

## ABSTRACT

Banking today may be thought of as swimmers in a sea of the storm. Banks are scrambling for new and better use of computer. Knowledge of computer has been become a basic skill needs to survive in today banking. The use of computer systems are basic to all bank functions in today banking. To avoid going a way of dinosaurs and railroads the Commercial Bank committee have approved systems analyst to develop two functional area within the branch. Starting with Customer Service Department and Current Account Department. The activity to be studied is easily defined and understood. Only small group of staff is involved. Individual personalities plays a big role in human relationship.

In this project is divided into four parts: the preliminaries (Part One), the introduction to system background, project's objectives, and the scope of the entire study. Part two specifies the details of the existing system, the organization's background, existing functional areas, current problems. Part three is devoted to proposed system, system design, a user requirements, cost and benefit analysis. Part four covers the project implementation, programming, test plan and results.