.99                | 0.89        | 4.56                | 0.51        | 5.00        | 0.00        |
| 2. The promotion of these English language skills is based on AU educational plans and strategies.  | 3.91                | 0.86        | 4.63                | 0.50        | 5.00        | 0.00        |
| 3. AU actively encourages students to develop their English listening, speaking, reading and writing skills.  | 3.95                | 0.85        | 4.63                | 0.50        | 4.50        | 0.71        |
| <b>Total</b>  | <b>3.95</b>         | <b>0.81</b> | <b>4.60</b>         | <b>0.47</b> | <b>4.83</b> | <b>0.24</b> |
| <b>Ethics</b>   |                     |             |                     |             |             |             |
| 4. AU has clear policy on the development of both general moral values and professional ethical values, consisting of: integrity, prudence, fortitude, temperance and justice.                    | 4.05                | 0.84        | 4.63                | 0.50        | 4.50        | 0.71        |
| 5. The development of these general and moral and professional ethical values of is based on AU educational plans and strategies.   | 4.06                | 0.79        | 4.63                | 0.50        | 4.50        | 0.71        |
| 6. AU actively encourages students to develop these moral and professional ethical values.  | 4.02                | 0.89        | 4.63                | 0.50        | 5.00        | 0.00        |
| <b>Total</b>  | <b>4.04</b>         | <b>0.77</b> | <b>4.63</b>         | <b>0.47</b> | <b>4.67</b> | <b>0.47</b> |
| <b>Entrepreneurial Spirit</b>   |                     |             |                     |             |             |             |
| 7. AU has clear policy on the development of entrepreneurial spirit involving the cultivation of a creative and innovative mind, leadership skills, management knowledge, and Labor omnia vincit. | 4.12                | 0.80        | 4.56                | 0.51        | 4.50        | 0.71        |
| 8. The development of entrepreneurial spirit is based on AU educational plans and strategies.   | 4.11                | 0.79        | 4.44                | 0.51        | 4.50        | 0.71        |
| 9. AU actively encourages students to develop their entrepreneurial spirit.   | 4.09                | 0.78        | 4.50                | 0.52        | 4.50        | 0.71        |
| <b>Total</b>  | <b>4.11</b>         | <b>0.71</b> | <b>4.50</b>         | <b>0.49</b> | <b>4.50</b> | <b>0.71</b> |
| <b>Total All</b>  | <b>4.03</b>         | <b>0.71</b> | <b>4.58</b>         | <b>0.44</b> | <b>4.67</b> | <b>0.47</b> |
| <b>Integrity,Social Consciousness and Discipline</b>  |                     |             |                     |             |             |             |
| 1.AU encourages students to develop their integrity: honesty, reliability, credibility, and accountability.   | 4.11                | 0.84        | 4.56                | 0.51        | 4.50        | 0.71        |
| 2. AU fosters a social consciousness of caring, sharing and sacrifice.  | 4.03                | 0.84        | 4.50                | 0.52        | 4.50        | 0.71        |
| 3. AU promotes self-discipline e.g. hygiene, appropriate dress, and self-control.   | 4.18                | 0.72        | 4.19                | 0.75        | 4.50        | 0.71        |
| 4. AU promotes social discipline e.g. punctuality, social norms, and respect for the rights of others.  | 4.15                | 0.82        | 4.38                | 0.72        | 4.50        | 0.71        |
| <b>Total All</b>  | <b>4.12</b>         | <b>0.71</b> | <b>4.41</b>         | <b>0.56</b> | <b>4.50</b> | <b>0.71</b> |
| <b>Total Overall</b>  | <b>4.02</b>         | <b>0.67</b> | <b>4.51</b>         | <b>0.39</b> | <b>4.70</b> | <b>0.42</b> |

# **Vincent Mary School of Science and Technology**

# AU Community Satisfaction

## Vincent Mary School of Science and Technology

| AU Uniqueness   | Students (n=125) |             | Lecturers (n=14) |             | Staff (n=2) |             |
|---|------------------|-------------|------------------|-------------|-------------|-------------|
|   | Mean             | S.D.        | Mean             | S.D.        | Mean        | S.D.        |
| <b>Catholic University</b>  |                  |             |                  |             |             |             |
| 1. AU is an International Catholic University that dedicates itself to the pursuit of Truth and knowledge.  | 3.90             | 0.83        | 4.50             | 0.76        | 4.50        | 0.71        |
| 2. AU follows the values of a Catholic University and appropriately displays Catholic symbols.  | 3.82             | 0.86        | 4.71             | 0.61        | 4.50        | 0.71        |
| 3. AU is effectively managed by Catholic Leader.  | 3.88             | 0.91        | 4.21             | 0.70        | 4.50        | 0.71        |
| 4. AU arranges Catholic rites and functions for the AU community and the public.  | 3.92             | 0.78        | 4.43             | 0.76        | 4.50        | 0.71        |
| <b>Total</b>  | <b>3.88</b>      | <b>0.75</b> | <b>4.46</b>      | <b>0.58</b> | <b>4.50</b> | <b>0.71</b> |
| <b>International University</b>   |                  |             |                  |             |             |             |
| 5. AU is an international educational institution with strong international programs.   | 3.87             | 0.90        | 4.64             | 0.50        | 4.50        | 0.71        |
| 6. AU has a diverse faculty of international scholars.  | 3.95             | 0.82        | 4.07             | 0.92        | 4.00        | 0.00        |
| 7. AU does not discriminate between Thai and international students.  | 3.86             | 1.02        | 4.71             | 0.61        | 4.00        | 0.00        |
| 8. AU is widely recognized by international organizations.  | 3.94             | 0.87        | 4.14             | 0.86        | 4.50        | 0.71        |
| 9. The overall learning environment is conducive for the students' learning.  | 3.85             | 0.83        | 4.14             | 0.77        | 4.00        | 0.00        |
| <b>Total</b>  | <b>3.90</b>      | <b>0.74</b> | <b>4.34</b>      | <b>0.53</b> | <b>4.20</b> | <b>0.28</b> |
| <b>Total All</b>  | <b>3.89</b>      | <b>0.71</b> | <b>4.40</b>      | <b>0.51</b> | <b>4.33</b> | <b>0.47</b> |
| <b>AU Identity Development</b>  |                  |             |                  |             |             |             |
| <b>English Competency</b>   |                  |             |                  |             |             |             |
| 1. AU has clear English language development policy to enhance the listening, speaking, reading and writing skills of students.   | 3.81             | 0.90        | 4.50             | 0.65        | 4.50        | 0.71        |
| 2. The promotion of these English language skills is based on AU educational plans and strategies.  | 3.86             | 0.84        | 4.43             | 0.76        | 4.50        | 0.71        |
| 3. AU actively encourages students to develop their English listening, speaking, reading and writing skills.  | 3.94             | 0.89        | 4.29             | 0.83        | 4.50        | 0.71        |
| <b>Total</b>  | <b>3.87</b>      | <b>0.77</b> | <b>4.40</b>      | <b>0.67</b> | <b>4.50</b> | <b>0.71</b> |
| <b>Ethics</b>   |                  |             |                  |             |             |             |
| 4. AU has clear policy on the development of both general moral values and professional ethical values, consisting of: integrity, prudence, fortitude, temperance and justice.                    | 3.96             | 0.77        | 4.14             | 0.86        | 4.50        | 0.71        |
| 5. The development of these general and moral and professional ethical values of is based on AU educational plans and strategies.   | 3.86             | 0.81        | 4.29             | 0.73        | 4.50        | 0.71        |
| 6. AU actively encourages students to develop these moral and professional ethical values.  | 4.01             | 0.82        | 4.21             | 0.80        | 4.50        | 0.71        |
| <b>Total</b>  | <b>3.94</b>      | <b>0.70</b> | <b>4.21</b>      | <b>0.75</b> | <b>4.50</b> | <b>0.71</b> |
| <b>Entrepreneurial Spirit</b>   |                  |             |                  |             |             |             |
| 7. AU has clear policy on the development of entrepreneurial spirit involving the cultivation of a creative and innovative mind, leadership skills, management knowledge, and Labor omnia vincit. | 3.94             | 0.91        | 4.36             | 0.84        | 4.50        | 0.71        |
| 8. The development of entrepreneurial spirit is based on AU educational plans and strategies.   | 3.90             | 0.78        | 4.36             | 0.84        | 4.50        | 0.71        |
| 9. AU actively encourages students to develop their entrepreneurial spirit.   | 3.92             | 0.89        | 4.21             | 0.80        | 4.50        | 0.71        |
| <b>Total</b>  | <b>3.92</b>      | <b>0.77</b> | <b>4.31</b>      | <b>0.72</b> | <b>4.50</b> | <b>0.71</b> |
| <b>Total All</b>  | <b>3.91</b>      | <b>0.68</b> | <b>4.31</b>      | <b>0.66</b> | <b>4.50</b> | <b>0.71</b> |
| <b>Integrity,Social Consciousness and Discipline</b>  |                  |             |                  |             |             |             |
| 1.AU encourages students to develop their integrity: honesty, reliability, credibility, and accountability.   | 3.90             | 0.77        | 4.43             | 0.51        | 4.50        | 0.71        |
| 2. AU fosters a social consciousness of caring, sharing and sacrifice.  | 3.77             | 0.90        | 4.00             | 0.78        | 4.50        | 0.71        |
| 3. AU promotes self-discipline e.g. hygiene, appropriate dress, and self-control.   | 3.93             | 0.76        | 4.21             | 0.97        | 4.50        | 0.71        |
| 4. AU promotes social discipline e.g. punctuality, social norms, and respect for the rights of others.  | 3.98             | 0.86        | 4.29             | 0.91        | 4.50        | 0.71        |
| <b>Total All</b>  | <b>3.89</b>      | <b>0.71</b> | <b>4.23</b>      | <b>0.71</b> | <b>4.50</b> | <b>0.71</b> |
| <b>Total Overall</b>  | <b>3.90</b>      | <b>0.66</b> | <b>4.33</b>      | <b>0.58</b> | <b>4.43</b> | <b>0.61</b> |

# **Vincent Mary School of Engineering**

## AU Community Satisfaction

### Vincent Mary School of Engineering

| AU Uniqueness   | Students (n=136) |             | Lecturers (n=15) |             | Staff (n=7) |             |
|---|------------------|-------------|------------------|-------------|-------------|-------------|
|   | Mean             | S.D.        | Mean             | S.D.        | Mean        | S.D.        |
| <b>Catholic University</b>  |                  |             |                  |             |             |             |
| 1. AU is an International Catholic University that dedicates itself to the pursuit of Truth and knowledge.  | 3.86             | 0.79        | 4.53             | 0.64        | 4.71        | 0.49        |
| 2. AU follows the values of a Catholic University and appropriately displays Catholic symbols.  | 3.90             | 0.85        | 4.67             | 0.49        | 4.71        | 0.49        |
| 3. AU is effectively managed by Catholic Leader.  | 3.88             | 0.82        | 4.47             | 0.83        | 4.86        | 0.38        |
| 4. AU arranges Catholic rites and functions for the AU community and the public.  | 3.82             | 0.78        | 4.60             | 0.51        | 4.43        | 0.53        |
| <b>Total</b>  | <b>3.86</b>      | <b>0.68</b> | <b>4.57</b>      | <b>0.55</b> | <b>4.68</b> | <b>0.35</b> |
| <b>International University</b>   |                  |             |                  |             |             |             |
| 5. AU is an international educational institution with strong international programs.   | 3.91             | 0.94        | 4.20             | 0.77        | 4.86        | 0.38        |
| 6. AU has a diverse faculty of international scholars.  | 3.79             | 0.89        | 4.13             | 0.83        | 4.86        | 0.38        |
| 7. AU does not discriminate between Thai and international students.  | 3.54             | 1.13        | 4.27             | 0.88        | 4.57        | 0.53        |
| 8. AU is widely recognized by international organizations.  | 3.74             | 0.91        | 4.20             | 0.86        | 4.71        | 0.49        |
| 9. The overall learning environment is conducive for the students' learning.  | 3.74             | 0.79        | 4.47             | 0.74        | 4.57        | 0.53        |
| <b>Total</b>  | <b>3.75</b>      | <b>0.75</b> | <b>4.25</b>      | <b>0.70</b> | <b>4.71</b> | <b>0.36</b> |
| <b>Total All</b>  | <b>3.80</b>      | <b>0.66</b> | <b>4.39</b>      | <b>0.61</b> | <b>4.70</b> | <b>0.25</b> |
| <b>AU Identity Development</b>  |                  |             |                  |             |             |             |
| <b>English Competency</b>   |                  |             |                  |             |             |             |
| 1. AU has clear English language development policy to enhance the listening, speaking, reading and writing skills of students.   | 3.73             | 0.95        | 4.53             | 0.64        | 4.71        | 0.49        |
| 2. The promotion of these English language skills is based on AU educational plans and strategies.  | 3.76             | 0.87        | 4.40             | 0.74        | 4.71        | 0.49        |
| 3. AU actively encourages students to develop their English listening, speaking, reading and writing skills.  | 3.92             | 0.92        | 4.47             | 0.64        | 4.86        | 0.38        |
| <b>Total</b>  | <b>3.80</b>      | <b>0.81</b> | <b>4.47</b>      | <b>0.64</b> | <b>4.76</b> | <b>0.32</b> |
| <b>Ethics</b>   |                  |             |                  |             |             |             |
| 4. AU has clear policy on the development of both general moral values and professional ethical values, consisting of: integrity, prudence, fortitude, temperance and justice.                    | 3.82             | 0.86        | 4.33             | 0.62        | 4.86        | 0.38        |
| 5. The development of these general and moral and professional ethical values of is based on AU educational plans and strategies.   | 3.82             | 0.85        | 4.20             | 0.68        | 4.57        | 0.53        |
| 6. AU actively encourages students to develop these moral and professional ethical values.  | 3.81             | 0.87        | 4.27             | 0.59        | 4.86        | 0.38        |
| <b>Total</b>  | <b>3.82</b>      | <b>0.76</b> | <b>4.27</b>      | <b>0.55</b> | <b>4.76</b> | <b>0.25</b> |
| <b>Entrepreneurial Spirit</b>   |                  |             |                  |             |             |             |
| 7. AU has clear policy on the development of entrepreneurial spirit involving the cultivation of a creative and innovative mind, leadership skills, management knowledge, and Labor omnia vincit. | 3.89             | 0.85        | 4.13             | 0.83        | 4.71        | 0.49        |
| 8. The development of entrepreneurial spirit is based on AU educational plans and strategies.   | 3.91             | 0.86        | 4.07             | 0.80        | 4.57        | 0.53        |
| 9. AU actively encourages students to develop their entrepreneurial spirit.   | 3.88             | 0.83        | 4.47             | 0.74        | 4.86        | 0.38        |
| <b>Total</b>  | <b>3.89</b>      | <b>0.74</b> | <b>4.22</b>      | <b>0.70</b> | <b>4.71</b> | <b>0.40</b> |
| <b>Total All</b>  | <b>3.84</b>      | <b>0.71</b> | <b>4.32</b>      | <b>0.57</b> | <b>4.75</b> | <b>0.24</b> |
| <b>Integrity, Social Consciousness and Discipline</b>   |                  |             |                  |             |             |             |
| 1. AU encourages students to develop their integrity: honesty, reliability, credibility, and accountability.  | 3.76             | 0.84        | 4.40             | 0.63        | 4.71        | 0.49        |
| 2. AU fosters a social consciousness of caring, sharing and sacrifice.  | 3.76             | 0.85        | 4.47             | 0.64        | 4.71        | 0.49        |
| 3. AU promotes self-discipline e.g. hygiene, appropriate dress, and self-control.   | 3.96             | 0.83        | 4.27             | 0.80        | 4.86        | 0.38        |
| 4. AU promotes social discipline e.g. punctuality, social norms, and respect for the rights of others.  | 3.96             | 0.83        | 4.20             | 0.77        | 4.71        | 0.49        |
| <b>Total All</b>  | <b>3.86</b>      | <b>0.70</b> | <b>4.33</b>      | <b>0.63</b> | <b>4.75</b> | <b>0.38</b> |
| <b>Total Overall</b>  | <b>3.83</b>      | <b>0.64</b> | <b>4.35</b>      | <b>0.56</b> | <b>4.73</b> | <b>0.23</b> |

