

ABSTRACT

This research is aim to study the relationship of Employees Disposition, their Work Environment conditions, Motivation factors which impact to work performance and job satisfaction. The respondents of this research are employees who worked in the Telecommunication Industry in Bangkok, by reference from the information in year 1996 of the Communications Authority of Thailand of the private and public companies that received an allowance to supply the telecommunication products. Simple Random Sampling is use to collect the data. Questionnaires used are arranged into five main topics which included demographic profile, environmental factors, employee motivations, work performance and job satisfaction. Questions are asked in a series of statements by using Likert five-points scales.

From the study, the researcher has found the statistically result of relationship of the dependent variable; employee disposition, work environment, and motivation factors which contribute to the independent variables; work performance and job satisfaction which was supported by the concept and theory in chapter 2.