

Abstract

An Information System for an Export Division of a Commercial Bank presented in this project is designed to be a division solution for any commercial bank who intend to replace the back office operation from manual system to a computerized system.

The proposed system automize all processing steps in the Export Division. It is enable the user to handle the operation of Advising LC, Bills Negotiation, Credit and Debit Customer Account, Remit/Reimbursement Claim, Despatching Bills and Tracer. All information is held in the system and available at anytime upon request. Report and statistics handled by the system are also generated to support both management level and operational level.