# **School of Law**



**AU Community Satisfaction**  
**School of Law**

| AU Uniqueness   | Students<br>(n=227) |             | Lecturers<br>(n=12) |             | Staff (n=0) |      |
|---|---------------------|-------------|---------------------|-------------|-------------|------|
|   | Mean                | S.D.        | Mean                | S.D.        | Mean        | S.D. |
| <b>Catholic University</b>  |                     |             |                     |             |             |      |
| 1. AU is an International Catholic University that dedicates itself to the pursuit of Truth and knowledge.  | 3.82                | 0.77        | 4.33                | 0.65        | -           | -    |
| 2. AU follows the values of a Catholic University and appropriately displays Catholic symbols.  | 3.83                | 0.79        | 4.58                | 0.51        | -           | -    |
| 3. AU is effectively managed by Catholic Leader.  | 3.83                | 0.78        | 4.50                | 0.52        | -           | -    |
| 4. AU arranges Catholic rites and functions for the AU community and the public.  | 3.76                | 0.76        | 4.42                | 0.51        | -           | -    |
| <b>Total</b>  | <b>3.81</b>         | <b>0.63</b> | <b>4.46</b>         | <b>0.41</b> | -           | -    |
| <b>International University</b>   |                     |             |                     |             |             |      |
| 5. AU is an international educational institution with strong international programs.   | 3.98                | 0.88        | 4.33                | 0.65        | -           | -    |
| 6. AU has a diverse faculty of international scholars.  | 3.85                | 0.81        | 4.33                | 0.49        | -           | -    |
| 7. AU does not discriminate between Thai and international students.  | 3.91                | 0.85        | 4.42                | 0.51        | -           | -    |
| 8. AU is widely recognized by international organizations.  | 3.88                | 0.77        | 3.92                | 0.67        | -           | -    |
| 9. The overall learning environment is conducive for the students' learning.  | 3.85                | 0.75        | 4.00                | 0.74        | -           | -    |
| <b>Total</b>  | <b>3.90</b>         | <b>0.62</b> | <b>4.20</b>         | <b>0.45</b> | -           | -    |
| <b>Total All</b>  | <b>3.86</b>         | <b>0.59</b> | <b>4.31</b>         | <b>0.38</b> | -           | -    |
| <b>AU Identity Development</b>  |                     |             |                     |             |             |      |
| <b>English Competency</b>   |                     |             |                     |             |             |      |
| 1. AU has clear English language development policy to enhance the listening, speaking, reading and writing skills of students.   | 3.96                | 0.85        | 4.33                | 0.65        | -           | -    |
| 2. The promotion of these English language skills is based on AU educational plans and strategies.  | 3.90                | 0.79        | 4.50                | 0.52        | -           | -    |
| 3. AU actively encourages students to develop their English listening, speaking, reading and writing skills.  | 3.98                | 0.83        | 4.33                | 0.49        | -           | -    |
| <b>Total</b>  | <b>3.95</b>         | <b>0.71</b> | <b>4.39</b>         | <b>0.47</b> | -           | -    |
| <b>Ethics</b>   |                     |             |                     |             |             |      |
| 4. AU has clear policy on the development of both general moral values and professional ethical values, consisting of: integrity, prudence, fortitude, temperance and justice.                    | 3.85                | 0.85        | 4.42                | 0.67        | -           | -    |
| 5. The development of these general and moral and professional ethical values of is based on AU educational plans and strategies.   | 3.82                | 0.79        | 4.33                | 0.49        | -           | -    |
| 6. AU actively encourages students to develop these moral and professional ethical values.  | 3.86                | 0.81        | 4.42                | 0.67        | -           | -    |
| <b>Total</b>  | <b>3.84</b>         | <b>0.71</b> | <b>4.39</b>         | <b>0.51</b> | -           | -    |
| <b>Entrepreneurial Spirit</b>   |                     |             |                     |             |             |      |
| 7. AU has clear policy on the development of entrepreneurial spirit involving the cultivation of a creative and innovative mind, leadership skills, management knowledge, and Labor omnia vincit. | 3.83                | 0.79        | 4.50                | 0.52        | -           | -    |
| 8. The development of entrepreneurial spirit is based on AU educational plans and strategies.   | 3.81                | 0.85        | 4.33                | 0.49        | -           | -    |
| 9. AU actively encourages students to develop their entrepreneurial spirit.   | 3.82                | 0.85        | 4.25                | 0.62        | -           | -    |
| <b>Total</b>  | <b>3.82</b>         | <b>0.74</b> | <b>4.36</b>         | <b>0.50</b> | -           | -    |
| <b>Total All</b>  | <b>3.87</b>         | <b>0.65</b> | <b>4.38</b>         | <b>0.42</b> | -           | -    |
| <b>Integrity,Social Consciousness and Discipline</b>  |                     |             |                     |             |             |      |
| 1.AU encourages students to develop their integrity: honesty, reliability, credibility, and accountability.   | 3.78                | 0.84        | 4.00                | 0.85        | -           | -    |
| 2. AU fosters a social consciousness of caring, sharing and sacrifice.  | 3.79                | 0.84        | 4.00                | 0.74        | -           | -    |
| 3. AU promotes self-discipline e.g. hygiene, appropriate dress, and self-control.   | 3.89                | 0.78        | 4.08                | 0.90        | -           | -    |
| 4. AU promotes social discipline e.g. punctuality, social norms, and respect for the rights of others.  | 3.89                | 0.87        | 3.92                | 0.90        | -           | -    |
| <b>Total All</b>  | <b>3.84</b>         | <b>0.70</b> | <b>4.00</b>         | <b>0.75</b> | -           | -    |
| <b>Total Overall</b>  | <b>3.86</b>         | <b>0.58</b> | <b>4.28</b>         | <b>0.41</b> | -           | -    |

# **School of Biotechnology**

## AU Community Satisfaction

### School of Biotechnology

| AU Uniqueness   | Students (n=58) |             | Lecturers (n=17) |             | Staff (n=4) |             |
|---|-----------------|-------------|------------------|-------------|-------------|-------------|
|   | Mean            | S.D.        | Mean             | S.D.        | Mean        | S.D.        |
| <b>Catholic University</b>  |                 |             |                  |             |             |             |
| 1. AU is an International Catholic University that dedicates itself to the pursuit of Truth and knowledge.  | 3.78            | 0.77        | 4.12             | 0.60        | 4.25        | 0.50        |
| 2. AU follows the values of a Catholic University and appropriately displays Catholic symbols.  | 3.81            | 0.74        | 4.06             | 0.66        | 4.25        | 0.50        |
| 3. AU is effectively managed by Catholic Leader.  | 3.74            | 0.78        | 4.12             | 0.86        | 4.50        | 0.58        |
| 4. AU arranges Catholic rites and functions for the AU community and the public.  | 3.95            | 0.76        | 3.94             | 0.66        | 4.50        | 0.58        |
| <b>Total</b>  | <b>3.82</b>     | <b>0.64</b> | <b>4.06</b>      | <b>0.62</b> | <b>4.38</b> | <b>0.43</b> |
| <b>International University</b>   |                 |             |                  |             |             |             |
| 5. AU is an international educational institution with strong international programs.   | 3.95            | 0.80        | 4.29             | 0.69        | 4.50        | 0.58        |
| 6. AU has a diverse faculty of international scholars.  | 3.84            | 0.74        | 4.06             | 0.66        | 4.25        | 0.50        |
| 7. AU does not discriminate between Thai and international students.  | 3.67            | 0.76        | 4.18             | 0.53        | 4.50        | 0.58        |
| 8. AU is widely recognized by international organizations.  | 3.86            | 0.71        | 3.88             | 0.86        | 4.50        | 0.58        |
| 9. The overall learning environment is conducive for the students' learning.  | 3.93            | 0.77        | 4.00             | 0.61        | 4.50        | 0.58        |
| <b>Total</b>  | <b>3.85</b>     | <b>0.56</b> | <b>4.08</b>      | <b>0.44</b> | <b>4.45</b> | <b>0.53</b> |
| <b>Total All</b>  | <b>3.84</b>     | <b>0.51</b> | <b>4.07</b>      | <b>0.49</b> | <b>4.42</b> | <b>0.48</b> |
| <b>AU Identity Development</b>  |                 |             |                  |             |             |             |
| <b>English Competency</b>   |                 |             |                  |             |             |             |
| 1. AU has clear English language development policy to enhance the listening, speaking, reading and writing skills of students.   | 3.72            | 0.93        | 4.41             | 0.62        | 4.25        | 0.50        |
| 2. The promotion of these English language skills is based on AU educational plans and strategies.  | 3.76            | 0.76        | 4.00             | 0.71        | 4.50        | 0.58        |
| 3. AU actively encourages students to develop their English listening, speaking, reading and writing skills.  | 3.83            | 0.88        | 4.24             | 0.56        | 4.25        | 0.50        |
| <b>Total</b>  | <b>3.77</b>     | <b>0.75</b> | <b>4.22</b>      | <b>0.55</b> | <b>4.33</b> | <b>0.38</b> |
| <b>Ethics</b>   |                 |             |                  |             |             |             |
| 4. AU has clear policy on the development of both general moral values and professional ethical values, consisting of: integrity, prudence, fortitude, temperance and justice.                    | 3.83            | 0.70        | 4.06             | 0.43        | 4.50        | 0.58        |
| 5. The development of these general and moral and professional ethical values of is based on AU educational plans and strategies.   | 3.90            | 0.69        | 4.18             | 0.64        | 4.25        | 0.50        |
| 6. AU actively encourages students to develop these moral and professional ethical values.  | 3.95            | 0.74        | 3.94             | 1.03        | 4.50        | 0.58        |
| <b>Total</b>  | <b>3.89</b>     | <b>0.53</b> | <b>4.06</b>      | <b>0.57</b> | <b>4.42</b> | <b>0.50</b> |
| <b>Entrepreneurial Spirit</b>   |                 |             |                  |             |             |             |
| 7. AU has clear policy on the development of entrepreneurial spirit involving the cultivation of a creative and innovative mind, leadership skills, management knowledge, and Labor omnia vincit. | 3.69            | 0.63        | 4.12             | 0.70        | 4.25        | 0.50        |
| 8. The development of entrepreneurial spirit is based on AU educational plans and strategies.   | 3.79            | 0.69        | 4.12             | 0.49        | 4.50        | 0.58        |
| 9. AU actively encourages students to develop their entrepreneurial spirit.   | 3.88            | 0.70        | 4.06             | 0.56        | 4.50        | 0.58        |
| <b>Total</b>  | <b>3.79</b>     | <b>0.54</b> | <b>4.10</b>      | <b>0.54</b> | <b>4.42</b> | <b>0.50</b> |
| <b>Total All</b>  | <b>3.82</b>     | <b>0.49</b> | <b>4.12</b>      | <b>0.45</b> | <b>4.39</b> | <b>0.46</b> |
| <b>Integrity,Social Consciousness and Discipline</b>  |                 |             |                  |             |             |             |
| 1. AU encourages students to develop their integrity: honesty, reliability, credibility, and accountability.  | 3.84            | 0.67        | 3.94             | 0.75        | 4.50        | 0.58        |
| 2. AU fosters a social consciousness of caring, sharing and sacrifice.  | 3.72            | 0.70        | 3.76             | 0.75        | 4.25        | 0.50        |
| 3. AU promotes self-discipline e.g. hygiene, appropriate dress, and self-control.   | 3.90            | 0.74        | 3.94             | 0.90        | 4.50        | 0.58        |
| 4. AU promotes social discipline e.g. punctuality, social norms, and respect for the rights of others.  | 3.98            | 0.78        | 3.76             | 0.83        | 4.50        | 0.58        |
| <b>Total All</b>  | <b>3.86</b>     | <b>0.57</b> | <b>3.85</b>      | <b>0.72</b> | <b>4.44</b> | <b>0.52</b> |
| <b>Total Overall</b>  | <b>3.83</b>     | <b>0.46</b> | <b>4.05</b>      | <b>0.44</b> | <b>4.41</b> | <b>0.47</b> |

**Albert Laurence School of  
Communication Arts**

AU Community Satisfaction

Albert Laurence School of Communication Arts

| AU Uniqueness   | Students<br>(n=740) |             | Lecturers<br>(n=31) |             | Staff (n=12) |             |
|---|---------------------|-------------|---------------------|-------------|--------------|-------------|
|   | Mean                | S.D.        | Mean                | S.D.        | Mean         | S.D.        |
| <b>Catholic University</b>  |                     |             |                     |             |              |             |
| 1. AU is an International Catholic University that dedicates itself to the pursuit of Truth and knowledge.  | 3.81                | 0.75        | 4.23                | 0.72        | 4.17         | 0.58        |
| 2. AU follows the values of a Catholic University and appropriately displays Catholic symbols.  | 3.81                | 0.78        | 4.32                | 0.70        | 4.42         | 0.51        |
| 3. AU is effectively managed by Catholic Leader.  | 3.80                | 0.83        | 4.29                | 0.78        | 4.25         | 0.45        |
| 4. AU arranges Catholic rites and functions for the AU community and the public.  | 3.78                | 0.78        | 4.26                | 0.73        | 3.92         | 0.51        |
| <b>Total</b>  | <b>3.80</b>         | <b>0.65</b> | <b>4.27</b>         | <b>0.60</b> | <b>4.19</b>  | <b>0.40</b> |
| <b>International University</b>   |                     |             |                     |             |              |             |
| 5. AU is an international educational institution with strong international programs.   | 3.89                | 0.84        | 4.23                | 0.62        | 4.17         | 0.58        |
| 6. AU has a diverse faculty of international scholars.  | 3.80                | 0.85        | 4.23                | 0.72        | 4.17         | 0.58        |
| 7. AU does not discriminate between Thai and international students.  | 3.78                | 0.87        | 4.23                | 0.72        | 4.25         | 0.62        |
| 8. AU is widely recognized by international organizations.  | 3.87                | 0.79        | 3.94                | 0.63        | 4.33         | 0.49        |
| 9. The overall learning environment is conducive for the students' learning.  | 3.84                | 0.79        | 3.90                | 0.91        | 4.25         | 0.45        |
| <b>Total</b>  | <b>3.84</b>         | <b>0.64</b> | <b>4.10</b>         | <b>0.54</b> | <b>4.23</b>  | <b>0.48</b> |
| <b>Total All</b>  | <b>3.82</b>         | <b>0.60</b> | <b>4.18</b>         | <b>0.53</b> | <b>4.21</b>  | <b>0.44</b> |
| <b>AU Identity Development</b>  |                     |             |                     |             |              |             |
| <b>English Competency</b>   |                     |             |                     |             |              |             |
| 1. AU has clear English language development policy to enhance the listening, speaking, reading and writing skills of students.   | 3.79                | 0.85        | 4.26                | 0.58        | 4.25         | 0.62        |
| 2. The promotion of these English language skills is based on AU educational plans and strategies.  | 3.77                | 0.75        | 4.35                | 0.55        | 4.42         | 0.51        |
| 3. AU actively encourages students to develop their English listening, speaking, reading and writing skills.  | 3.79                | 0.83        | 4.32                | 0.65        | 4.42         | 0.51        |
| <b>Total</b>  | <b>3.78</b>         | <b>0.69</b> | <b>4.31</b>         | <b>0.50</b> | <b>4.36</b>  | <b>0.52</b> |
| <b>Ethics</b>   |                     |             |                     |             |              |             |
| 4. AU has clear policy on the development of both general moral values and professional ethical values, consisting of: integrity, prudence, fortitude, temperance and justice.                    | 3.78                | 0.78        | 4.16                | 0.58        | 4.08         | 0.67        |
| 5. The development of these general and moral and professional ethical values of is based on AU educational plans and strategies.   | 3.77                | 0.78        | 4.19                | 0.60        | 4.25         | 0.45        |
| 6. AU actively encourages students to develop these moral and professional ethical values.  | 3.79                | 0.82        | 4.10                | 0.70        | 4.25         | 0.45        |
| <b>Total</b>  | <b>3.78</b>         | <b>0.67</b> | <b>4.15</b>         | <b>0.55</b> | <b>4.19</b>  | <b>0.46</b> |
| <b>Entrepreneurial Spirit</b>   |                     |             |                     |             |              |             |
| 7. AU has clear policy on the development of entrepreneurial spirit involving the cultivation of a creative and innovative mind, leadership skills, management knowledge, and Labor omnia vincit. | 3.83                | 0.77        | 4.23                | 0.67        | 4.08         | 0.51        |
| 8. The development of entrepreneurial spirit is based on AU educational plans and strategies.   | 3.81                | 0.75        | 4.23                | 0.62        | 4.33         | 0.49        |
| 9. AU actively encourages students to develop their entrepreneurial spirit.   | 3.80                | 0.78        | 4.16                | 0.73        | 4.25         | 0.62        |
| <b>Total</b>  | <b>3.81</b>         | <b>0.65</b> | <b>4.20</b>         | <b>0.59</b> | <b>4.22</b>  | <b>0.50</b> |
| <b>Total All</b>  | <b>3.79</b>         | <b>0.60</b> | <b>4.22</b>         | <b>0.49</b> | <b>4.26</b>  | <b>0.47</b> |
| <b>Integrity,Social Consciousness and Discipline</b>  |                     |             |                     |             |              |             |
| 1.AU encourages students to develop their integrity: honesty, reliability, credibility, and accountability.   | 3.77                | 0.80        | 3.87                | 0.76        | 4.33         | 0.65        |
| 2. AU fosters a social consciousness of caring, sharing and sacrifice.  | 3.76                | 0.78        | 3.71                | 0.78        | 4.17         | 0.39        |
| 3. AU promotes self-discipline e.g. hygiene, appropriate dress, and self-control.   | 3.84                | 0.80        | 4.10                | 0.75        | 4.17         | 0.58        |
| 4. AU promotes social discipline e.g. punctuality, social norms, and respect for the rights of others.  | 3.84                | 0.79        | 3.81                | 0.65        | 4.17         | 0.58        |
| <b>Total All</b>  | <b>3.80</b>         | <b>0.66</b> | <b>3.87</b>         | <b>0.67</b> | <b>4.21</b>  | <b>0.47</b> |
| <b>Total Overall</b>  | <b>3.80</b>         | <b>0.57</b> | <b>4.14</b>         | <b>0.49</b> | <b>4.23</b>  | <b>0.43</b> |

