

## ABSTRACT

Fewer and fewer people

Doing more and more tasks

In ever changing business processes

In shorter and shorter cycle times

*With increasingly sophisticated and more powerful technologies*

The Internet and intranet potentially can deliver up-to-date training and support materials to a large dispersed audience more cost and time efficiently than traditional training methods.

So e-learning is live and online. It is not web delivered (to be installed or unpacked later), a common misunderstanding. e-learning is an interactive experience with access to online instructors and can be done from any computers once you have your user account and password.

Access is through web browsers such as Internet Explorer or Netscape with course material and access to instructors streamed over the Internet or via your Intranet. As the learner progressed through a course, new material is delivered in real time. Internet-based training solutions combine the convenience of self-paced learning with the person-to-person interactivity of a traditional classroom environment to provide an enterprise wide solution.