## Abstract

This thesis examines the significant affect of management on employee empowerment as a means of improving and developing organization. The methodology used in this case study of a family business that used this strategy to improve its management process. The results of this research were then examined to determine whether the key success identified in this company can be applied to its affiliate family business which attempts to adopt employee empowerment as a strategy for development.

The research benefits to the family business that needs to be successful on employee empowerment. In this study, questionnaires were used as a tool for collecting the primary data from employees in the survey for research. There were 100 copies of questionnaires that were completed for this comprehensive study. The respondents are employees in PM Paint Company.

The researcher report that management process are significant affect on employee empowerment in term of planning, organizing, controlling and leading.