# **School of Music**

# AU Community Satisfaction

## School of Music

| AU Uniqueness   | Students<br>(n=21) |             | Lecturers<br>(n=10) |             | Staff (n=1) |             |
|---|--------------------|-------------|---------------------|-------------|-------------|-------------|
|   | Mean               | S.D.        | Mean                | S.D.        | Mean        | S.D.        |
| <b>Catholic University</b>  |                    |             |                     |             |             |             |
| 1. AU is an International Catholic University that dedicates itself to the pursuit of Truth and knowledge.  | 4.38               | 0.67        | 4.10                | 0.88        | 5.00        | 0.00        |
| 2. AU follows the values of a Catholic University and appropriately displays Catholic symbols.  | 4.38               | 0.80        | 4.20                | 0.79        | 5.00        | 0.00        |
| 3. AU is effectively managed by Catholic Leader.  | 4.48               | 0.60        | 4.40                | 0.70        | 5.00        | 0.00        |
| 4. AU arranges Catholic rites and functions for the AU community and the public.  | 4.05               | 1.02        | 4.50                | 0.71        | 5.00        | 0.00        |
| <b>Total</b>  | <b>4.32</b>        | <b>0.63</b> | <b>4.30</b>         | <b>0.71</b> | <b>5.00</b> | <b>0.00</b> |
| <b>International University</b>   |                    |             |                     |             |             |             |
| 5. AU is an international educational institution with strong international programs.   | 4.33               | 0.58        | 4.30                | 0.67        | 5.00        | 0.00        |
| 6. AU has a diverse faculty of international scholars.  | 4.33               | 0.66        | 3.80                | 0.79        | 5.00        | 0.00        |
| 7. AU does not discriminate between Thai and international students.  | 4.33               | 0.86        | 4.10                | 1.29        | 5.00        | 0.00        |
| 8. AU is widely recognized by international organizations.  | 4.19               | 0.68        | 4.00                | 0.82        | 4.00        | 0.00        |
| 9. The overall learning environment is conducive for the students' learning.  | 3.95               | 0.74        | 3.90                | 0.74        | 5.00        | 0.00        |
| <b>Total</b>  | <b>4.23</b>        | <b>0.50</b> | <b>4.02</b>         | <b>0.75</b> | <b>4.80</b> | <b>0.00</b> |
| <b>Total All</b>  | <b>4.27</b>        | <b>0.49</b> | <b>4.14</b>         | <b>0.68</b> | <b>4.89</b> | <b>0.00</b> |
| <b>AU Identity Development</b>  |                    |             |                     |             |             |             |
| <b>English Competency</b>   |                    |             |                     |             |             |             |
| 1. AU has clear English language development policy to enhance the listening, speaking, reading and writing skills of students.   | 4.10               | 0.89        | 4.40                | 0.70        | 5.00        | 0.00        |
| 2. The promotion of these English language skills is based on AU educational plans and strategies.  | 4.19               | 0.75        | 4.40                | 0.70        | 4.00        | 0.00        |
| 3. AU actively encourages students to develop their English listening, speaking, reading and writing skills.  | 3.95               | 0.86        | 4.30                | 0.82        | 5.00        | 0.00        |
| <b>Total</b>  | <b>4.08</b>        | <b>0.69</b> | <b>4.37</b>         | <b>0.73</b> | <b>4.67</b> | <b>0.00</b> |
| <b>Ethics</b>   |                    |             |                     |             |             |             |
| 4. AU has clear policy on the development of both general moral values and professional ethical values, consisting of: integrity, prudence, fortitude, temperance and justice.                    | 4.19               | 0.75        | 4.10                | 0.74        | 4.00        | 0.00        |
| 5. The development of these general and moral and professional ethical values of is based on AU educational plans and strategies.   | 4.14               | 0.65        | 4.20                | 0.63        | 4.00        | 0.00        |
| 6. AU actively encourages students to develop these moral and professional ethical values.  | 4.29               | 0.85        | 4.10                | 0.74        | 5.00        | 0.00        |
| <b>Total</b>  | <b>4.21</b>        | <b>0.58</b> | <b>4.13</b>         | <b>0.67</b> | <b>4.33</b> | <b>0.00</b> |
| <b>Entrepreneurial Spirit</b>   |                    |             |                     |             |             |             |
| 7. AU has clear policy on the development of entrepreneurial spirit involving the cultivation of a creative and innovative mind, leadership skills, management knowledge, and Labor omnia vincit. | 4.19               | 0.81        | 4.20                | 0.79        | 5.00        | 0.00        |
| 8. The development of entrepreneurial spirit is based on AU educational plans and strategies.   | 4.29               | 0.72        | 4.00                | 0.82        | 5.00        | 0.00        |
| 9. AU actively encourages students to develop their entrepreneurial spirit.   | 3.86               | 0.65        | 4.20                | 0.79        | 5.00        | 0.00        |
| <b>Total</b>  | <b>4.11</b>        | <b>0.64</b> | <b>4.13</b>         | <b>0.67</b> | <b>5.00</b> | <b>0.00</b> |
| <b>Total All</b>  | <b>4.13</b>        | <b>0.53</b> | <b>4.21</b>         | <b>0.61</b> | <b>4.67</b> | <b>0.00</b> |
| <b>Integrity,Social Consciousness and Discipline</b>  |                    |             |                     |             |             |             |
| 1. AU encourages students to develop their integrity: honesty, reliability, credibility, and accountability.  | 4.05               | 0.50        | 4.20                | 0.92        | 5.00        | 0.00        |
| 2. AU fosters a social consciousness of caring, sharing and sacrifice.  | 3.95               | 0.59        | 3.90                | 0.74        | 5.00        | 0.00        |
| 3. AU promotes self-discipline e.g. hygiene, appropriate dress, and self-control.   | 4.24               | 0.70        | 4.20                | 0.42        | 5.00        | 0.00        |
| 4. AU promotes social discipline e.g. punctuality, social norms, and respect for the rights of others.  | 4.14               | 0.73        | 4.10                | 0.74        | 5.00        | 0.00        |
| <b>Total All</b>  | <b>4.10</b>        | <b>0.44</b> | <b>4.10</b>         | <b>0.60</b> | <b>5.00</b> | <b>0.00</b> |
| <b>Total Overall</b>  | <b>4.18</b>        | <b>0.43</b> | <b>4.16</b>         | <b>0.61</b> | <b>4.82</b> | <b>0.00</b> |

**Montfort del Rosario School of  
Architecture and Design**



# AU Community Satisfaction

## Montfort del Rosario School of Architecture and Design

| AU Uniqueness   | Students<br>(n=284) |             | Lecturers<br>(n=27) |             | Staff (n=6) |             |
|---|---------------------|-------------|---------------------|-------------|-------------|-------------|
|   | Mean                | S.D.        | Mean                | S.D.        | Mean        | S.D.        |
| <b>Catholic University</b>  |                     |             |                     |             |             |             |
| 1. AU is an International Catholic University that dedicates itself to the pursuit of Truth and knowledge.  | 3.78                | 0.74        | 3.85                | 1.06        | 4.50        | 0.55        |
| 2. AU follows the values of a Catholic University and appropriately displays Catholic symbols.  | 3.78                | 0.76        | 3.96                | 1.09        | 4.50        | 0.55        |
| 3. AU is effectively managed by Catholic Leader.  | 3.79                | 0.76        | 3.96                | 0.98        | 4.67        | 0.52        |
| 4. AU arranges Catholic rites and functions for the AU community and the public.  | 3.72                | 0.73        | 4.15                | 0.82        | 4.67        | 0.52        |
| <b>Total</b>  | <b>3.77</b>         | <b>0.60</b> | <b>3.98</b>         | <b>0.88</b> | <b>4.58</b> | <b>0.41</b> |
| <b>International University</b>   |                     |             |                     |             |             |             |
| 5. AU is an international educational institution with strong international programs.   | 3.82                | 0.82        | 4.00                | 0.92        | 4.50        | 0.55        |
| 6. AU has a diverse faculty of international scholars.  | 3.73                | 0.83        | 3.89                | 0.97        | 4.50        | 0.55        |
| 7. AU does not discriminate between Thai and international students.  | 3.66                | 0.92        | 4.41                | 0.80        | 4.67        | 0.52        |
| 8. AU is widely recognized by international organizations.  | 3.69                | 0.79        | 4.11                | 0.70        | 4.67        | 0.52        |
| 9. The overall learning environment is conducive for the students' learning.  | 3.73                | 0.78        | 3.78                | 0.85        | 4.50        | 0.55        |
| <b>Total</b>  | <b>3.73</b>         | <b>0.64</b> | <b>4.04</b>         | <b>0.69</b> | <b>4.57</b> | <b>0.43</b> |
| <b>Total All</b>  | <b>3.74</b>         | <b>0.57</b> | <b>4.01</b>         | <b>0.76</b> | <b>4.57</b> | <b>0.38</b> |
| <b>AU Identity Development</b>  |                     |             |                     |             |             |             |
| <b>English Competency</b>   |                     |             |                     |             |             |             |
| 1. AU has clear English language development policy to enhance the listening, speaking, reading and writing skills of students.   | 3.68                | 0.82        | 3.89                | 1.25        | 4.67        | 0.52        |
| 2. The promotion of these English language skills is based on AU educational plans and strategies.  | 3.70                | 0.73        | 3.89                | 1.12        | 4.67        | 0.52        |
| 3. AU actively encourages students to develop their English listening, speaking, reading and writing skills.  | 3.78                | 0.79        | 4.04                | 1.09        | 4.67        | 0.52        |
| <b>Total</b>  | <b>3.72</b>         | <b>0.66</b> | <b>3.94</b>         | <b>1.09</b> | <b>4.67</b> | <b>0.42</b> |
| <b>Ethics</b>   |                     |             |                     |             |             |             |
| 4. AU has clear policy on the development of both general moral values and professional ethical values, consisting of: integrity, prudence, fortitude, temperance and justice.                    | 3.79                | 0.75        | 3.78                | 0.89        | 4.50        | 0.55        |
| 5. The development of these general and moral and professional ethical values of is based on AU educational plans and strategies.   | 3.73                | 0.77        | 3.93                | 0.78        | 4.67        | 0.52        |
| 6. AU actively encourages students to develop these moral and professional ethical values.  | 3.82                | 0.76        | 3.81                | 0.79        | 4.67        | 0.52        |
| <b>Total</b>  | <b>3.78</b>         | <b>0.63</b> | <b>3.84</b>         | <b>0.74</b> | <b>4.61</b> | <b>0.44</b> |
| <b>Entrepreneurial Spirit</b>   |                     |             |                     |             |             |             |
| 7. AU has clear policy on the development of entrepreneurial spirit involving the cultivation of a creative and innovative mind, leadership skills, management knowledge, and Labor omnia vincit. | 3.75                | 0.78        | 4.00                | 0.88        | 4.67        | 0.52        |
| 8. The development of entrepreneurial spirit is based on AU educational plans and strategies.   | 3.77                | 0.78        | 3.93                | 0.87        | 4.83        | 0.41        |
| 9. AU actively encourages students to develop their entrepreneurial spirit.   | 3.82                | 0.75        | 4.11                | 0.85        | 4.83        | 0.41        |
| <b>Total</b>  | <b>3.78</b>         | <b>0.65</b> | <b>4.01</b>         | <b>0.80</b> | <b>4.78</b> | <b>0.40</b> |
| <b>Total All</b>  | <b>3.76</b>         | <b>0.58</b> | <b>3.93</b>         | <b>0.80</b> | <b>4.69</b> | <b>0.40</b> |
| <b>Integrity,Social Consciousness and Discipline</b>  |                     |             |                     |             |             |             |
| 1.AU encourages students to develop their integrity: honesty, reliability, credibility, and accountability.   | 3.75                | 0.83        | 3.93                | 1.00        | 4.50        | 0.55        |
| 2. AU fosters a social consciousness of caring, sharing and sacrifice.  | 3.69                | 0.83        | 3.59                | 1.08        | 4.50        | 0.55        |
| 3. AU promotes self-discipline e.g. hygiene, appropriate dress, and self-control.   | 3.79                | 0.83        | 3.85                | 0.99        | 4.33        | 0.52        |
| 4. AU promotes social discipline e.g. punctuality, social norms, and respect for the rights of others.  | 3.80                | 0.75        | 3.85                | 0.86        | 4.67        | 0.52        |
| <b>Total All</b>  | <b>3.76</b>         | <b>0.65</b> | <b>3.81</b>         | <b>0.89</b> | <b>4.50</b> | <b>0.47</b> |
| <b>Total Overall</b>  | <b>3.75</b>         | <b>0.56</b> | <b>3.94</b>         | <b>0.69</b> | <b>4.61</b> | <b>0.38</b> |

# **Graduate School of Business**

# AU Community Satisfaction

## Graduate School of Business

| AU Uniqueness   | Students (n=95) |             | Lecturers (n=10) |             | Staff (n=11) |             |
|---|-----------------|-------------|------------------|-------------|--------------|-------------|
|   | Mean            | S.D.        | Mean             | S.D.        | Mean         | S.D.        |
| <b>Catholic University</b>  |                 |             |                  |             |              |             |
| 1. AU is an International Catholic University that dedicates itself to the pursuit of Truth and knowledge.  | 3.88            | 0.87        | 4.30             | 1.06        | 4.00         | 1.10        |
| 2. AU follows the values of a Catholic University and appropriately displays Catholic symbols.  | 3.86            | 0.82        | 4.30             | 1.06        | 4.18         | 1.17        |
| 3. AU is effectively managed by Catholic Leader.  | 3.83            | 0.86        | 4.50             | 1.08        | 4.09         | 1.14        |
| 4. AU arranges Catholic rites and functions for the AU community and the public.  | 3.75            | 0.93        | 4.60             | 0.97        | 3.91         | 1.04        |
| <b>Total</b>  | <b>3.83</b>     | <b>0.72</b> | <b>4.43</b>      | <b>0.97</b> | <b>4.05</b>  | <b>1.07</b> |
| <b>International University</b>   |                 |             |                  |             |              |             |
| 5. AU is an international educational institution with strong international programs.   | 4.06            | 0.80        | 4.50             | 0.97        | 4.09         | 1.14        |
| 6. AU has a diverse faculty of international scholars.  | 3.95            | 0.82        | 4.20             | 0.63        | 4.09         | 1.14        |
| 7. AU does not discriminate between Thai and international students.  | 4.01            | 0.97        | 4.40             | 0.97        | 4.00         | 1.10        |
| 8. AU is widely recognized by international organizations.  | 3.84            | 0.87        | 4.10             | 0.88        | 4.09         | 1.22        |
| 9. The overall learning environment is conducive for the students' learning.  | 3.89            | 0.93        | 4.20             | 0.79        | 4.09         | 1.22        |
| <b>Total</b>  | <b>3.95</b>     | <b>0.71</b> | <b>4.28</b>      | <b>0.71</b> | <b>4.07</b>  | <b>1.11</b> |
| <b>Total All</b>  | <b>3.90</b>     | <b>0.67</b> | <b>4.34</b>      | <b>0.76</b> | <b>4.06</b>  | <b>1.08</b> |
| <b>AU Identity Development</b>  |                 |             |                  |             |              |             |
| <b>English Competency</b>   |                 |             |                  |             |              |             |
| 1. AU has clear English language development policy to enhance the listening, speaking, reading and writing skills of students.   | 3.92            | 0.93        | 3.80             | 1.03        | 3.64         | 1.03        |
| 2. The promotion of these English language skills is based on AU educational plans and strategies.  | 3.89            | 0.82        | 4.00             | 1.15        | 3.91         | 1.22        |
| 3. AU actively encourages students to develop their English listening, speaking, reading and writing skills.  | 3.95            | 0.83        | 3.60             | 1.26        | 3.82         | 1.08        |
| <b>Total</b>  | <b>3.92</b>     | <b>0.76</b> | <b>3.80</b>      | <b>1.09</b> | <b>3.79</b>  | <b>1.07</b> |
| <b>Ethics</b>   |                 |             |                  |             |              |             |
| 4. AU has clear policy on the development of both general moral values and professional ethical values, consisting of: integrity, prudence, fortitude, temperance and justice.                    | 4.02            | 0.79        | 4.00             | 1.05        | 4.00         | 1.10        |
| 5. The development of these general and moral and professional ethical values of is based on AU educational plans and strategies.   | 3.96            | 0.81        | 4.10             | 0.74        | 4.09         | 1.14        |
| 6. AU actively encourages students to develop these moral and professional ethical values.  | 3.93            | 0.82        | 4.10             | 0.88        | 4.00         | 1.18        |
| <b>Total</b>  | <b>3.97</b>     | <b>0.71</b> | <b>4.07</b>      | <b>0.86</b> | <b>4.03</b>  | <b>1.12</b> |
| <b>Entrepreneurial Spirit</b>   |                 |             |                  |             |              |             |
| 7. AU has clear policy on the development of entrepreneurial spirit involving the cultivation of a creative and innovative mind, leadership skills, management knowledge, and Labor omnia vincit. | 3.92            | 0.90        | 4.00             | 0.82        | 3.91         | 1.14        |
| 8. The development of entrepreneurial spirit is based on AU educational plans and strategies.   | 3.93            | 0.85        | 4.10             | 0.74        | 4.00         | 1.18        |
| 9. AU actively encourages students to develop their entrepreneurial spirit.   | 3.95            | 0.92        | 4.00             | 1.05        | 4.00         | 1.10        |
| <b>Total</b>  | <b>3.93</b>     | <b>0.81</b> | <b>4.03</b>      | <b>0.79</b> | <b>3.97</b>  | <b>1.09</b> |
| <b>Total All</b>  | <b>3.94</b>     | <b>0.71</b> | <b>3.97</b>      | <b>0.78</b> | <b>3.93</b>  | <b>1.07</b> |
| <b>Integrity,Social Consciousness and Discipline</b>  |                 |             |                  |             |              |             |
| 1. AU encourages students to develop their integrity: honesty, reliability, credibility, and accountability.  | 4.03            | 0.88        | 4.00             | 0.67        | 4.00         | 1.10        |
| 2. AU fosters a social consciousness of caring, sharing and sacrifice.  | 3.93            | 0.85        | 3.90             | 0.74        | 3.91         | 1.04        |
| 3. AU promotes self-discipline e.g. hygiene, appropriate dress, and self-control.   | 4.05            | 0.86        | 3.70             | 0.82        | 4.09         | 1.14        |
| 4. AU promotes social discipline e.g. punctuality, social norms, and respect for the rights of others.  | 4.05            | 0.79        | 4.00             | 0.82        | 4.09         | 1.14        |
| <b>Total All</b>  | <b>4.02</b>     | <b>0.71</b> | <b>3.90</b>      | <b>0.68</b> | <b>4.02</b>  | <b>1.07</b> |
| <b>Total Overall</b>  | <b>3.94</b>     | <b>0.63</b> | <b>4.11</b>      | <b>0.68</b> | <b>4.00</b>  | <b>1.06</b> |

