

ABSTRACT

Export Processing System is developed for Siam Nistrans Co., Ltd. In the area of Freight Forwarding company the Speed and Accuracy of documents were set at the top priority rank. Therefore, the company realized that in order to achieve the most customer satisfaction, the efficiency system must be introduced. This system can provide a fast speed of work as well as can reduce the errors by human. The System will handle all the processes, starting since receiving booking sent by the customers, booking space for the vessel, provide the concerned export/import documents, closing account, and generate the monthly report and sales report for top management level. The System will replace the current manual working by staffs and reduce the paper costs.

By introducing Export Processing System, every staff has to contribute their time for training because they are now processing all works manually relying on typewriters and fax machines as their main equipment.