

ABSTRACT

In the present day, the hotel will catch up with the new information technology by setting up the hotel website in order to make reservation and confirmation by credit card number guarantee. It is easy to use, the customers have no need to go anywhere, it is convenient and comfortable. The website can reduce cost of paper and solve the problem of manual system. The website can serve more customers 24 hours everyday.

This project is implemented to improve the existing Hotel Reservation System for The Twin Towers Hotel. The current manual system is operated by the hotel's reservation department. However, there are many daily transactions and reservation data which cause an inadequate space for hard copy data repository and it is also difficult to detect the old-fashioned record. Therefore, this project is intended to provide a better solution to the problem by efficiently applying some more practical computerized techniques.