# **Graduate School of English**

# AU Community Satisfaction

## Graduate School of English

| AU Uniqueness   | Students (n=4) |             | Lecturers (n=4) |             | Staff (n=2) |             |
|---|----------------|-------------|-----------------|-------------|-------------|-------------|
|   | Mean           | S.D.        | Mean            | S.D.        | Mean        | S.D.        |
| <b>Catholic University</b>  |                |             |                 |             |             |             |
| 1. AU is an International Catholic University that dedicates itself to the pursuit of Truth and knowledge.  | 4.00           | 0.82        | 4.75            | 0.50        | 5.00        | 0.00        |
| 2. AU follows the values of a Catholic University and appropriately displays Catholic symbols.  | 3.25           | 1.50        | 4.75            | 0.50        | 5.00        | 0.00        |
| 3. AU is effectively managed by Catholic Leader.  | 4.25           | 0.50        | 4.75            | 0.50        | 5.00        | 0.00        |
| 4. AU arranges Catholic rites and functions for the AU community and the public.  | 4.00           | 0.82        | 4.75            | 0.50        | 5.00        | 0.00        |
| <b>Total</b>  | <b>3.88</b>    | <b>0.78</b> | <b>4.75</b>     | <b>0.50</b> | <b>5.00</b> | <b>0.00</b> |
| <b>International University</b>   |                |             |                 |             |             |             |
| 5. AU is an international educational institution with strong international programs.   | 3.25           | 0.96        | 4.75            | 0.50        | 5.00        | 0.00        |
| 6. AU has a diverse faculty of international scholars.  | 4.25           | 0.96        | 4.75            | 0.50        | 5.00        | 0.00        |
| 7. AU does not discriminate between Thai and international students.  | 3.50           | 1.00        | 4.50            | 0.58        | 5.00        | 0.00        |
| 8. AU is widely recognized by international organizations.  | 3.75           | 0.50        | 4.50            | 0.58        | 5.00        | 0.00        |
| 9. The overall learning environment is conducive for the students' learning.  | 3.50           | 0.58        | 4.75            | 0.50        | 5.00        | 0.00        |
| <b>Total</b>  | <b>3.65</b>    | <b>0.72</b> | <b>4.65</b>     | <b>0.47</b> | <b>5.00</b> | <b>0.00</b> |
| <b>Total All</b>  | <b>3.75</b>    | <b>0.74</b> | <b>4.69</b>     | <b>0.47</b> | <b>5.00</b> | <b>0.00</b> |
| <b>AU Identity Development</b>  |                |             |                 |             |             |             |
| <b>English Competency</b>   |                |             |                 |             |             |             |
| 1. AU has clear English language development policy to enhance the listening, speaking, reading and writing skills of students.   | 3.50           | 0.58        | 4.50            | 0.58        | 5.00        | 0.00        |
| 2. The promotion of these English language skills is based on AU educational plans and strategies.  | 4.00           | 0.82        | 4.50            | 0.58        | 5.00        | 0.00        |
| 3. AU actively encourages students to develop their English listening, speaking, reading and writing skills.  | 4.00           | 0.82        | 4.50            | 0.58        | 5.00        | 0.00        |
| <b>Total</b>  | <b>3.83</b>    | <b>0.58</b> | <b>4.50</b>     | <b>0.58</b> | <b>5.00</b> | <b>0.00</b> |
| <b>Ethics</b>   |                |             |                 |             |             |             |
| 4. AU has clear policy on the development of both general moral values and professional ethical values, consisting of: integrity, prudence, fortitude, temperance and justice.                    | 3.50           | 1.00        | 4.50            | 0.58        | 5.00        | 0.00        |
| 5. The development of these general and moral and professional ethical values of is based on AU educational plans and strategies.   | 3.75           | 0.50        | 4.50            | 0.58        | 5.00        | 0.00        |
| 6. AU actively encourages students to develop these moral and professional ethical values.  | 3.75           | 1.26        | 4.50            | 0.58        | 5.00        | 0.00        |
| <b>Total</b>  | <b>3.67</b>    | <b>0.90</b> | <b>4.50</b>     | <b>0.58</b> | <b>5.00</b> | <b>0.00</b> |
| <b>Entrepreneurial Spirit</b>   |                |             |                 |             |             |             |
| 7. AU has clear policy on the development of entrepreneurial spirit involving the cultivation of a creative and innovative mind, leadership skills, management knowledge, and Labor omnia vincit. | 3.50           | 1.00        | 4.25            | 0.50        | 5.00        | 0.00        |
| 8. The development of entrepreneurial spirit is based on AU educational plans and strategies.   | 3.50           | 1.29        | 4.25            | 0.50        | 5.00        | 0.00        |
| 9. AU actively encourages students to develop their entrepreneurial spirit.   | 4.00           | 0.82        | 4.00            | 0.82        | 5.00        | 0.00        |
| <b>Total</b>  | <b>3.67</b>    | <b>0.86</b> | <b>4.17</b>     | <b>0.58</b> | <b>5.00</b> | <b>0.00</b> |
| <b>Total All</b>  | <b>3.72</b>    | <b>0.73</b> | <b>4.39</b>     | <b>0.53</b> | <b>5.00</b> | <b>0.00</b> |
| <b>Integrity,Social Consciousness and Discipline</b>  |                |             |                 |             |             |             |
| 1.AU encourages students to develop their integrity: honesty, reliability, credibility, and accountability.   | 4.00           | 0.00        | 4.75            | 0.50        | 5.00        | 0.00        |
| 2. AU fosters a social consciousness of caring, sharing and sacrifice.  | 3.50           | 1.00        | 4.50            | 0.58        | 5.00        | 0.00        |
| 3. AU promotes self-discipline e.g. hygiene, appropriate dress, and self-control.   | 4.25           | 0.50        | 4.50            | 0.58        | 5.00        | 0.00        |
| 4. AU promotes social discipline e.g. punctuality, social norms, and respect for the rights of others.  | 3.75           | 0.50        | 4.50            | 0.58        | 5.00        | 0.00        |
| <b>Total All</b>  | <b>3.88</b>    | <b>0.43</b> | <b>4.56</b>     | <b>0.52</b> | <b>5.00</b> | <b>0.00</b> |
| <b>Total Overall</b>  | <b>3.76</b>    | <b>0.66</b> | <b>4.55</b>     | <b>0.47</b> | <b>5.00</b> | <b>0.00</b> |

**Graduate School of Human Sciences**

# AU Community Satisfaction

## Graduate School of Human Sciences

| AU Uniqueness   | Students<br>(n=30) |             | Lecturers<br>(n=14) |             | Staff (n=2) |             |
|---|--------------------|-------------|---------------------|-------------|-------------|-------------|
|   | Mean               | S.D.        | Mean                | S.D.        | Mean        | S.D.        |
| <b>Catholic University</b>  |                    |             |                     |             |             |             |
| 1. AU is an International Catholic University that dedicates itself to the pursuit of Truth and knowledge.  | 4.23               | 0.86        | 4.43                | 0.85        | 4.50        | 0.71        |
| 2. AU follows the values of a Catholic University and appropriately displays Catholic symbols.  | 4.23               | 0.77        | 4.43                | 0.76        | 4.50        | 0.71        |
| 3. AU is effectively managed by Catholic Leader.  | 4.27               | 0.78        | 4.36                | 0.93        | 4.50        | 0.71        |
| 4. AU arranges Catholic rites and functions for the AU community and the public.  | 4.10               | 0.71        | 4.29                | 0.61        | 4.50        | 0.71        |
| <b>Total</b>  | <b>4.21</b>        | <b>0.71</b> | <b>4.38</b>         | <b>0.68</b> | <b>4.50</b> | <b>0.71</b> |
| <b>International University</b>   |                    |             |                     |             |             |             |
| 5. AU is an international educational institution with strong international programs.   | 4.33               | 0.76        | 3.93                | 0.92        | 4.50        | 0.71        |
| 6. AU has a diverse faculty of international scholars.  | 4.23               | 0.86        | 4.29                | 0.99        | 4.50        | 0.71        |
| 7. AU does not discriminate between Thai and international students.  | 4.20               | 0.85        | 4.14                | 0.86        | 4.50        | 0.71        |
| 8. AU is widely recognized by international organizations.  | 4.33               | 0.71        | 3.64                | 1.22        | 4.50        | 0.71        |
| 9. The overall learning environment is conducive for the students' learning.  | 4.27               | 0.78        | 4.14                | 0.77        | 4.50        | 0.71        |
| <b>Total</b>  | <b>4.27</b>        | <b>0.55</b> | <b>4.03</b>         | <b>0.80</b> | <b>4.50</b> | <b>0.71</b> |
| <b>Total All</b>  | <b>4.24</b>        | <b>0.54</b> | <b>4.18</b>         | <b>0.71</b> | <b>4.50</b> | <b>0.71</b> |
| <b>AU Identity Development</b>  |                    |             |                     |             |             |             |
| <b>English Competency</b>   |                    |             |                     |             |             |             |
| 1. AU has clear English language development policy to enhance the listening, speaking, reading and writing skills of students.   | 4.20               | 1.00        | 4.21                | 0.89        | 4.00        | 1.41        |
| 2. The promotion of these English language skills is based on AU educational plans and strategies.  | 4.30               | 0.70        | 4.14                | 0.95        | 4.00        | 1.41        |
| 3. AU actively encourages students to develop their English listening, speaking, reading and writing skills.  | 4.30               | 0.84        | 4.36                | 0.63        | 4.50        | 0.71        |
| <b>Total</b>  | <b>4.27</b>        | <b>0.78</b> | <b>4.24</b>         | <b>0.77</b> | <b>4.17</b> | <b>1.18</b> |
| <b>Ethics</b>   |                    |             |                     |             |             |             |
| 4. AU has clear policy on the development of both general moral values and professional ethical values, consisting of: integrity, prudence, fortitude, temperance and justice.                    | 4.17               | 0.75        | 4.21                | 1.05        | 4.50        | 0.71        |
| 5. The development of these general and moral and professional ethical values of is based on AU educational plans and strategies.   | 4.13               | 0.73        | 4.00                | 0.96        | 4.50        | 0.71        |
| 6. AU actively encourages students to develop these moral and professional ethical values.  | 4.30               | 0.65        | 4.07                | 0.92        | 4.50        | 0.71        |
| <b>Total</b>  | <b>4.20</b>        | <b>0.66</b> | <b>4.10</b>         | <b>0.91</b> | <b>4.50</b> | <b>0.71</b> |
| <b>Entrepreneurial Spirit</b>   |                    |             |                     |             |             |             |
| 7. AU has clear policy on the development of entrepreneurial spirit involving the cultivation of a creative and innovative mind, leadership skills, management knowledge, and Labor omnia vincit. | 4.20               | 0.66        | 3.79                | 1.12        | 4.50        | 0.71        |
| 8. The development of entrepreneurial spirit is based on AU educational plans and strategies.   | 4.17               | 0.65        | 3.93                | 0.83        | 4.50        | 0.71        |
| 9. AU actively encourages students to develop their entrepreneurial spirit.   | 4.13               | 0.73        | 3.86                | 0.86        | 4.50        | 0.71        |
| <b>Total</b>  | <b>4.17</b>        | <b>0.62</b> | <b>3.86</b>         | <b>0.90</b> | <b>4.50</b> | <b>0.71</b> |
| <b>Total All</b>  | <b>4.21</b>        | <b>0.57</b> | <b>4.06</b>         | <b>0.78</b> | <b>4.39</b> | <b>0.86</b> |
| <b>Integrity,Social Consciousness and Discipline</b>  |                    |             |                     |             |             |             |
| 1.AU encourages students to develop their integrity: honesty, reliability, credibility, and accountability.   | 4.40               | 0.72        | 3.93                | 0.92        | 4.50        | 0.71        |
| 2. AU fosters a social consciousness of caring, sharing and sacrifice.  | 4.37               | 0.76        | 3.64                | 0.84        | 4.50        | 0.71        |
| 3. AU promotes self-discipline e.g. hygiene, appropriate dress, and self-control.   | 4.17               | 0.75        | 4.00                | 0.88        | 4.50        | 0.71        |
| 4. AU promotes social discipline e.g. punctuality, social norms, and respect for the rights of others.  | 4.57               | 0.63        | 3.71                | 0.91        | 4.50        | 0.71        |
| <b>Total All</b>  | <b>4.38</b>        | <b>0.58</b> | <b>3.82</b>         | <b>0.84</b> | <b>4.50</b> | <b>0.71</b> |
| <b>Total Overall</b>  | <b>4.25</b>        | <b>0.52</b> | <b>4.07</b>         | <b>0.73</b> | <b>4.45</b> | <b>0.77</b> |

