

ABSTRACT

This project, Analysis of factors that help employee work efficiently, is to study the level of job satisfaction, and relationship between employees' personal information and job satisfaction factors. In addition, this project is to study the factors that should be motivated in order to increase the employees' performance.

This project studied the job satisfaction including the definition and theories. The survey instruments of this project are questionnaires. A sample group of this project is 100 employees from Citibank Company.

After studying this project, we will know the levels of job satisfaction of employees. The result of this project can be the information to develop the management style of the company. It can guide and recommend the director to see some problems and the adjustment. This project is also useful for any student or person who wants to study the job satisfaction and job motivation in the future.