

## ABSTRACT

This project was established for the purpose of surveying service quality and public satisfaction at the Dindaeng District Office

We used primary and secondary data for gathering the information by asking the people who fill out the questionnaire about the service quality and public satisfaction at the Dindaeng District Office.

We found that the result of most respondents' attitude is Fair on the purpose of service quality and public satisfaction at the Dindaeng District Office. But we found that most people are impressed with the improvement of the service quality of the Dindaeng District Office.

The result from our study can let the Dindaeng District Office understand the requirements of people and consider to adjust or improve the quality of service that can increase the public satisfaction.