**Institute for English Language Education  
(IELE)**



AU Community Satisfaction

Institute for English Language Education (IELE)

| AU Uniqueness   | Students<br>(n=89) |             | Lecturers<br>(n=4) |             |
|---|--------------------|-------------|--------------------|-------------|
|   | Mean               | S.D.        | Mean               | S.D.        |
| <b>Catholic University</b>  |                    |             |                    |             |
| 1. AU is an International Catholic University that dedicates itself to the pursuit of Truth and knowledge.  | 4.33               | 0.84        | 4.00               | 0.82        |
| 2. AU follows the values of a Catholic University and appropriately displays Catholic symbols.  | 4.43               | 0.81        | 4.25               | 0.50        |
| 3. AU is effectively managed by Catholic Leader.  | 4.33               | 0.89        | 4.00               | 0.82        |
| 4. AU arranges Catholic rites and functions for the AU community and the public.  | 4.31               | 0.75        | 4.50               | 0.58        |
| <b>Total</b>  | <b>4.35</b>        | <b>0.71</b> | <b>4.19</b>        | <b>0.63</b> |
| <b>International University</b>   |                    |             |                    |             |
| 5. AU is an international educational institution with strong international programs.   | 4.25               | 0.96        | 4.25               | 0.96        |
| 6. AU has a diverse faculty of international scholars.  | 4.29               | 0.83        | 4.25               | 0.50        |
| 7. AU does not discriminate between Thai and international students.  | 3.96               | 1.07        | 4.75               | 0.50        |
| 8. AU is widely recognized by international organizations.  | 4.06               | 1.02        | 4.75               | 0.50        |
| 9. The overall learning environment is conducive for the students' learning.  | 4.04               | 0.84        | 4.50               | 0.58        |
| <b>Total</b>  | <b>4.12</b>        | <b>0.82</b> | <b>4.50</b>        | <b>0.48</b> |
| <b>Total All</b>  | <b>4.22</b>        | <b>0.74</b> | <b>4.36</b>        | <b>0.52</b> |
| <b>AU Identity Development</b>  |                    |             |                    |             |
| <b>English Competency</b>   |                    |             |                    |             |
| 1. AU has clear English language development policy to enhance the listening, speaking, reading and writing skills of students.   | 4.34               | 0.81        | 4.00               | 0.82        |
| 2. The promotion of these English language skills is based on AU educational plans and strategies.  | 4.29               | 0.81        | 4.00               | 0.82        |
| 3. AU actively encourages students to develop their English listening, speaking, reading and writing skills.  | 4.30               | 0.87        | 4.25               | 0.96        |
| <b>Total</b>  | <b>4.31</b>        | <b>0.77</b> | <b>4.08</b>        | <b>0.83</b> |
| <b>Ethics</b>   |                    |             |                    |             |
| 4. AU has clear policy on the development of both general moral values and professional ethical values, consisting of: integrity, prudence, fortitude, temperance and justice.                    | 4.13               | 0.92        | 4.50               | 0.58        |
| 5. The development of these general and moral and professional ethical values of is based on AU educational plans and strategies.   | 4.12               | 0.84        | 4.50               | 0.58        |
| 6. AU actively encourages students to develop these moral and professional ethical values.  | 4.07               | 0.86        | 4.50               | 0.58        |
| <b>Total</b>  | <b>4.11</b>        | <b>0.82</b> | <b>4.50</b>        | <b>0.58</b> |
| <b>Entrepreneurial Spirit</b>   |                    |             |                    |             |
| 7. AU has clear policy on the development of entrepreneurial spirit involving the cultivation of a creative and innovative mind, leadership skills, management knowledge, and Labor omnia vincit. | 4.25               | 0.73        | 4.25               | 0.96        |
| 8. The development of entrepreneurial spirit is based on AU educational plans and strategies.   | 4.21               | 0.70        | 4.25               | 0.96        |
| 9. AU actively encourages students to develop their entrepreneurial spirit.   | 4.25               | 0.77        | 4.25               | 0.96        |
| <b>Total</b>  | <b>4.24</b>        | <b>0.66</b> | <b>4.25</b>        | <b>0.96</b> |
| <b>Total All</b>  | <b>4.22</b>        | <b>0.69</b> | <b>4.28</b>        | <b>0.76</b> |
| <b>Integrity,Social Consciousness and Discipline</b>  |                    |             |                    |             |
| 1.AU encourages students to develop their integrity: honesty, reliability, credibility, and accountability.   | 4.17               | 0.89        | 4.25               | 0.96        |
| 2. AU fosters a social consciousness of caring, sharing and sacrifice.  | 4.13               | 0.91        | 4.50               | 0.58        |
| 3. AU promotes self-discipline e.g. hygiene, appropriate dress, and self-control.   | 4.18               | 0.98        | 4.50               | 0.58        |
| 4. AU promotes social discipline e.g. punctuality, social norms, and respect for the rights of others.  | 4.16               | 0.94        | 4.75               | 0.50        |
| <b>Total All</b>  | <b>4.16</b>        | <b>0.83</b> | <b>4.50</b>        | <b>0.35</b> |
| <b>Total Overall</b>  | <b>4.21</b>        | <b>0.70</b> | <b>4.35</b>        | <b>0.56</b> |

# **Graduate School of e-Learning**

# AU Community Satisfaction

## Graduate School of e-Learning

| AU Uniqueness   | Lecturers<br>(n=14) |             | Staff (n=11) |             |
|---|---------------------|-------------|--------------|-------------|
|   | Mean                | S.D.        | Mean         | S.D.        |
| <b>Catholic University</b>  |                     |             |              |             |
| 1. AU is an International Catholic University that dedicates itself to the pursuit of Truth and knowledge.  | 4.50                | 0.65        | 4.55         | 0.52        |
| 2. AU follows the values of a Catholic University and appropriately displays Catholic symbols.  | 4.43                | 0.65        | 4.27         | 0.79        |
| 3. AU is effectively managed by Catholic Leader.  | 4.50                | 0.65        | 4.18         | 0.75        |
| 4. AU arranges Catholic rites and functions for the AU community and the public.  | 4.50                | 0.65        | 4.09         | 0.83        |
| <b>Total</b>  | <b>4.48</b>         | <b>0.60</b> | <b>4.27</b>  | <b>0.64</b> |
| <b>International University</b>   |                     |             |              |             |
| 5. AU is an international educational institution with strong international programs.   | 4.21                | 0.70        | 4.27         | 0.79        |
| 6. AU has a diverse faculty of international scholars.  | 4.00                | 0.78        | 4.09         | 0.94        |
| 7. AU does not discriminate between Thai and international students.  | 4.43                | 0.51        | 4.27         | 0.90        |
| 8. AU is widely recognized by international organizations.  | 4.07                | 0.62        | 4.18         | 0.75        |
| 9. The overall learning environment is conducive for the students' learning.  | 4.29                | 0.61        | 4.00         | 0.77        |
| <b>Total</b>  | <b>4.20</b>         | <b>0.54</b> | <b>4.16</b>  | <b>0.75</b> |
| <b>Total All</b>  | <b>4.33</b>         | <b>0.50</b> | <b>4.21</b>  | <b>0.69</b> |
| <b>AU Identity Development</b>  |                     |             |              |             |
| <b>English Competency</b>   |                     |             |              |             |
| 1. AU has clear English language development policy to enhance the listening, speaking, reading and writing skills of students.   | 4.14                | 0.66        | 4.18         | 0.60        |
| 2. The promotion of these English language skills is based on AU educational plans and strategies.  | 4.14                | 0.77        | 4.27         | 0.65        |
| 3. AU actively encourages students to develop their English listening, speaking, reading and writing skills.  | 4.07                | 0.73        | 4.27         | 0.65        |
| <b>Total</b>  | <b>4.12</b>         | <b>0.69</b> | <b>4.24</b>  | <b>0.62</b> |
| <b>Ethics</b>   |                     |             |              |             |
| 4. AU has clear policy on the development of both general moral values and professional ethical values, consisting of: integrity, prudence, fortitude, temperance and justice.                    | 4.14                | 0.77        | 3.91         | 0.94        |
| 5. The development of these general and moral and professional ethical values of is based on AU educational plans and strategies.   | 4.07                | 0.73        | 4.18         | 0.75        |
| 6. AU actively encourages students to develop these moral and professional ethical values.  | 4.00                | 0.78        | 4.09         | 0.83        |
| <b>Total</b>  | <b>4.07</b>         | <b>0.74</b> | <b>4.06</b>  | <b>0.76</b> |
| <b>Entrepreneurial Spirit</b>   |                     |             |              |             |
| 7. AU has clear policy on the development of entrepreneurial spirit involving the cultivation of a creative and innovative mind, leadership skills, management knowledge, and Labor omnia vincit. | 4.21                | 0.70        | 4.09         | 0.94        |
| 8. The development of entrepreneurial spirit is based on AU educational plans and strategies.   | 4.29                | 0.73        | 3.91         | 0.94        |
| 9. AU actively encourages students to develop their entrepreneurial spirit.   | 4.21                | 0.89        | 4.18         | 0.87        |
| <b>Total</b>  | <b>4.24</b>         | <b>0.76</b> | <b>4.06</b>  | <b>0.87</b> |
| <b>Total All</b>  | <b>4.14</b>         | <b>0.66</b> | <b>4.12</b>  | <b>0.71</b> |
| <b>Integrity,Social Consciousness and Discipline</b>  |                     |             |              |             |
| 1.AU encourages students to develop their integrity: honesty, reliability, credibility, and accountability.   | 4.21                | 0.70        | 4.27         | 0.65        |
| 2. AU fosters a social consciousness of caring, sharing and sacrifice.  | 4.29                | 0.73        | 4.09         | 0.70        |
| 3. AU promotes self-discipline e.g. hygiene, appropriate dress, and self-control.   | 4.21                | 0.58        | 4.09         | 0.83        |
| 4. AU promotes social discipline e.g. punctuality, social norms, and respect for the rights of others.  | 4.21                | 0.58        | 4.18         | 0.75        |
| <b>Total All</b>  | <b>4.23</b>         | <b>0.58</b> | <b>4.16</b>  | <b>0.62</b> |
| <b>Total Overall</b>  | <b>4.23</b>         | <b>0.55</b> | <b>4.17</b>  | <b>0.67</b> |

**Offices**  
**Not Specified Dept.**

**AU Community Satisfaction**  
**Offices Not Specified Dept.**

| AU Uniqueness   | Staff (n=187) |             |
|---|---------------|-------------|
|   | Mean          | S.D.        |
| <b>Catholic University</b>  |               |             |
| 1. AU is an International Catholic University that dedicates itself to the pursuit of Truth and knowledge.  | 4.47          | 0.62        |
| 2. AU follows the values of a Catholic University and appropriately displays Catholic symbols.  | 4.45          | 0.66        |
| 3. AU is effectively managed by Catholic Leader.  | 4.47          | 0.65        |
| 4. AU arranges Catholic rites and functions for the AU community and the public.  | 4.37          | 0.67        |
| <b>Total</b>  | <b>4.44</b>   | <b>0.60</b> |
| <b>International University</b>   |               |             |
| 5. AU is an international educational institution with strong international programs.   | 4.41          | 0.70        |
| 6. AU has a diverse faculty of international scholars.  | 4.36          | 0.62        |
| 7. AU does not discriminate between Thai and international students.  | 4.28          | 0.73        |
| 8. AU is widely recognized by international organizations.  | 4.31          | 0.65        |
| 9. The overall learning environment is conducive for the students' learning.  | 4.39          | 0.62        |
| <b>Total</b>  | <b>4.35</b>   | <b>0.58</b> |
| <b>Total All</b>  | <b>4.39</b>   | <b>0.56</b> |
| <b>AU Identity Development</b>  |               |             |
| <b>English Competency</b>   |               |             |
| 1. AU has clear English language development policy to enhance the listening, speaking, reading and writing skills of students.   | 4.37          | 0.63        |
| 2. The promotion of these English language skills is based on AU educational plans and strategies.  | 4.38          | 0.64        |
| 3. AU actively encourages students to develop their English listening, speaking, reading and writing skills.  | 4.40          | 0.65        |
| <b>Total</b>  | <b>4.38</b>   | <b>0.59</b> |
| <b>Ethics</b>   |               |             |
| 4. AU has clear policy on the development of both general moral values and professional ethical values, consisting of: integrity, prudence, fortitude, temperance and justice.                    | 4.31          | 0.68        |
| 5. The development of these general and moral and professional ethical values of is based on AU educational plans and strategies.   | 4.29          | 0.68        |
| 6. AU actively encourages students to develop these moral and professional ethical values.  | 4.30          | 0.64        |
| <b>Total</b>  | <b>4.30</b>   | <b>0.62</b> |
| <b>Entrepreneurial Spirit</b>   |               |             |
| 7. AU has clear policy on the development of entrepreneurial spirit involving the cultivation of a creative and innovative mind, leadership skills, management knowledge, and Labor omnia vincit. | 4.34          | 0.62        |
| 8. The development of entrepreneurial spirit is based on AU educational plans and strategies.   | 4.33          | 0.65        |
| 9. AU actively encourages students to develop their entrepreneurial spirit.   | 4.37          | 0.62        |
| <b>Total</b>  | <b>4.34</b>   | <b>0.60</b> |
| <b>Total All</b>  | <b>4.34</b>   | <b>0.58</b> |
| <b>Integrity,Social Consciousness and Discipline</b>  |               |             |
| 1.AU encourages students to develop their integrity: honesty, reliability, credibility, and accountability.   | 4.38          | 0.61        |
| 2. AU fosters a social consciousness of caring, sharing and sacrifice.  | 4.37          | 0.64        |
| 3. AU promotes self-discipline e.g. hygiene, appropriate dress, and self-control.   | 4.30          | 0.64        |
| 4. AU promotes social discipline e.g. punctuality, social norms, and respect for the rights of others.  | 4.32          | 0.66        |
| <b>Total All</b>  | <b>4.34</b>   | <b>0.60</b> |
| <b>Total Overall</b>  | <b>4.36</b>   | <b>0.55</b> |

**Lecturers  
Not Specified Dept.**

**AU Community Satisfaction**  
**Lecturers Not Specified Dept.**

| AU Uniqueness   | Lecturers<br>(n=51) |             |
|---|---------------------|-------------|
|   | Mean                | S.D.        |
| <b>Catholic University</b>  |                     |             |
| 1. AU is an International Catholic University that dedicates itself to the pursuit of Truth and knowledge.  | 4.39                | 0.78        |
| 2. AU follows the values of a Catholic University and appropriately displays Catholic symbols.  | 4.55                | 0.67        |
| 3. AU is effectively managed by Catholic Leader.  | 4.47                | 0.67        |
| 4. AU arranges Catholic rites and functions for the AU community and the public.  | 4.32                | 0.62        |
| <b>Total</b>  | <b>4.43</b>         | <b>0.57</b> |
| <b>International University</b>   |                     |             |
| 5. AU is an international educational institution with strong international programs.   | 4.29                | 0.70        |
| 6. AU has a diverse faculty of international scholars.  | 4.20                | 0.87        |
| 7. AU does not discriminate between Thai and international students.  | 4.14                | 0.98        |
| 8. AU is widely recognized by international organizations.  | 4.20                | 0.75        |
| 9. The overall learning environment is conducive for the students' learning.  | 4.16                | 0.73        |
| <b>Total</b>  | <b>4.20</b>         | <b>0.66</b> |
| <b>Total All</b>  | <b>4.30</b>         | <b>0.58</b> |
| <b>AU Identity Development</b>  |                     |             |
| <b>English Competency</b>   |                     |             |
| 1. AU has clear English language development policy to enhance the listening, speaking, reading and writing skills of students.   | 4.18                | 0.77        |
| 2. The promotion of these English language skills is based on AU educational plans and strategies.  | 4.25                | 0.69        |
| 3. AU actively encourages students to develop their English listening, speaking, reading and writing skills.  | 4.20                | 0.80        |
| <b>Total</b>  | <b>4.21</b>         | <b>0.69</b> |
| <b>Ethics</b>   |                     |             |
| 4. AU has clear policy on the development of both general moral values and professional ethical values, consisting of: integrity, prudence, fortitude, temperance and justice.                    | 4.29                | 0.73        |
| 5. The development of these general and moral and professional ethical values of is based on AU educational plans and strategies.   | 4.18                | 0.79        |
| 6. AU actively encourages students to develop these moral and professional ethical values.  | 4.24                | 0.71        |
| <b>Total</b>  | <b>4.24</b>         | <b>0.69</b> |
| <b>Entrepreneurial Spirit</b>   |                     |             |
| 7. AU has clear policy on the development of entrepreneurial spirit involving the cultivation of a creative and innovative mind, leadership skills, management knowledge, and Labor omnia vincit. | 4.14                | 0.78        |
| 8. The development of entrepreneurial spirit is based on AU educational plans and strategies.   | 4.08                | 0.82        |
| 9. AU actively encourages students to develop their entrepreneurial spirit.   | 4.16                | 0.76        |
| <b>Total</b>  | <b>4.12</b>         | <b>0.75</b> |
| <b>Total All</b>  | <b>4.19</b>         | <b>0.65</b> |
| <b>Integrity,Social Consciousness and Discipline</b>  |                     |             |
| 1.AU encourages students to develop their integrity: honesty, reliability, credibility, and accountability.   | 4.10                | 0.70        |
| 2. AU fosters a social consciousness of caring, sharing and sacrifice.  | 4.02                | 0.71        |
| 3. AU promotes self-discipline e.g. hygiene, appropriate dress, and self-control.   | 4.22                | 0.64        |
| 4. AU promotes social discipline e.g. punctuality, social norms, and respect for the rights of others.  | 4.10                | 0.81        |
| <b>Total All</b>  | <b>4.11</b>         | <b>0.65</b> |
| <b>Total Overall</b>  | <b>4.22</b>         | <b>0.58</b> |

# Questionnaire





**Questionnaire :AU Uniqueness, AU Identity Development and  
AU Career Satisfaction/Engagement (Lecturers/Staff)**

**Instruction:** Please indicate your level of agreement / satisfaction with Uniqueness, AU Identity Development, and Career Satisfaction/Engagement offered by Assumption University. Your realistic and frank input as well as identity will be kept confidential.

☐ Lecturers ☐ Staff

☐ Management

☐ Arts

☐ Nursing Science

☐ Science and Technology

☐ Engineering

☐ Law

☐ Biotechnology

☐ Communication Arts

☐ Music

☐ Architecture and Design

☐ Other.....

☐ Staff ID..... Office Name.....

Sex ☐ Male ☐ Female

| AU Uniqueness   | Level of Agreement |   |   |   |   |   |
|---|--------------------|---|---|---|---|---|
|   | Strongly Disagree  | 1 | 2 | 3 | 4 | 5 |
| 1. AU is an International Catholic University that dedicates itself to the pursuit of Truth and knowledge.  | 1                  | 2 | 3 | 4 | 5 |   |
| 2. AU follows the values of a Catholic University and appropriately displays Catholic symbols.  | 1                  | 2 | 3 | 4 | 5 |   |
| 3. AU is effectively managed by Catholic Leader.  | 1                  | 2 | 3 | 4 | 5 |   |
| 4. AU arranges Catholic rites and functions for the AU community and the public.  | 1                  | 2 | 3 | 4 | 5 |   |
| 5. AU is an international educational institution with strong international programs.   | 1                  | 2 | 3 | 4 | 5 |   |
| 6. AU has a diverse faculty of international scholars.  | 1                  | 2 | 3 | 4 | 5 |   |
| 7. AU does not discriminate between Thai and international students.  | 1                  | 2 | 3 | 4 | 5 |   |
| 8. AU is widely recognized by international organizations.  | 1                  | 2 | 3 | 4 | 5 |   |
| 9. The overall learning environment is conducive for the students' learning.  | 1                  | 2 | 3 | 4 | 5 |   |
| <b>AU Identity Development</b>  |                    |   |   |   |   |   |
| 1. AU has clear English language development policy to enhance the listening, speaking, reading and writing skills of students.   | 1                  | 2 | 3 | 4 | 5 |   |
| 2. The promotion of these English language skills is based on AU educational plans and strategies.  | 1                  | 2 | 3 | 4 | 5 |   |
| 3. AU actively encourages students to develop their English listening, speaking, reading and writing skills.  | 1                  | 2 | 3 | 4 | 5 |   |
| 4. AU has clear policy on the development of both general moral values and professional ethical values, consisting of: integrity, prudence, fortitude, temperance and justice.                            | 1                  | 2 | 3 | 4 | 5 |   |
| 5. The development of these general and moral and professional ethical values of is based on AU educational plans and strategies.   | 1                  | 2 | 3 | 4 | 5 |   |
| 6. AU actively encourages students to develop these moral and professional ethical values.  | 1                  | 2 | 3 | 4 | 5 |   |
| 7. AU has clear policy on the development of entrepreneurial spirit involving the cultivation of a creative and innovative mind, leadership skills, management knowledge, and <i>Labor omnia vincit</i> . | 1                  | 2 | 3 | 4 | 5 |   |
| 8. The development of entrepreneurial spirit is based on AU educational plans and strategies.   | 1                  | 2 | 3 | 4 | 5 |   |
| 9. AU actively encourages students to develop their entrepreneurial spirit.   | 1                  | 2 | 3 | 4 | 5 |   |
| <b>Integrity, Social Consciousness, and Discipline</b>  |                    |   |   |   |   |   |
| 1. AU encourages students to develop their integrity: honesty, reliability, credibility, and accountability.  | 1                  | 2 | 3 | 4 | 5 |   |
| 2. AU fosters a social consciousness of caring, sharing and sacrifice.  | 1                  | 2 | 3 | 4 | 5 |   |
| 3. AU promotes self-discipline e.g. hygiene, appropriate dress, and self-control.   | 1                  | 2 | 3 | 4 | 5 |   |
| 4. AU promotes social discipline e.g. punctuality, social norms, and respect for the rights of others.  | 1                  | 2 | 3 | 4 | 5 |   |



## Questionnaire :AU Uniqueness and AU Identity Development (Students)

**Instruction:** Please indicate your level of agreement with AU Uniqueness, and AU Identity Development of Assumption University. Your realistic and frank input as well as identity will be kept confidential.

### Faculty

- |                                      |                                       |  |   |
|--------------------------------------|---------------------------------------|--|---|
| <input type="checkbox"/> Management  | <input type="checkbox"/> Arts         | <input type="checkbox"/> Nursing Science | <input type="checkbox"/> Science and Technology |
| <input type="checkbox"/> Engineering | <input type="checkbox"/> Law          | <input type="checkbox"/> Biotechnology   | <input type="checkbox"/> Communication Arts     |
| <input type="checkbox"/> Music       | <input type="checkbox"/> Architecture | <input type="checkbox"/> Graduate        |   |
- Year**   ☐ 1   ☐ 2   ☐ 3   ☐ 4   ☐ Master Degree  
**Sex**   ☐ Male   ☐ Female

| AU Uniqueness   | Level of Agreement |         |                |   |   |
|---|--------------------|---------|----------------|---|---|
|   | Strongly Disagree  | ←.....→ | Strongly Agree |   |   |
| 1. AU is an International Catholic University that dedicates itself to the pursuit of Truth and knowledge.  | ①                  | ②       | ③              | ④ | ⑤ |
| 2. AU follows the values of a Catholic University and appropriately displays Catholic symbols.  | ①                  | ②       | ③              | ④ | ⑤ |
| 3. AU is effectively managed by Catholic Leader.  | ①                  | ②       | ③              | ④ | ⑤ |
| 4. AU arranges Catholic rites and functions for the AU community and the public.  | ①                  | ②       | ③              | ④ | ⑤ |
| 5. AU is an international educational institution with strong international programs.   | ①                  | ②       | ③              | ④ | ⑤ |
| 6. AU has a diverse faculty of international scholars.  | ①                  | ②       | ③              | ④ | ⑤ |
| 7. AU does not discriminate between Thai and international students.  | ①                  | ②       | ③              | ④ | ⑤ |
| 8. AU is widely recognized by international organizations.  | ①                  | ②       | ③              | ④ | ⑤ |
| 9. The overall learning environment is conducive for the students' learning.  | ①                  | ②       | ③              | ④ | ⑤ |
| <b>AU Identity Development</b>  |                    |         |                |   |   |
| 1. AU has clear English language development policy to enhance the listening, speaking, reading and writing skills of students.   | ①                  | ②       | ③              | ④ | ⑤ |
| 2. The promotion of these English language skills is based on AU educational plans and strategies.  | ①                  | ②       | ③              | ④ | ⑤ |
| 3. AU actively encourages students to develop their English listening, speaking, reading and writing skills.  | ①                  | ②       | ③              | ④ | ⑤ |
| 4. AU has clear policy on the development of both general moral values and professional ethical values, consisting of: integrity, prudence, fortitude, temperance and justice.                            | ①                  | ②       | ③              | ④ | ⑤ |
| 5. The development of these general and moral and professional ethical values of is based on AU educational plans and strategies.   | ①                  | ②       | ③              | ④ | ⑤ |
| 6. AU actively encourages students to develop these moral and professional ethical values.  | ①                  | ②       | ③              | ④ | ⑤ |
| 7. AU has clear policy on the development of entrepreneurial spirit involving the cultivation of a creative and innovative mind, leadership skills, management knowledge, and <i>Labor omnia vincit</i> . | ①                  | ②       | ③              | ④ | ⑤ |
| 8. The development of entrepreneurial spirit is based on AU educational plans and strategies.   | ①                  | ②       | ③              | ④ | ⑤ |
| 9. AU actively encourages students to develop their entrepreneurial spirit.   | ①                  | ②       | ③              | ④ | ⑤ |
| <b>Integrity, Social Consciousness, and Discipline</b>  |                    |         |                |   |   |
| 1. AU encourages students to develop their integrity: honesty, reliability, credibility, and accountability.  | ①                  | ②       | ③              | ④ | ⑤ |
| 2. AU fosters a social consciousness of caring, sharing and sacrifice.  | ①                  | ②       | ③              | ④ | ⑤ |
| 3. AU promotes self-discipline e.g. hygiene, appropriate dress, and self-control.   | ①                  | ②       | ③              | ④ | ⑤ |
| 4. AU promotes social discipline e.g. punctuality, social norms, and respect for the rights of others.  | ①                  | ②       | ③              | ④ | ⑤ |

☺Thank you for your cooperation ☺

# **Part II**

## **Market Employer**

AU’s Identity: Performance by Items  
Market Employer: University Level

Respondents’ Profile

| Category | Sub-Category            | Frequency | Percent |
|----------|-------------------------|-----------|---------|
| Sex      | Male                    | 481       | 40.90%  |
|          | Female                  | 695       | 59.10%  |
|          | Total                   | 1176      | 100.00% |
| Age      | Lower than 30 years old | 484       | 41.16%  |
|          | 30 - 39 years old       | 336       | 28.57%  |
|          | 40 - 49 years old       | 236       | 20.07%  |
|          | 50 - 59 years old       | 96        | 8.16%   |
|          | 60 years old or over    | 24        | 2.04%   |
|          | Total                   | 1176      | 100.00% |

1176 market employers answered to the questionnaires. They were 481 males (40.90%) and 695 females (59.10%). 484 market employers (25.87%) were younger than 30 years old, 336 market employers (28.55%) were 30 – 39 years old, 236 market employers (26.68%)were 40 – 49 years old, 96 market employers (18.10%) was 50 - 59 years old and 24 market employer (0.80%) were elder than 60 years old.

AU’s Identity Score

| English Proficiency |                                      | Number of Respondents | Mean | S.D. |
|---------------------|--------------------------------------|-----------------------|------|------|
| 1                   | Speaking & communication proficiency | 1176                  | 4.35 | 0.73 |
| 2                   | Reading proficiency                  | 1176                  | 4.37 | 0.73 |
| 3                   | Listening proficiency                | 1176                  | 4.38 | 0.70 |
| 4                   | Writing proficiency                  | 1176                  | 4.25 | 0.78 |
| 5                   | Working proficiency                  | 1176                  | 4.37 | 0.72 |

AU’s Identity: market employers generally had *high satisfaction* on all aspects of English Proficiency. The major satisfaction was on **Listening proficiency**.

| Ethics |                                    | Number of Respondents | Mean        | S.D.        |
|--------|------------------------------------|-----------------------|-------------|-------------|
| 1      | Compassionate, help others         | 1176                  | 4.06        | 0.73        |
| 2      | Honesty in work, Ethics in work    | 1176                  | <b>4.32</b> | <b>0.69</b> |
| 3      | Speak truthfully                   | 1176                  | 4.20        | 0.72        |
| 4      | Just and right attitude            | 1176                  | 4.17        | 0.72        |
| 5      | Self-control                       | 1176                  | 4.02        | 0.76        |
| 6      | Honest to self and others          | 1176                  | 4.29        | 0.69        |
| 7      | Discipline in work                 | 1176                  | 4.13        | 0.79        |
| 8      | Responsibility to work             | 1176                  | 4.27        | 0.72        |
| 9      | Control over body, speech and mind | 1176                  | 4.07        | 0.79        |
| 10     | Patience and temperance            | 1176                  | 3.96        | 0.80        |
| 11     | Practice frugality or thriftiness  | 1176                  | 3.80        | 0.81        |
| 12     | Sacrifice                          | 1176                  | 3.98        | 0.78        |
| 13     | Industriousness                    | 1176                  | 4.14        | 0.75        |
| 14     | Thoroughness                       | 1176                  | 4.00        | 0.72        |
| 15     | Social & environmental awareness   | 1176                  | 4.03        | 0.79        |

AU’s Identity: market employers generally had *high satisfaction* on all aspects of Ethics. The major satisfaction was on **Honesty in work, Ethics in work**.

| Entrepreneurship |  | Number of Respondents | Mean        | S.D.        |
|------------------|--|-----------------------|-------------|-------------|
| 1                | Initiative   | 1176                  | 4.01        | 0.69        |
| 2                | Decisiveness   | 1176                  | 4.07        | 0.71        |
| 3                | Coaching & authorization   | 1176                  | 4.14        | 0.69        |
| 4                | Inspiration  | 1176                  | 3.96        | 0.77        |
| 5                | Devotion to one's work   | 1176                  | <b>4.18</b> | <b>0.71</b> |
| 6                | Analytical thinking  | 1176                  | 4.10        | 0.72        |
| 7                | Cost benefit analysis  | 1176                  | 4.00        | 0.78        |
| 8                | Managerial skills – planning, executing, controlling, assembling | 1176                  | 4.08        | 0.73        |
| 9                | Communication and motivation                                     | 1176                  | 4.05        | 0.75        |
| 10               | Budgeting  | 1176                  | 3.93        | 0.76        |
| 11               | Evaluation & presentation skills                                 | 1176                  | 4.15        | 0.70        |

AU's Identity: market employers generally had *high satisfaction* on all aspects of Entrepreneurship. The major satisfaction was on **Devotion to one's work**.

Satisfaction Scoring by Aspect

| Aspect              | Number of Respondents | Mean | S.D. |
|---------------------|-----------------------|------|------|
| English Proficiency | 1176                  | 4.34 | 0.64 |
| Ethics              | 1176                  | 4.10 | 0.52 |
| Entrepreneurship    | 1176                  | 4.06 | 0.52 |

AU’s Identity: market employers generally had *high satisfaction* on all aspects. The major satisfaction was on **English Proficiency**.

Table 8 Overall AU’s Identity Scoring

| AU’s Identity: market employers Satisfaction overall | Number of Respondents | Mean | S.D. |
|--|-----------------------|------|------|
| AU’s Market Employers Satisfaction overall           | 1176                  | 4.17 | 0.47 |

AU’s Identity: market employers generally had *high satisfaction* on AU’s Identity: Market Employers overall.

# Appendix



**Martin de Tours School of Management  
and Economics**

Market Employers Satisfaction
Martin de Tours School of Management and Economics

| AU Uniqueness  | Market Employer |             |
|--|-----------------|-------------|
|  | Mean            | S.D.        |
| <b>English Competency</b>  |                 |             |
| Speaking & communication proficiency                             | 4.37            | 0.71        |
| Reading proficiency  | 4.38            | 0.71        |
| Listening proficiency  | 4.39            | 0.71        |
| Writing proficiency  | 4.28            | 0.76        |
| Working proficiency  | 4.37            | 0.71        |
| <b>Total</b>   | <b>4.36</b>     | <b>0.63</b> |
| <b>Ethics</b>  |                 |             |
| Compassionate, help others                                       | 4.10            | 0.71        |
| Honesty in work, Ethics in work                                  | 4.32            | 0.68        |
| Speak truthfully   | 4.22            | 0.71        |
| Just and right attitude  | 4.16            | 0.71        |
| Self-control   | 4.03            | 0.74        |
| Honest to self and others  | 4.30            | 0.65        |
| Discipline in work   | 4.10            | 0.76        |
| Responsibility to work   | 4.28            | 0.71        |
| Control over body, speech and mind                               | 4.06            | 0.79        |
| Patience and temperance  | 3.97            | 0.77        |
| Practice frugality or thriftiness                                | 3.83            | 0.78        |
| Sacrifice  | 4.01            | 0.76        |
| Industriousness  | 4.15            | 0.74        |
| Thoroughness   | 4.03            | 0.73        |
| Social & environmental awareness                                 | 4.06            | 0.78        |
| <b>Total</b>   | <b>4.11</b>     | <b>0.50</b> |
| <b>Entrepreneurship</b>  |                 |             |
| Initiative   | 4.03            | 0.68        |
| Decisiveness   | 4.07            | 0.72        |
| Coaching & authorization   | 4.16            | 0.71        |
| Inspiration  | 3.94            | 0.75        |
| Devotion to one's work   | 4.20            | 0.68        |
| Analytical thinking  | 4.12            | 0.71        |
| Cost benefit analysis  | 4.02            | 0.78        |
| Managerial skills - planning, executing, controlling, assembling | 4.11            | 0.72        |
| Communication and motivation                                     | 4.09            | 0.71        |
| Budgeting  | 3.97            | 0.77        |
| Evaluation & presentation skills                                 | 4.17            | 0.69        |
| <b>Total</b>   | <b>4.08</b>     | <b>0.51</b> |
| <b>Total Overall</b>   | <b>4.18</b>     | <b>0.46</b> |

# **Theodore Maria School of Arts**

Market Employers Satisfaction

School of Arts

| AU Uniqueness  | Market Employer |      |
|--|-----------------|------|
|  | Mean            | S.D. |
| English Competency   |                 |      |
| Speaking & communication proficiency                             | 4.28            | 0.77 |
| Reading proficiency  | 4.34            | 0.71 |
| Listening proficiency  | 4.36            | 0.72 |
| Writing proficiency  | 4.25            | 0.71 |
| Working proficiency  | 4.41            | 0.72 |
| Total  | 4.33            | 0.61 |
| Ethics   |                 |      |
| Compassionate, help others                                       | 4.04            | 0.75 |
| Honesty in work, Ethics in work                                  | 4.26            | 0.69 |
| Speak truthfully   | 4.15            | 0.70 |
| Just and right attitude  | 4.12            | 0.80 |
| Self-control   | 3.97            | 0.81 |
| Honest to self and others  | 4.22            | 0.76 |
| Discipline in work   | 4.06            | 0.83 |
| Responsibility to work   | 4.21            | 0.73 |
| Control over body, speech and mind                               | 4.04            | 0.80 |
| Patience and temperance  | 3.97            | 0.85 |
| Practice frugality or thriftiness                                | 3.76            | 0.84 |
| Sacrifice  | 3.95            | 0.81 |
| Industriousness  | 4.20            | 0.77 |
| Thoroughness   | 3.97            | 0.79 |
| Social & environmental awareness                                 | 3.94            | 0.81 |
| Total  | 4.06            | 0.55 |
| Entrepreneurship   |                 |      |
| Initiative   | 3.93            | 0.75 |
| Decisiveness   | 4.06            | 0.66 |
| Coaching & authorization   | 4.09            | 0.70 |
| Inspiration  | 3.93            | 0.80 |
| Devotion to one's work   | 4.07            | 0.79 |
| Analytical thinking  | 4.00            | 0.75 |
| Cost benefit analysis  | 3.83            | 0.75 |
| Managerial skills – planning, executing, controlling, assembling | 4.01            | 0.78 |
| Communication and motivation                                     | 4.03            | 0.73 |
| Budgeting  | 3.86            | 0.77 |
| Evaluation & presentation skills                                 | 4.05            | 0.74 |
| Total  | 3.99            | 0.53 |
| Total Overall  | 4.12            | 0.47 |

**Bernadette de Lourdes School  
of Nursing Science**

Market Employers Satisfaction
Bernadett de Lourdes School of Nursing Science

| AU Uniqueness  | Market Employer |      |
|--|-----------------|------|
|  | Mean            | S.D. |
| English Competency   |                 |      |
| Speaking & communication proficiency                             | 3.95            | 0.88 |
| Reading proficiency  | 4.18            | 1.34 |
| Listening proficiency  | 4.00            | 0.80 |
| Writing proficiency  | 4.14            | 1.32 |
| Working proficiency  | 4.00            | 1.35 |
| Total  | 4.05            | 1.04 |
| Ethics   |                 |      |
| Compassionate, help others                                       | 3.64            | 0.48 |
| Honesty in work, Ethics in work                                  | 4.32            | 0.47 |
| Speak truthfully   | 4.32            | 0.47 |
| Just and right attitude  | 4.32            | 0.47 |
| Self-control   | 4.36            | 0.48 |
| Honest to self and others  | 4.68            | 0.47 |
| Discipline in work   | 5.00            | 0.00 |
| Responsibility to work   | 4.68            | 0.47 |
| Control over body, speech and mind                               | 4.68            | 0.47 |
| Patience and temperance  | 4.68            | 0.47 |
| Practice frugality or thriftiness                                | 3.95            | 0.82 |
| Sacrifice  | 3.32            | 0.47 |
| Industriousness  | 3.68            | 0.47 |
| Thoroughness   | 3.68            | 0.47 |
| Social & environmental awareness                                 | 4.36            | 0.48 |
| Total  | 4.25            | 0.08 |
| Entrepreneurship   |                 |      |
| Initiative   | 4.36            | 0.48 |
| Decisiveness   | 4.36            | 0.48 |
| Coaching & authorization   | 4.36            | 0.48 |
| Inspiration  | 4.36            | 0.93 |
| Devotion to one's work   | 4.05            | 0.82 |
| Analytical thinking  | 4.68            | 0.47 |
| Cost benefit analysis  | 4.68            | 0.47 |
| Managerial skills - planning, executing, controlling, assembling | 4.05            | 0.82 |
| Communication and motivation                                     | 3.73            | 0.96 |
| Budgeting  | 3.68            | 0.47 |
| Evaluation & presentation skills                                 | 4.36            | 0.48 |
| Total  | 4.24            | 0.56 |
| Total Overall  | 4.18            | 0.48 |

# **Vincent Mary School of Science and Technology**

Market Employers Satisfaction
Vincent Mary School of Science and Technology

| AU Uniqueness  | Market Employer |             |
|--|-----------------|-------------|
|  | Mean            | S.D.        |
| <b>English Competency</b>  |                 |             |
| Speaking & communication proficiency                             | 4.36            | 0.73        |
| Reading proficiency  | 4.39            | 0.74        |
| Listening proficiency  | 4.42            | 0.65        |
| Writing proficiency  | 4.12            | 0.81        |
| Working proficiency  | 4.33            | 0.68        |
| <b>Total</b>   | <b>4.33</b>     | <b>0.66</b> |
| <b>Ethics</b>  |                 |             |
| Compassionate, help others                                       | 4.15            | 0.78        |
| Honesty in work, Ethics in work                                  | 4.48            | 0.56        |
| Speak truthfully   | 4.30            | 0.67        |
| Just and right attitude  | 4.24            | 0.65        |
| Self-control   | 4.21            | 0.77        |
| Honest to self and others  | 4.45            | 0.56        |
| Discipline in work   | 4.33            | 0.72        |
| Responsibility to work   | 4.39            | 0.65        |
| Control over body, speech and mind                               | 4.27            | 0.75        |
| Patience and temperance  | 4.09            | 0.75        |
| Practice frugality or thriftiness                                | 4.09            | 0.90        |
| Sacrifice  | 4.21            | 0.77        |
| Industriousness  | 4.39            | 0.74        |
| Thoroughness   | 4.21            | 0.69        |
| Social & environmental awareness                                 | 4.21            | 0.84        |
| <b>Total</b>   | <b>4.27</b>     | <b>0.57</b> |
| <b>Entrepreneurship</b>  |                 |             |
| Initiative   | 3.94            | 0.69        |
| Decisiveness   | 4.12            | 0.73        |
| Coaching & authorization   | 4.06            | 0.60        |
| Inspiration  | 4.09            | 0.75        |
| Devotion to one's work   | 4.27            | 0.71        |
| Analytical thinking  | 4.06            | 0.69        |
| Cost benefit analysis  | 4.00            | 0.78        |
| Managerial skills - planning, executing, controlling, assembling | 4.18            | 0.72        |
| Communication and motivation                                     | 4.09            | 0.75        |
| Budgeting  | 4.21            | 0.77        |
| Evaluation & presentation skills                                 | 4.30            | 0.63        |
| <b>Total</b>   | <b>4.12</b>     | <b>0.54</b> |
| <b>Total Overall</b>   | <b>4.24</b>     | <b>0.46</b> |



# **Vincent Mary School of Engineering**

Market Employers Satisfaction

Vincent Mary School of Engineering

| AU Uniqueness  | Market Employer |             |
|--|-----------------|-------------|
|  | Mean            | S.D.        |
| <b>English Competency</b>  |                 |             |
| Speaking & communication proficiency                             | 4.35            | 0.85        |
| Reading proficiency  | 4.35            | 0.65        |
| Listening proficiency  | 4.40            | 0.66        |
| Writing proficiency  | 4.10            | 0.94        |
| Working proficiency  | 4.35            | 0.79        |
| <b>Total</b>   | <b>4.31</b>     | <b>0.65</b> |
| <b>Ethics</b>  |                 |             |
| Compassionate, help others                                       | 4.30            | 0.46        |
| Honesty in work, Ethics in work                                  | 4.35            | 0.65        |
| Speak truthfully   | 4.45            | 0.59        |
| Just and right attitude  | 4.40            | 0.80        |
| Self-control   | 4.20            | 0.60        |
| Honest to self and others  | 4.35            | 0.79        |
| Discipline in work   | 4.20            | 0.81        |
| Responsibility to work   | 4.25            | 0.70        |
| Control over body, speech and mind                               | 4.20            | 0.75        |
| Patience and temperance  | 4.00            | 0.84        |
| Practice frugality or thriftiness                                | 4.15            | 0.73        |
| Sacrifice  | 4.35            | 0.73        |
| Industriousness  | 3.95            | 0.86        |
| Thoroughness   | 4.40            | 0.49        |
| Social & environmental awareness                                 | 4.35            | 0.57        |
| <b>Total</b>   | <b>4.26</b>     | <b>0.32</b> |
| <b>Entrepreneurship</b>  |                 |             |
| Initiative   | 4.25            | 0.43        |
| Decisiveness   | 4.20            | 0.68        |
| Coaching & authorization   | 4.05            | 0.59        |
| Inspiration  | 4.15            | 0.73        |
| Devotion to one's work   | 4.25            | 0.70        |
| Analytical thinking  | 4.15            | 0.79        |
| Cost benefit analysis  | 4.15            | 0.85        |
| Managerial skills – planning, executing, controlling, assembling | 4.25            | 0.77        |
| Communication and motivation                                     | 4.20            | 0.60        |
| Budgeting  | 4.05            | 0.59        |
| Evaluation & presentation skills                                 | 4.10            | 0.77        |
| <b>Total</b>   | <b>4.16</b>     | <b>0.33</b> |
| <b>Total Overall</b>   | <b>4.24</b>     | <b>0.29</b> |

# **School of Law**

**Market Employers Satisfaction**  
**School of Law**

| AU Uniqueness  | Market Employer |             |
|--|-----------------|-------------|
|  | Mean            | S.D.        |
| <b>English Competency</b>  |                 |             |
| Speaking & communication proficiency                             | 4.49            | 0.59        |
| Reading proficiency  | 4.51            | 0.59        |
| Listening proficiency  | 4.51            | 0.54        |
| Writing proficiency  | 4.28            | 0.76        |
| Working proficiency  | 4.51            | 0.66        |
| <b>Total</b>   | <b>4.46</b>     | <b>0.56</b> |
| <b>Ethics</b>  |                 |             |
| Compassionate, help others                                       | 3.70            | 1.07        |
| Honesty in work, Ethics in work                                  | 4.09            | 1.07        |
| Speak truthfully   | 4.19            | 1.13        |
| Just and right attitude  | 4.02            | 1.02        |
| Self-control   | 3.81            | 1.02        |
| Honest to self and others  | 4.02            | 1.09        |
| Discipline in work   | 4.05            | 0.99        |
| Responsibility to work   | 4.12            | 0.92        |
| Control over body, speech and mind                               | 3.70            | 0.79        |
| Patience and temperance  | 3.60            | 0.84        |
| Practice frugality or thriftiness                                | 3.53            | 0.95        |
| Sacrifice  | 3.72            | 0.92        |
| Industriousness  | 4.07            | 0.79        |
| Thoroughness   | 3.84            | 0.57        |
| Social & environmental awareness                                 | 3.51            | 0.66        |
| <b>Total</b>   | <b>3.87</b>     | <b>0.67</b> |
| <b>Entrepreneurship</b>  |                 |             |
| Initiative   | 4.02            | 0.85        |
| Decisiveness   | 3.91            | 0.64        |
| Coaching & authorization   | 4.14            | 0.63        |
| Inspiration  | 3.95            | 0.91        |
| Devotion to one's work   | 4.14            | 0.67        |
| Analytical thinking  | 3.95            | 0.61        |
| Cost benefit analysis  | 3.88            | 0.75        |
| Managerial skills – planning, executing, controlling, assembling | 4.05            | 0.68        |
| Communication and motivation                                     | 4.16            | 0.78        |
| Budgeting  | 3.88            | 0.78        |
| Evaluation & presentation skills                                 | 4.07            | 0.76        |
| <b>Total</b>   | <b>4.01</b>     | <b>0.53</b> |
| <b>Total Overall</b>   | <b>4.11</b>     | <b>0.48</b> |

# **School of Biotechnology**

**Market Employers Satisfaction**  
**School of Biotechnology**

| AU Uniqueness  | Market Employer |             |
|--|-----------------|-------------|
|  | Mean            | S.D.        |
| <b>English Competency</b>  |                 |             |
| Speaking & communication proficiency                             | 4.00            | 0.76        |
| Reading proficiency  | 4.29            | 0.70        |
| Listening proficiency  | 4.14            | 0.64        |
| Writing proficiency  | 3.86            | 0.83        |
| Working proficiency  | 4.14            | 0.64        |
| <b>Total</b>   | <b>4.09</b>     | <b>0.63</b> |
| <b>Ethics</b>  |                 |             |
| Compassionate, help others                                       | 4.29            | 0.70        |
| Honesty in work, Ethics in work                                  | 4.14            | 0.64        |
| Speak truthfully   | 4.14            | 0.64        |
| Just and right attitude  | 3.71            | 0.70        |
| Self-control   | 3.71            | 0.70        |
| Honest to self and others  | 4.29            | 0.45        |
| Discipline in work   | 3.29            | 0.70        |
| Responsibility to work   | 3.71            | 0.70        |
| Control over body, speech and mind                               | 4.14            | 0.83        |
| Patience and temperance  | 4.00            | 0.76        |
| Practice frugality or thriftiness                                | 3.43            | 0.49        |
| Sacrifice  | 3.86            | 0.64        |
| Industriousness  | 3.57            | 0.73        |
| Thoroughness   | 3.43            | 0.90        |
| Social & environmental awareness                                 | 4.14            | 0.64        |
| <b>Total</b>   | <b>3.86</b>     | <b>0.37</b> |
| <b>Entrepreneurship</b>  |                 |             |
| Initiative   | 3.86            | 0.64        |
| Decisiveness   | 3.57            | 0.49        |
| Coaching & authorization   | 3.71            | 0.45        |
| Inspiration  | 3.71            | 0.70        |
| Devotion to one's work   | 4.00            | 0.76        |
| Analytical thinking  | 3.57            | 0.49        |
| Cost benefit analysis  | 4.00            | 0.76        |
| Managerial skills - planning, executing, controlling, assembling | 4.14            | 0.64        |
| Communication and motivation                                     | 3.86            | 0.83        |
| Budgeting  | 3.29            | 0.88        |
| Evaluation & presentation skills                                 | 3.71            | 0.45        |
| <b>Total</b>   | <b>3.77</b>     | <b>0.48</b> |
| <b>Total Overall</b>   | <b>3.90</b>     | <b>0.42</b> |

**Albert Laurence School of  
Communication Arts**

Market Employers Satisfaction
Albert Laurence School of Communication Arts

| AU Uniqueness  | Market Employer |             |
|--|-----------------|-------------|
|  | Mean            | S.D.        |
| <b>English Competency</b>  |                 |             |
| Speaking & communication proficiency                             | 4.53            | 0.65        |
| Reading proficiency  | 4.37            | 0.72        |
| Listening proficiency  | 4.47            | 0.65        |
| Writing proficiency  | 4.19            | 0.78        |
| Working proficiency  | 4.40            | 0.64        |
| <b>Total</b>   | <b>4.39</b>     | <b>0.59</b> |
| <b>Ethics</b>  |                 |             |
| Compassionate, help others                                       | 4.14            | 0.60        |
| Honesty in work, Ethics in work                                  | 4.57            | 0.58        |
| Speak truthfully   | 4.29            | 0.78        |
| Just and right attitude  | 4.33            | 0.66        |
| Self-control   | 3.98            | 0.86        |
| Honest to self and others  | 4.49            | 0.61        |
| Discipline in work   | 4.31            | 0.74        |
| Responsibility to work   | 4.40            | 0.68        |
| Control over body, speech and mind                               | 4.20            | 0.90        |
| Patience and temperance  | 3.93            | 0.86        |
| Practice frugality or thriftiness                                | 3.60            | 0.92        |
| Sacrifice  | 3.94            | 0.91        |
| Industriousness  | 4.25            | 0.67        |
| Thoroughness   | 4.01            | 0.74        |
| Social & environmental awareness                                 | 4.02            | 0.82        |
| <b>Total</b>   | <b>4.16</b>     | <b>0.49</b> |
| <b>Entrepreneurship</b>  |                 |             |
| Initiative   | 4.17            | 0.71        |
| Decisiveness   | 4.05            | 0.67        |
| Coaching & authorization   | 4.18            | 0.71        |
| Inspiration  | 4.04            | 0.72        |
| Devotion to one's work   | 4.28            | 0.70        |
| Analytical thinking  | 4.07            | 0.77        |
| Cost benefit analysis  | 3.98            | 0.82        |
| Managerial skills – planning, executing, controlling, assembling | 4.10            | 0.72        |
| Communication and motivation                                     | 4.07            | 0.79        |
| Budgeting  | 3.81            | 0.80        |
| Evaluation & presentation skills                                 | 4.24            | 0.69        |
| <b>Total</b>   | <b>4.09</b>     | <b>0.54</b> |
| <b>Total Overall</b>   | <b>4.22</b>     | <b>0.45</b> |



# **School of Music**

**Market Employers Satisfaction**  
**School of Music**

| AU Uniqueness  | Market Employer |             |
|--|-----------------|-------------|
|  | Mean            | S.D.        |
| <b>English Competency</b>  |                 |             |
| Speaking & communication proficiency                             | 4.25            | 0.43        |
| Reading proficiency  | 4.50            | 0.50        |
| Listening proficiency  | 4.25            | 0.43        |
| Writing proficiency  | 4.50            | 0.50        |
| Working proficiency  | 4.50            | 0.50        |
| <b>Total</b>   | <b>4.40</b>     | <b>0.42</b> |
| <b>Ethics</b>  |                 |             |
| Compassionate, help others                                       | 4.50            | 0.50        |
| Honesty in work, Ethics in work                                  | 4.75            | 0.43        |
| Speak truthfully   | 4.25            | 0.83        |
| Just and right attitude  | 4.25            | 0.43        |
| Self-control   | 4.25            | 0.83        |
| Honest to self and others  | 4.75            | 0.43        |
| Discipline in work   | 4.50            | 0.50        |
| Responsibility to work   | 4.75            | 0.43        |
| Control over body, speech and mind                               | 4.50            | 0.87        |
| Patience and temperance  | 4.25            | 0.83        |
| Practice frugality or thriftiness                                | 4.75            | 0.43        |
| Sacrifice  | 4.00            | 0.00        |
| Industriousness  | 4.25            | 0.43        |
| Thoroughness   | 4.50            | 0.50        |
| Social & environmental awareness                                 | 4.00            | 0.00        |
| <b>Total</b>   | <b>4.42</b>     | <b>0.41</b> |
| <b>Entrepreneurship</b>  |                 |             |
| Initiative   | 4.25            | 0.43        |
| Decisiveness   | 4.50            | 0.50        |
| Coaching & authorization   | 5.00            | 0.00        |
| Inspiration  | 4.25            | 0.43        |
| Devotion to one's work   | 4.25            | 0.43        |
| Analytical thinking  | 4.50            | 0.50        |
| Cost benefit analysis  | 4.25            | 0.43        |
| Managerial skills - planning, executing, controlling, assembling | 5.00            | 0.00        |
| Communication and motivation                                     | 4.25            | 0.43        |
| Budgeting  | 4.50            | 0.50        |
| Evaluation & presentation skills                                 | 4.50            | 0.50        |
| <b>Total</b>   | <b>4.48</b>     | <b>0.30</b> |
| <b>Total Overall</b>   | <b>4.43</b>     | <b>0.32</b> |

**Montfort Del Rosario School of  
Architecture and Design**

Market Employers Satisfaction
Montfort del Rosario School of Architecture and Design

| AU Uniqueness  | Market Employer |      |
|--|-----------------|------|
|  | Mean            | S.D. |
| English Competency   |                 |      |
| Speaking & communication proficiency                             | 3.62            | 0.95 |
| Reading proficiency  | 4.14            | 0.83 |
| Listening proficiency  | 4.10            | 0.92 |
| Writing proficiency  | 3.90            | 0.68 |
| Working proficiency  | 4.10            | 0.92 |
| Total  | 3.97            | 0.77 |
| Ethics   |                 |      |
| Compassionate, help others                                       | 3.90            | 0.68 |
| Honesty in work, Ethics in work                                  | 4.33            | 0.47 |
| Speak truthfully   | 3.81            | 0.59 |
| Just and right attitude  | 4.33            | 0.47 |
| Self-control   | 4.00            | 0.53 |
| Honest to self and others  | 3.76            | 0.68 |
| Discipline in work   | 4.24            | 0.61 |
| Responsibility to work   | 4.14            | 0.35 |
| Control over body, speech and mind                               | 4.05            | 0.79 |
| Patience and temperance  | 3.95            | 0.79 |
| Practice frugality or thriftiness                                | 3.19            | 0.85 |
| Sacrifice  | 3.67            | 0.64 |
| Industriousness  | 4.19            | 0.73 |
| Thoroughness   | 3.67            | 0.71 |
| Social & environmental awareness                                 | 3.67            | 1.13 |
| Total  | 3.93            | 0.50 |
| Entrepreneurship   |                 |      |
| Initiative   | 3.52            | 0.66 |
| Decisiveness   | 3.57            | 0.85 |
| Coaching & authorization   | 3.71            | 0.63 |
| Inspiration  | 3.52            | 0.79 |
| Devotion to one's work   | 3.71            | 0.88 |
| Analytical thinking  | 3.76            | 0.68 |
| Cost benefit analysis  | 4.14            | 0.83 |
| Managerial skills – planning, executing, controlling, assembling | 3.76            | 0.61 |
| Communication and motivation                                     | 3.43            | 0.79 |
| Budgeting  | 3.81            | 0.73 |
| Evaluation & presentation skills                                 | 3.86            | 0.64 |
| Total  | 3.71            | 0.64 |
| Total Overall  | 3.87            | 0.60 |

# **Graduate School of Business**

# Market Employers Satisfaction

## Graduate School of Business

| AU Uniqueness  | Market Employer |             |
|--|-----------------|-------------|
|  | Mean            | S.D.        |
| <b>English Competency</b>  |                 |             |
| Speaking & communication proficiency                             | 4.37            | 0.71        |
| Reading proficiency  | 4.36            | 0.71        |
| Listening proficiency  | 4.37            | 0.68        |
| Writing proficiency  | 4.27            | 0.74        |
| Working proficiency  | 4.38            | 0.66        |
| <b>Total</b>   | <b>4.35</b>     | <b>0.63</b> |
| <b>Ethics</b>  |                 |             |
| Compassionate, help others                                       | 4.04            | 0.76        |
| Honesty in work, Ethics in work                                  | 4.24            | 0.69        |
| Speak truthfully   | 4.14            | 0.71        |
| Just and right attitude  | 4.12            | 0.73        |
| Self-control   | 3.97            | 0.74        |
| Honest to self and others  | 4.22            | 0.63        |
| Discipline in work   | 4.06            | 0.78        |
| Responsibility to work   | 4.22            | 0.75        |
| Control over body, speech and mind                               | 4.04            | 0.72        |
| Patience and temperance  | 3.90            | 0.78        |
| Practice frugality or thriftiness                                | 3.85            | 0.72        |
| Sacrifice  | 4.02            | 0.71        |
| Industriousness  | 4.08            | 0.78        |
| Thoroughness   | 3.95            | 0.72        |
| Social & environmental awareness                                 | 4.08            | 0.77        |
| <b>Total</b>   | <b>4.06</b>     | <b>0.53</b> |
| <b>Entrepreneurship</b>  |                 |             |
| Initiative   | 3.96            | 0.64        |
| Decisiveness   | 4.15            | 0.76        |
| Coaching & authorization   | 4.20            | 0.72        |
| Inspiration  | 3.99            | 0.77        |
| Devotion to one's work   | 4.18            | 0.67        |
| Analytical thinking  | 4.14            | 0.74        |
| Cost benefit analysis  | 3.99            | 0.77        |
| Managerial skills – planning, executing, controlling, assembling | 4.06            | 0.75        |
| Communication and motivation                                     | 3.99            | 0.75        |
| Budgeting  | 3.95            | 0.75        |
| Evaluation & presentation skills                                 | 4.12            | 0.69        |
| <b>Total</b>   | <b>4.07</b>     | <b>0.55</b> |
| <b>Total Overall</b>   | <b>4.16</b>     | <b>0.49</b> |

**Graduate School of  
Human Sciences**

Market Employers Satisfaction
Graduate School of Human Sciences

| AU Uniqueness  | Market Employer |             |
|--|-----------------|-------------|
|  | Mean            | S.D.        |
| <b>English Competency</b>  |                 |             |
| Speaking & communication proficiency                             | 4.25            | 0.43        |
| Reading proficiency  | 4.54            | 0.50        |
| Listening proficiency  | 4.50            | 0.58        |
| Writing proficiency  | 4.50            | 0.58        |
| Working proficiency  | 4.50            | 0.58        |
| <b>Total</b>   | <b>4.46</b>     | <b>0.45</b> |
| <b>Ethics</b>  |                 |             |
| Compassionate, help others                                       | 3.88            | 0.60        |
| Honesty in work, Ethics in work                                  | 4.38            | 0.63        |
| Speak truthfully   | 4.21            | 0.50        |
| Just and right attitude  | 4.17            | 0.47        |
| Self-control   | 4.04            | 0.73        |
| Honest to self and others  | 4.42            | 0.49        |
| Discipline in work   | 4.25            | 0.72        |
| Responsibility to work   | 4.17            | 0.55        |
| Control over body, speech and mind                               | 4.04            | 0.68        |
| Patience and temperance  | 3.92            | 0.81        |
| Practice frugality or thriftiness                                | 3.83            | 0.80        |
| Sacrifice  | 4.08            | 0.57        |
| Industriousness  | 4.25            | 0.66        |
| Thoroughness   | 4.00            | 0.58        |
| Social & environmental awareness                                 | 4.00            | 0.71        |
| <b>Total</b>   | <b>4.11</b>     | <b>0.45</b> |
| <b>Entrepreneurship</b>  |                 |             |
| Initiative   | 4.21            | 0.41        |
| Decisiveness   | 4.29            | 0.45        |
| Coaching & authorization   | 4.25            | 0.43        |
| Inspiration  | 4.04            | 0.73        |
| Devotion to one's work   | 4.58            | 0.49        |
| Analytical thinking  | 4.21            | 0.50        |
| Cost benefit analysis  | 4.17            | 0.69        |
| Managerial skills – planning, executing, controlling, assembling | 4.17            | 0.55        |
| Communication and motivation                                     | 4.29            | 0.73        |
| Budgeting  | 4.08            | 0.70        |
| Evaluation & presentation skills                                 | 4.29            | 0.45        |
| <b>Total</b>   | <b>4.23</b>     | <b>0.39</b> |
| <b>Total Overall</b>   | <b>4.27</b>     | <b>0.37</b> |



# **Graduate School of e-Learning**

# Market Employers Satisfaction

## Graduate School of English

| AU Uniqueness  | Market Employer |             |
|--|-----------------|-------------|
|  | Mean            | S.D.        |
| <b>English Competency</b>  |                 |             |
| Speaking & communication proficiency                             | 4.00            | 0.82        |
| Reading proficiency  | 4.22            | 0.63        |
| Listening proficiency  | 4.00            | 0.67        |
| Writing proficiency  | 3.78            | 0.79        |
| Working proficiency  | 3.89            | 0.74        |
| <b>Total</b>   | <b>3.98</b>     | <b>0.68</b> |
| <b>Ethics</b>  |                 |             |
| Compassionate, help others                                       | 4.11            | 0.57        |
| Honesty in work, Ethics in work                                  | 4.33            | 0.47        |
| Speak truthfully   | 4.33            | 0.47        |
| Just and right attitude  | 4.22            | 0.42        |
| Self-control   | 4.00            | 0.47        |
| Honest to self and others  | 4.11            | 0.31        |
| Discipline in work   | 3.89            | 0.74        |
| Responsibility to work   | 4.11            | 0.74        |
| Control over body, speech and mind                               | 3.78            | 0.42        |
| Patience and temperance  | 3.89            | 0.57        |
| Practice frugality or thriftiness                                | 3.67            | 0.67        |
| Sacrifice  | 3.78            | 0.63        |
| Industriousness  | 4.00            | 0.67        |
| Thoroughness   | 3.78            | 0.42        |
| Social & environmental awareness                                 | 3.89            | 0.31        |
| <b>Total</b>   | <b>3.99</b>     | <b>0.38</b> |
| <b>Entrepreneurship</b>  |                 |             |
| Initiative   | 3.67            | 0.47        |
| Decisiveness   | 3.89            | 0.57        |
| Coaching & authorization   | 3.67            | 0.47        |
| Inspiration  | 3.67            | 0.47        |
| Devotion to one's work   | 3.78            | 0.63        |
| Analytical thinking  | 3.78            | 0.63        |
| Cost benefit analysis  | 3.78            | 0.63        |
| Managerial skills - planning, executing, controlling, assembling | 3.89            | 0.57        |
| Communication and motivation                                     | 3.78            | 0.79        |
| Budgeting  | 3.44            | 0.50        |
| Evaluation & presentation skills                                 | 3.89            | 0.74        |
| <b>Total</b>   | <b>3.75</b>     | <b>0.49</b> |
| <b>Total Overall</b>   | <b>3.91</b>     | <b>0.45</b> |



**Questionnaire :AU Stakeholder Satisfaction Index (MARKET EMPLOYERS)**

**Part1 : Personal Data**

**Gender** 1Male 2Female

**Ages**

1. Below 30 years old
2. 30 - 39 years old
3. 40 - 49 years old
4. 50 - 59 years old
5. 60 years old or above

Your current position in the company .....

Your employment duration in the company ..... year(s)

Type of company where you work.....

Number of Assumption University's graduate(s) in your organization

- [ ] Number of Bachelor level..... Faculty.....Major.....
- [ ] Number of Master level .....Faculty.....Major.....
- [ ] Number of Ph.D. level .....Faculty.....Major.....

**Part 2**Instructions: Please rate your level of satisfaction with AU graduates in terms of the following characteristics.

| Ethics                                | Satisfaction level |         |   |   |   |
|---------------------------------------|--------------------|---------|---|---|---|
|                                       | Least<br>Most      | ←.....→ |   |   |   |
| 1. Compassionate, help others         | 1                  | 2       | 3 | 4 | 5 |
| 2. Honesty in work, Ethics in work    | 1                  | 2       | 3 | 4 | 5 |
| 3. Speak truthfully                   | 1                  | 2       | 3 | 4 | 5 |
| 4. Just and right attitude            | 1                  | 2       | 3 | 4 | 5 |
| 5. Self-control                       | 1                  | 2       | 3 | 4 | 5 |
| 6. Honest to self and others          | 1                  | 2       | 3 | 4 | 5 |
| 7. Discipline in work                 | 1                  | 2       | 3 | 4 | 5 |
| 8. Responsibility to work             | 1                  | 2       | 3 | 4 | 5 |
| 9. Control over body, speech and mind | 1                  | 2       | 3 | 4 | 5 |
| 10. Patience and temperance           | 1                  | 2       | 3 | 4 | 5 |
| 11. Practice frugality or thriftiness | 1                  | 2       | 3 | 4 | 5 |
| 12. Sacrifice                         | 1                  | 2       | 3 | 4 | 5 |
| 13. Industriousness                   | 1                  | 2       | 3 | 4 | 5 |
| 14. Thoroughness                      | 1                  | 2       | 3 | 4 | 5 |
| 15. Social & environmental awareness  | 1                  | 2       | 3 | 4 | 5 |

| English Proficiency   | Satisfaction level |         |   |   |   |
|---|--------------------|---------|---|---|---|
|   | Least<br>Most      | ←.....→ |   |   |   |
| 1. Speaking & communication proficiency                             | 1                  | 2       | 3 | 4 | 5 |
| 2. Reading proficiency  | 1                  | 2       | 3 | 4 | 5 |
| 3. Listening proficiency  | 1                  | 2       | 3 | 4 | 5 |
| 4. Writing proficiency  | 1                  | 2       | 3 | 4 | 5 |
| 5. Working proficiency  | 1                  | 2       | 3 | 4 | 5 |
| Entrepreneurship  | Satisfaction level |         |   |   |   |
|   | Least<br>Most      | ←.....→ |   |   |   |
| 1. Initiative   | 1                  | 2       | 3 | 4 | 5 |
| 2. Decisiveness   | 1                  | 2       | 3 | 4 | 5 |
| 3. Coaching & authorization   | 1                  | 2       | 3 | 4 | 5 |
| 4. Inspiration  | 1                  | 2       | 3 | 4 | 5 |
| 5. Devotion to one's work   | 1                  | 2       | 3 | 4 | 5 |
| 6. Analytical thinking  | 1                  | 2       | 3 | 4 | 5 |
| 7. Cost benefit analysis  | 1                  | 2       | 3 | 4 | 5 |
| 8. Managerial skills – planning, executing, controlling, assembling | 1                  | 2       | 3 | 4 | 5 |
| 9. Communication and motivation                                     | 1                  | 2       | 3 | 4 | 5 |
| 10. Budgeting   | 1                  | 2       | 3 | 4 | 5 |
| 11. Evaluation & presentation skills                                | 1                  | 2       | 3 | 4 | 5 |

Recommendation(s)

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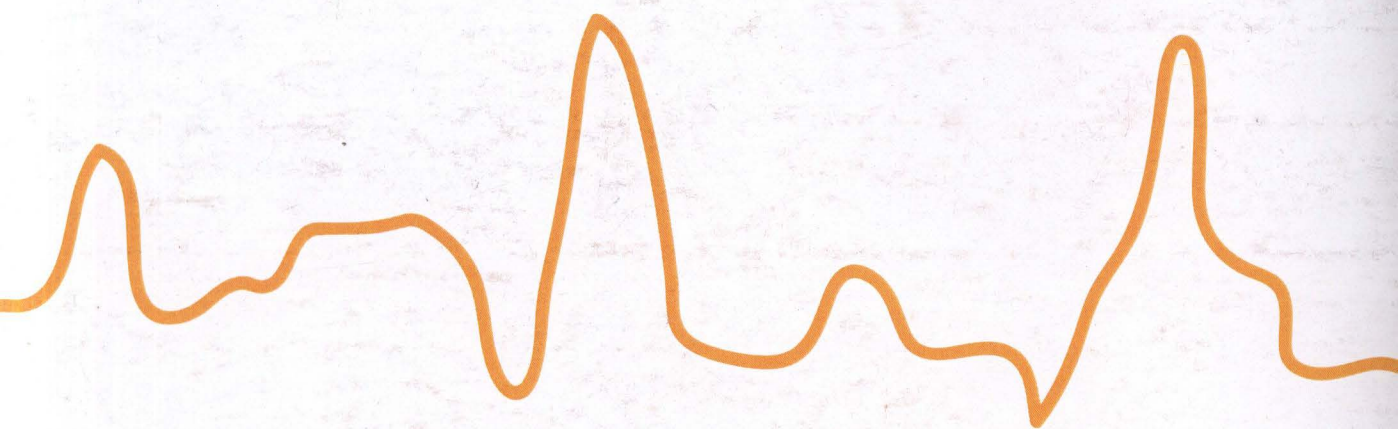
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😊Thank you for your participation😊

## **References**

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- 2.) AU Teaching Competency and Effectiveness Index Academic Year 2015 ITS Online Questionnaire
- 3.) AU Stakeholder Satisfaction Index - Students ITS Online Questionnaire
- 4.) AU Stakeholder Satisfaction Index - New Graduates ITS Online Questionnaire
- 5.) AU Stakeholder Satisfaction Index - Parents ITS Online Questionnaire
- 6.) AU Stakeholder Satisfaction Index - Alumni ITS Online Questionnaire

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